

Regular Council Meeting Agenda

Tuesday, April 18, 2023 at 6:30 PM 8301 Westview Drive, Houston, Texas 77055

The City Council of the City of Hilshire Village, Texas will meet on Tuesday, April 18, 2023, at 6:30 PM in the City Hall Council Chambers at 8301 Westview, Houston, Texas 77055.

Any person may participate and address the City Council at the meeting by Zoom, telephone, personal appearance at City Hall, or by writing.

Join Zoom Meeting

https://us06web.zoom.us/j/81679146483?pwd=SzRnOFl3UmVsNExXbDJpSEtveEFZdz09

Meeting ID: 816 7914 6483

Passcode: 0418

One tap mobile

+13462487799, 81679146483#, *0418# US (Houston)

This meeting agenda is posted online at http://www.hilshirevillagetexas.com.

IF YOU WOULD LIKE TO SEND YOUR COMMENTS PRIOR TO THE MEETING PLEASE SEND TO Cassie.Stephens@HilshireVillageTexas.com.

1. CALL TO ORDER

- **1.A.** Invocation (Council Member Crawford)
- **1.B.** Pledge of Allegiance
- 1.C. Roll Call

2. CITIZEN'S COMMENTS

This is an opportunity for citizens to speak to Council about agenda and non-agenda items. Comments are limited to up to three minutes. If the topic the speaker wishes to address is on the agenda, the speaker can either speak at this time or defer comments until such time the item is discussed.

Speakers must address the council at the microphone and give their name and address prior to voicing their concerns.

Note: To comply with provisions of the Open Meetings Act, the City Council may not deliberate on items discussed under this agenda item. Items that cannot be referred to the City staff for action may be placed on a future City Council agenda. A copy of any prepared remarks or notes to be used and distributed by the speaker must be presented to the City Secretary prior to the beginning of the meeting.

3. REPORTS TO COUNCIL

- 3.A. Police Report
- **3.B.** Building Official Report
- 3.C. Engineer Report

1339 Friarcreek Lane

1306 Glourie Drive

1123 Guinea Drive

1126 Guinea Drive

2 & 3 Pine Creek Lane

1242 Ridgeley Drive

Hilshire Green Paving, Drainage & Utility Improvements

Pine Chase Grove Water Meter area

Wirt Road Safety Project/Interlocal Agreements

3.D. Fire Commissioner's Report (Mayor Buesinger)

4. <u>DISCUSSION AND POSSIBLE ACTION</u>

- **4.A.** Discussion and Possible Approval of Image Wrap for Lift Station Generator and Its Effect on the Warranty (Secretary Stephens)
- **4.B.** Discussion and Possible Approval to Survey the Pine Chase Grove Cul-de-sac to Determine Easement Area and Erosion (Engineer Vasquez)
- 4.C. Discussion and Possible Approval of Resolution #2023-245 Denying the CenterPoint Energy Request to Increase Distribution Rates (Secretary Stephens)
- 4.D. Discussion and Possible Approval to Negotiate Pricing With a Utility Service Operator (Sub-Committee)

5. DISCUSSION AND POSSIBLE ACTION

5.A. Discuss Requirements for Tree City USA Designation (Clerk Ray)

6. REPORTS TO COUNCIL

6.A. Mayor Buesinger's Report

- 6.B. City Secretary's Report: (Secretary Stephens)Complaint LogConsent Agenda
- 6.C. City Treasurer's Report (Secretary Stephens) Investment Fund Collateralization - TexPool

7. CONSENT AGENDA

- **7.A.** Disbursements
- 7.B. Minutes from the 3/21/2023 Regular Council Meeting
- 7.C. Check Registers
- 8. ADDITIONAL COUNCIL COMMENTS
- 9. FUTURE AGENDA TOPICS
- 10. ANNOUNCEMENTS
- 11. ADJOURNMENT

NOTES:

- * In the event a quorum of the city council is not present, the members who are present may meet as a sub-committee of council to discuss the agenda items above.
- *City Council may recess into a closed meeting at any time during the open meeting to discuss any of the matters listed above as authorized by Texas Government Code, Sections 551.071 (Consultation with Attorney), 551.072 (Deliberations about Real Property), 551.073 (Deliberations about Gifts and Donations), 551.074 (Personnel Matters), 551.076 (Deliberations about Security Devices), 551.087 (Economic Development), and 551.086 (Certain Public Power Utilities: Competitive Matters).
- I, Cassie Stephens, do hereby certify that the above Notice of Meeting and Agenda for the City Council of the City of Hilshire Village was posted in a place convenient and readily accessible April 14, 2023 at 3:00 p.m.

This facility is wheelchair accessible and accessible parking spaces are available. Requests for accommodations or interpretative service must be made 48 hours prior to this meeting. Please contact the City Hall at 713-973-1779 or FAX -713-973-7793 for further information.

^{*}Agenda items may be considered in any order.

SPRING VALLEY POLICE DEPARTMENT Calls - By Type

03\01\2023 thru 03\31\2023 Zone is: HILSHIRE VILLAGE

Type	Description	# Of Calls	
22	ALARM	5	
23	AMBULANCE CALL	4	
24	ANIMAL CALL	4	
135	BUSINESS CHECK	669	
60	FIRE CALL	1	
68	HOUSE CHECK	11	
70	INFORMATION	2	
76	LOUD NOISE	4	
159	MOTORIST ASSIST	2	
81	OPEN DOOR	8	
86	PUBLIC RELATIONS	86	
96	SOLICITOR	5	
99	STALLED VEHICLE	2	
103	SUSPICIOUS ACTIVITY	2	
104	SUSPICIOUS PERSON	2	
11	TRAFFIC STOP	15	
111	VEHICLE BLOCKING ROADWAY	1	
112	VEHICLE CHECK	Ĩ	
117	WELFARE CONCERN	1	
	Total	825	

04/01/2023 10:11

Item 3.A.



April 14, 2023

Mayor and City Council City of Hilshire Village 8301 Westview Drive Houston, Texas 77055

Re: Engineer's Report for April 18, 2023 Council Meeting HDR Job No. 10361759

Dear Mayor and Council Members:

HDR Engineering, Inc. (HDR) is pleased to submit this report on engineering related issues from March 17, 2023 to April 14, 2023.

- 1. On-Going Services (10361759):
 - a. 1339 Friarcreek Lane
 - ➤ On April 13, 2023, HDR provided a driveway inspection for 1339 Friarcreek Lane. The inspection passed with exceptions noted.
 - b. 1306 Glourie Drive
 - ➤ On April 14, 2023, HDR reviewed and returned comments for the Drainage Plan for 1306 Glourie Drive. The drainage plan shall be revised and resubmitted to address all comments.
 - c. 1123 Guinea Drive -
 - ➤ On March 20, 2023, HDR provided an as built drainage inspection for 1339 Friarcreek Lane. The inspection did not pass and will require a reinspection.
 - ➤ On April 3, 2023, HDR reviewed and returned comments for the As Built Drainage Plan for 1123 Guinea Drive. The as built drainage plan shall be revised and resubmitted to address all comments.
 - d. 1126 Guinea Drive
 - ➤ On March 30, 2023, HDR provided a drainage cover inspection for 1126 Guinea Drive. The inspection failed and required a re-inspection.
 - The re-inspection for the drainage cover was performed on April 3, 2023 and passed with exceptions noted.

hdrinc.com 4828 Loop Central Drive, Suite 800 Houston, Texas 77081 T 713-622-9264 F 713-622-9265 Texas Registered Engineering Firm F-754

e. 2 & 3 Pine Creek Lane –

- ➤ HDR previously visited the project site at 2 & 3 Pine Creek Lane on March 7, 2023, to review the ravine area along 2 & 3 Pine Creek due to a complaint of construction debris/stockpiles within the ravine area of the property. Notification of removing the debris/stockpiles was sent by City Staff to the Contractor on March 13, 2023.
- ➤ HDR revisited the project site on April 13, 2023, to verify removal of the debris/stockpiles was completed and area restored to original condition. It was noted that progress of debris and stockpiles removal from the ravine area was made; however, there was still construction debris present and areas that still required grading to be performed. Staff will be contacting the Contractor to notify them that the removal of the debris/stockpiles is still incomplete, and removal and restoration is to be completed accordingly. A follow-up site visit will be made to verify the remaining work has been completed.

f. 1242 Ridgeley Drive –

- ➤ On March 22, 2023, HDR received a Drainage Plan submittal for 1242 Ridgeley Drive. The drainage plan is currently being reviewed for comments.
- g. Hilshire Green Paving, Drainage & Utility Improvements
 - ➤ HDR is preparing the engineering services proposal and coordinating with Survey, Geotechnical and Urban Forester Subconsultants on proposals and/or proposal revisions for topographic survey, geotechnical and tree protection plan services for the proposed Hilshire Green Paving, Drainage & Utility Improvements Project.
 - ➤ HDR will submit and discuss the Engineering Services Proposal for the Hilshire Green Paving, Drainage & Utility Improvements Project during the May 16, 2023, Regular City Council Meeting.

h. Pine Chase Grove Water Meters –

- A meeting was held with City Staff, HDR and the residents of 1324 and 1327 Pine Chase Grove to review the existing conditions of the water easement area and discuss potential action items to help make progress of improving the area due to the appearance and ongoing safety concerns and soil erosion taking place within the area.
- During the meeting, the residents presented the main concerns of the area being the operation and use of the existing backflow assembly devices located near the property line common to Westview Drive, the continuing soil erosion taking place within the area, and the condition/appearance of the water maters and general area.

- As a result of the discussion, a list of action items was developed to address the resident concerns which include surveying services for obtaining topographic and boundary information, operational improvements for the backflow assembly areas, and for removal of the paint and installing bolts on the meter vault covers to be performed by the City of Houston.
- Upon approval of the surveying services, plans and improvement items will need to be developed based on the information provided to be presented to all stakeholders.
- Wirt Road Safety Project/ Interlocal Agreements
 - ➤ HDR has requested Ms. Cassie Stephens (City Secretary) to schedule the public meeting for the first week of May 2023 to discuss the proposed sidewalk improvements and obtain feedback from the community before draft plans are submitted to the City of Houston for review and comments.
 - ➤ HDR has processed the topographic survey from Landtech Consultants (HDR Survey Subconsultant) and prepared the site plan backgrounds, including information on existing private utilities (i.e., electrical, gas, telephone, cable, etc.) and prepared preliminary redlines design of the proposed sidewalk. Redlines will be incorporated into CAD next week in preparation for the Public Meeting with City and Residents.
 - As requested by Mr. Scott Bounds (City Legal Counsel Olson & Olson) during the March 21, 2023 Regular Council Meeting, HDR provided Mr. Bounds the contact information for Mr. Patrick Nguyen (City of Houston) and Mr. Embry Woods (City of Houston) to follow up on the status of the ILA between the City of Houston and Hilshire Village for this project.

If there are any questions concerning the information contained in this report, we will be glad to discuss them with you.

Sincerely,

HDR Engineering, Inc.

Javier Vasquez, P.E., CFM

Civil Engineer

cc: Files (10361759)

RESOLUTION # 2023-245

A RESOLUTION OF THE CITY OF HILSHIRE VILLAGE, TEXAS FINDING THAT CENTERPOINT ENERGY HOUSTON ELECTRIC, LLC'S APPLICATION FOR APPROVAL TO AMEND ITS DISTRIBUTION COST RECOVERY FACTOR PURSUANT TO 16 TEX. ADMIN. CODE § 25.243 TO INCREASE DISTRIBUTION RATES WITHIN THE CITY SHOULD BE DENIED; FINDING THAT THE CITY'S REASONABLE RATE CASE EXPENSES SHALL BE REIMBURSED BY THE COMPANY; FINDING THAT THE MEETING AT WHICH THIS RESOLUTION IS PASSED IS OPEN TO THE PUBLIC AS REQUIRED BY LAW; REQUIRING NOTICE OF THIS RESOLUTION TO THE COMPANY AND LEGAL COUNSEL.

WHEREAS, the City of Hilshire Village, Texas ("City") is an electric utility customer of CenterPoint Energy Houston Electric, LLC ("CenterPoint" or "Company"), and a regulatory authority with an interest in the rates and charges of CenterPoint; and

WHEREAS, the City is a member of the Gulf Coast Coalition of Cities ("GCCC") (such participating cities are referred to herein as "GCCC"), a coalition of similarly situated cities served by CenterPoint that have joined together to efficiently and cost effectively review and respond to electric issues affecting rates charged in CenterPoint's service area; and

WHEREAS, on or about April 5, 2023, CenterPoint filed with the City an Application for Approval to Amend its Distribution Cost Recovery Factor ("DCRF") pursuant to 16 Tex. Admin. Code § 25.243 seeking a total DCRF Revenue Requirement of \$162,548,833, which is a \$84,571,868 increase to the Company's Revenue Requirement approved in its most recent DCRF proceeding, Public Utility Commission Docket No. 53442; and

WHEREAS, all electric utility customers residing in the City will be impacted by this ratemaking proceeding if it is granted; and

WHEREAS, GCCC is coordinating its review of CenterPoint's DCRF filing with designated attorneys and consultants to resolve issues in the Company's application; and

WHEREAS, the GCCC's members and attorneys recommend that GCCC members deny the DCRF.

NOW, THEREFORE, BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF HILSHIRE VILLAGE, TEXAS:

Section 1. That the rates proposed by CenterPoint to be recovered through its DCRF charged to customers located within the City limits are hereby found to be unreasonable and shall be denied.

Section 2. That the Company shall continue to charge its existing rates to customers within the City.

Section 3. That the City's reasonable rate case expenses shall be reimbursed in full by CenterPoint within 30 days of presentation of an invoice to CenterPoint.

Section 4. That it is hereby officially found and determined that the meeting at which this Resolution is passed is open to the public as required by law and the public notice of the time, place, and purpose of said meeting was given as required.

Section 5. That a copy of this Resolution shall be sent to Denise Gaw, CenterPoint Energy Service Company, LLC, 1111 Louisiana Street, Houston, Texas 77002 and to Thomas Brocato, General Counsel to the Gulf Coast Coalition of Cities, at Lloyd Gosselink Rochelle & Townsend, P.C., 816 Congress Avenue, Suite 1900, Austin, Texas 78701.

PASSED AND APPROVED this 18th day of April, 2023.

ATTEST:	Mayor
City Secretary	OF HILSHIRE VIII
APPROVED AS TO FORM:	Est. 1955
City Attorney	TEXAS



STATEMENT OF QUALIFICATIONS

PREPARED FOR

MS, SUSAN BLEVINS, CITY ADMINISTRATOR/CITY SECRETARY
CITY OF HILSHIRE VILLAGE
8301 WESTVIEW DRIVE
HOUSTON, TEXAS 77055

CELL: 713.973.1779 | FAX: 713.973.7793

EMAIL: susan.blevins@hilshirevillagetexas.com



TABLE OF CONTENTS

SECTION 1	TRANSMITTAL LETTER			
SECTION 2	EXECUTIVE SUMMARY			
SECTION 3	CLIENT LIST			
SECTION 4	REFERENCES			
SECTION 5	SERVICES			
SECTION 6	STATEMENT OF QUALIFICATIONS			
SECTION 7	SCOPE OF WORK			
SECTION 8	EXHIBITS			

PRECISION UTILITY, LLC

SECTION 1

TRANSMITTAL LETTER



Thursday, January 26, 2023

Ms. Susan Blevins City Administrator/City Secretary City of Hilshire Village 8301 Westview, Houston, Texas 77055 713-973-1779 713-973-7793 FAX susan.blevins@hilshirevillagetexas.com

Re: Statement of Qualifications

Dear Ms. Blevins,

Precision Utility, LLC is pleased to present this Statement of Qualifications. We are confident that we have assembled a team of highly skilled individuals that are capable of providing the best level of service for your operations, maintenance, and construction requirements. Precision Utility, LLC is a company aimed to use field and office working relationships to allow us to be attentive to our client's needs and is prepared to tackle any major problems that can inevitably arise.

Precision Utility, LLC is an extremely cost conscience consultant when it comes to our clients and their individually unique situations. Thank you for considering Precision Utility, LLC for your upcoming projects. We will be happy to provide any further information that you may need to assist you in making your decision.

Sincerely,

Tony Bonaventure, MBA

Tony Bonaventure, MBA Managing Member

Item 4.D. 1:

PRECISION UTILITY, LLC

SECTION 2

EXECUTIVE SUMMARY

EXECUTIVE SUMMARY

Excellence in operations and customer service are the major goals of Precision Utility, LLC. We are a second-generation company that utilizes our experience to assist and guide our clients while providing maximum value. Precision Utility, LLC is committed to serving theindustry with integrity, ethical leadership, and cost-effective solutions. Our philosophy is simple: we have a moral and legal responsibility to steward our natural resources in accordance with the industry best practices. We achieve this by utilizing the latest technology, partnering with elite industry subcontractors, and leveraging our industry relationships that have been created and maintained over the past four decades.

Our relationship with the TCEQ provides us with a competitive advantage that allows us to stay abreast of an ever-changing regulatory environment. This in turn ensures that our clients meet or exceed regulatory compliance. Precision Utility, LLC understands how the economy works and has enjoyed continued, successful workingrelationships with our clients and have helped them thrive regardless of the market environment. Our commitment to our client's success is untiring and relentless.

We hope that this brief overview of our business executive summary will assist you in selecting Precision Utility, LLC for your current and future operations, maintenance, and construction projects.

PRECISION UTILITY, LLC

SECTION 3

CLIENTS

CLIENTS

- 1. Air Products and Chemicals (O & M)
- 2. Arconic RTI/Hunting Energy Services (O & M)
- 3. B & C Holdings/Monument Chemicals (O & M)
- 4. Chaparral Industrial Services (O & M)
- 5. Custom Building Products/Pavestone Katy (O & M)
- 6. East Montgomery County Municipal Utility District No. 14 Splendora Crossing (Construction)
- 7. Farrell Road Development LTD (O & M)
- 8. Fort Bend County Municipal Utility District No. 251 Indigo (Construction)
- 9. Four Oaks RV Park (O & M)
- 10. General Electric Power/Sodexo USA (O & M)
- 11. GEO Specialty Chemicals (O & M)
- 12. Green Tree Park Municipal Utility District (O & M)
- 13. Harper Woods Owner Association (O & M)
- 14. Harris County Municipal Utility District No. 1A Lago Bello (Construction)
- 15. Harris County Municipal Utility District No. 465 WPE (Construction)
- 16. Huffman Hollow Apartments (O & M)
- 17. Katoen Natie/Houston Polymer (O & M)
- 18. Laterna Villa Mobile Home Park (O & M)
- 19. Los Pinos Estates (Construction)
- 20. Montgomery County Municipal Utility District No. 163 Evergreen (Construction)
- 21. Nalco Company (O & M)
- 22. Northwest Harris County Municipal Utility District No. 24 (Construction)
- 23. Port of Houston Authority/Jacintoport Wastewater Treatment Plant (O & M)
- 24. Rambling Vines RVP, LLC (O & M)
- 25. Roberts Communities (Rayford RV Resort) (O & M)
- 26. Saint Dominic Catholic Church Archdiocese of Galveston-Houston (O & M)
- 27. Sheldon Road Municipal Utility District (O & M)
- 28. Sona Tymes Square Center, LP (O & M)
- 29. South Lake Houston Emergency Management Services No. 2 (O & M)
- 30. South Lake Houston Emergency Management Services No. 60 (O & M)
- 31. Sralla Mobile Home Park (O & M)
- 32. Texas Environmental Plastics (O & M)
- 33. Texas Historic Commissions (AKA Jacinto Battleground Site) (O & M)
- 34. Urban Strategies (O & M)
- 35. Waller County Precinct Annex #4 (O & M)
- 36. Waterwood Municipal Utility District No.1 (O & M)

PRECISION UTILITY, LLC

SECTION 4

REFERENCES

REFERENCES

Sheldon Road M.U.D Wade Landry, Director 2800 Post Oak Boulevard, Houston, Texas 77056 (832) 390-2268

Email: wadelandry@hotmail.com

Northwest Harris County MUD No. 24 Freddie Cuellar, Board President 1446 Hollister, Houston, TX 77066 (281) 367-5511

Email: Freddie.Cuellar@nwhcmud24.com

Green Tree Park MUD Brian Desilets, Board President 2001 Timberloch Pl., The Woodlands, TX 77380 (832) 789-1899

Email: admin@roachpllc.com

City of Sugar Land Joe Reyes, Field Operations Manager 111 Gillingham, Sugar Land, Texas 77478 (281) 275-2467

Email: <u>jreyes@sugarlandtx.gov</u>

AUG Group LLC David Rolen Project Manager 1800 Augusta Dr # 108, Houston Texas 77057 (713) 724-6832

Email: drolen@aucgroup.net

PRECISION UTILITY, LLC

SECTION 5

SERVICES

Precision Utility, LLC SERVICES

OPERATIONS	CONSTRUCTION
Interconnects	Capital Improvements
Lift Stations	Collection/Distribution
Surface Water Plants	Disinfection/Chlorination
Waste Water Plants	Electrical Panels, Wiring and Controls
Water Plants	General Contracting
Water Systems	Irrigation Taps
	Line Abandonment
MAINTENANCE	Rehabilitation
Backhoe Rig & Crew	Residential/Commercial Taps
CCTV Line Inspeaction	Water Plant
Fire Hydrant/Valve Survey	Well
Jetting Blocked Lines	
Metal Fabrication	GOVERNMENTAL BOOKKEEPING
Monthly Hydrant Flushing	& CONSULTING
Mowing/Landscaping	Accounts Payable
Water/Sewer Line Cave in Repair	Accounts Receivable
	Amortization Schedules
SERVICES	Board Meeting Representation
24/7/365 Call Center	Bank Reconcilliation
Backflow Prevention/Testing	Operations Reports
Grease Trap Inspection	Payroll
Meter Pull/Reinstall	Prepare Bookkeeping Reports
Residential/Commercial CSI	Public Funds Investment Officer
Residential/Commercial Inspections	Verify Pledge Securities
residentially committee an inspections	5 0

PRECISION UTILITY, LLC

SECTION 6

STATEMENT OF QUALIFICATIONS

STATEMENT OF QUALIFICATIONS

Tony Bonaventure - Managing Member

Tony is the founder and managing member of Precision Utility LLC. He is a second- generation operator where he worked for his parent's company, C&G Utilities Inc. Charlie& Gaye Griffin instilled an old fashion work ethic at the young age of 13. His vision in founding this firm is to provide water & wastewater systems, conservative family values, corporate expertise and both qualitative and quantitative business tools at affordable pricing in comparison to other consulting and operating firms. Tony is a well- rounded executive & business professional with a strong "hands on" management approach to municipalities, industrial, non-profit, and private market sectors. Tony has more than 20 years of management experience and has served for more than 30 years in the water utilityindustry.

Prior to starting Precision Utility LLC, Tony served in small business (TNG Utility Corp.), at a Texas based national recognized organization (AquaSource), a multinational enterprise (Severn Trent Services), and the City of Houston as Operations Manager and Deputy Assistant Director with responsibilities up to and including overseeing 175 employees, a \$23 million budget, and day to day operations. Tony has served the Texas Commission of Environmental Quality as Subject Matter Expert (SME) in 2012 and the Water Utility Operator Licensing Advisory Committee (WUOLAC 2014-2018).

Tony earned a Certificate of Technology in Electrical Technology from San Jacinto College in 1999, his "Double A Operator's License" in water and wastewater operationsfrom The TCEQ in 2003, a bachelor's degree in Business Administration from Letourneau University in 2006, and a master's degree in Business Administration with a concentration in Finance from The University of St. Thomas in 2008. Mr. Bonaventurealso earned his TWIC and OSHA Cards, and Houston Area Safety Council Safety Training in 2013-2018 respectively. Tony & his wife Sandy have 3 children, attend Second Baptist Church, and enjoy hunting and fishing.

Sandy Bonaventure - Member

Sandy is a member of Precision Utility LLC. She holds a background as a bilingual educator for two distinct school Clients. In the Houston Independent School Client, she served as a bilingual educator, mentor & grade level chair. In the Katy IndependentSchool Client, she also served as a bilingual educator, mentor, assigned grade level planner & was an assigned campus contact & trained for the Summer Academic Term. Sandy has had great experience with serving the public sector for a total of over 12 years. She truly enjoys working with children as well as with adults. She provides our company with valuable insight & resources. Sandy also draws on a successful previous career with Southwestern Bell Telephone Company. Her background includes office administration, credit & debt collections. Prior to serving the utility sector she workedfor a private sector CPA firm that focused on auditing & tax preparation. While studying at Texas Woman's University, she worked in the university offices to help promote student activities. She also helped raise money for the university from alumni, faculty, staff, corporations, foundations, friends & supporters of the university by working at the phone-a-thon.

Sandy's distinguished credentials include graduating from Lutheran High North with honors. She received a Bachelor of Science degree in Psychology with a minor in Philosophy & Occupational Therapy from Texas Woman's University in Denton, Texasin 1999 and graduated with honors. While at Texas Woman's University she also helda membership in a science honor society. In 2002, she took graduate level masters in bilingual education courses at the University of St. Thomas in Houston, Texas.

Sandy believes in growing as an educator, a professional and a human being. She has invested in countless professional development hours throughout the years that have made her very knowledgeable on how to successfully work with and for the community. Sandy is extremely committed to the successful development of PrecisionUtility LLC and the relationships we build with our future clients.

Jason Griffin - Construction Manager

Jason grew up working for his parents Company, C&G Utilities Inc. for over 20 years.Mr. Griffin oversaw facility maintenance, collection, and distribution repairs and capital improvements. Later he became a licensed Journeyman Plumber in the State of Texas and worked for A Leak Detection locating and repairing water and sewer leaksunderground and sub foundation work in residential and commercial properties. Afterwards he joined Church & Go Plumbing Services and specialized in residential and commercial plumbing. His role was ever progressive and reported directly to the Owner supervising over 12 office and field personnel. Mr. Griffin's current role at Precision Utility LLC is construction management, utility repairs, capital improvements, and supply chain management. He currently holds a journeyman plumbing license and enjoys hunting and fishing.

Juan M. Rojas - Compliance / Fleet Admin

Juan Rojas, The Compliance Associate for Precision Utility LLC. His current focus at Precision Utility LLC is maintaining the mandatory compliance of our client's systems. The regulatory knowledge and influence skills that he has developed allow for excellent communication with clients and our partners.

Prior to working for Precision Utility LLC, he comes from an extensive background in the Wastewater Industry for over 10 years that started in Houston, TX, took him to Nashville, TN, bringing me back here to his hometown. He has an operator background and understand how to control facilities efficiently. The knowledge and talents that he has gained have allowed him to move up from an operator to a compliance associate. Juan is a United States Veteran and served in the United Sates Army. He has completed one tour to Iraq during the Iraq war under the Campaign Operations Iraqi Freedom. Serving in the US Army was the most rewarding job he had ever had until having my son, Noah. Being a father has opened his world to many new adventures and he can't wait to experience life with his son.

Nikki Griffin - Business Development

Nikki Griffin heads the Business Development Department. She currently owns and operates NGI Insurance Agency and has been a licensed Texas Insurance Agent for about 12 years. For over a decade, she has built her life with her husband Charlie. Together they have two beautiful children, Rylee and Charlie III. She is always looking to further her skills as an insurance specialist and to get more involved in my community. Being in the Business Development Department at Precision Utility has opened an abundance of opportunities to grow and she couldn't be happier with this family-owned company. In my downtown she enjoys outdoor activities with her family from fishing, hunting, taking care of our animals, and traveling.

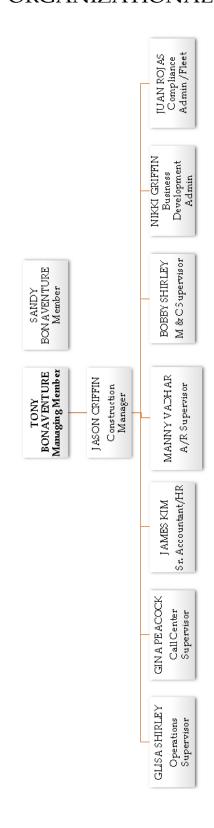
Manish "Manny" Vadhar - A/R Supervisor

Manny has been working with Precision Utility, LLC for the last four years and has worked his way up to Account Receivable Supervisor. His commitment to his work has escalated his responsibilities and has become a company hub for communications. Manny served in the United States Army for 6 Years. During that time of service, he gainedvaluable experience in management and team building. His background is in accounting, organization, communication, and technology. He developed these skills in the construction and hospitality industries in New Orleans, Louisiana where he was part of a team of developers that constructed and operated hotels in the central business Client of New Orleans. Manny has been a constant supporter and volunteer for children with Cystic- Fibrosis and Chronic Asthma. Manny is married and father of 3 and resides in Humble, Texas.

Gina Peacock - Call Center Supervisor

Gina grew up working for her parent's company, C&G Utilities Inc. and learned the same work ethic and values as her brother and owner of Precision Utility, Tony Bonaventure. She continued to work for C&G Utilities and advanced rapidly into various administrative roles for over 14 years including managing two regional offices. During this time, she concurrently worked for other clients and became one of the youngest people to be a certified as Tax Assessor-Collector, while also serving as a Public Funds Investment Officer and Records Management Officer for the three clients she was serving. After the death of her father and the subsequent sale and dissolution of the company, Gina went on to work at various administrative and office management positions, where she always rapidly advanced in her responsibilities. Later, Gina discovered a love of caregiving while helping with the care of the mother of a good friend and boss, as well as, the father of her fiancé. This experience lead her to over fifteen years in a career where she was providing hospice care to hundreds of patients until she was recruited by her brother to reenter the business world in an office environment at Precision Utility LLC. She has benefited the company by utilizing her exceptional people skills and many years of knowledge of the utility industry to better serve our clients.

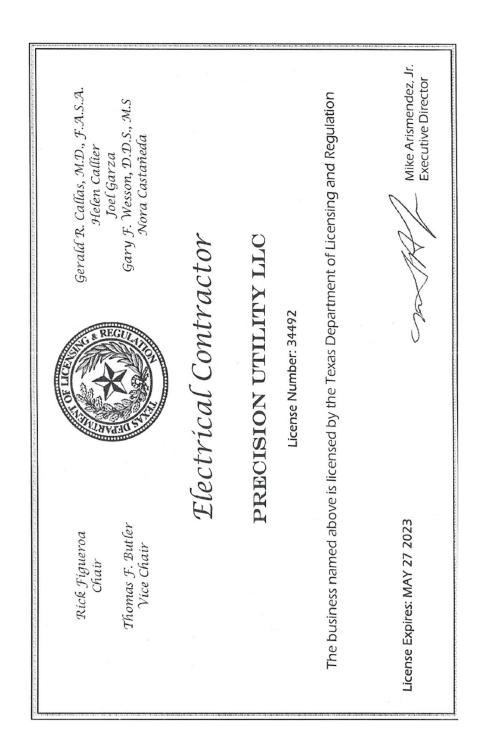
STATEMENT OF QUALIFICATIONS CONTINUED ORGANIZATIONAL CHART







Name: Precision Utility LLC Electrical Contractor License



ELECTRICIANS

Van Dusen, Stephen	Master	TDLR License #	463075	Exp.	03/11/2023
Ferguson, Clayton	Journeyman	TDLR License #	557168	Exp.	11/22/2023
Garay, Rafael	Apprentice	TDLR License #	179552	Exp.	10/25/2023

OPERATIONS

Name: BONAVENTURE, PAUL A

Program 2	License Type and Level 🛭	License Number 😯	Last Issued Date 🛭	Exp. Date 🕄	License Status 🛭	CE Hours 🛭
WATEROL	WATER OPERATOR A	WO0009086	01/05/2021	02/28/2024	CURRENT	40
WWOL	WASTEWATER TREATMENT OPERATOR A	WW0008625	10/22/2019	12/03/2022	CURRENT	40

Name: SHIRLEY, GLISA

Program ② License Type and Level ③	License Number 🛭	Last Issued Date 🛭	Exp. Date 🛭	License Status 🛭	CE Hours 2
WWOL WASTEWATER TREATMENT OPERATOR	C WW0001942	12/18/2020	02/17/2024	CURRENT	14

Name: SNYDER, CAMERON

Program 🚱	License Type and Level 🚱	License Number 😯	Last Issued Date 🛭	Exp. Date 🛭	License Status 🛭	CE Hours
WATEROL	GROUND WATER TREATMENT OPERATOR O	WG0017310	09/01/2021	10/11/2024	CURRENT	0
WWOL	WASTEWATER TREATMENT OPERATOR C	WW0054254	09/01/2021	11/02/2024	CURRENT	0

Name: MOFFETT, BOBBY

Program 🚱	License Type and Level 🛭	License Number 🛭	Last Issued Date 🛭	Exp. Date 🛭	License Status 🛭	CE Hours 🛭
WATEROL	GROUND WATER TREATMENT OPERATOR C	WG0016051	04/22/2022	06/23/2025	CURRENT	0
WWOL	WASTEWATER TREATMENT OPERATOR C	WW0057198	01/17/2020	02/17/2023	CURRENT	40

Name: JONES, JAMES M.

Program 2	License Type and Level 🛭	License Number 🕝	Last Issued Date 🛭	Exp. Date 🛭	License Status 🕡	CE Hours
WTSOL	WATER TREATMENT SPECIALIST I	WT0007127	10/14/2022	10/14/2025	CURRENT	0

Name: BARRON, CRAIG

Program 🚱	License Type and Level 🛭	License Number 🛭	Last Issued Date 🕝	Exp. Date 🛭	License Status 🛭	CE Hours
WATEROL	GROUND WATER TREATMENT OPERATOR C	WG0010886	03/25/2020	04/16/2023	CURRENT	40
WWOL	WASTEWATER TREATMENT OPERATOR B	WW0053619	04/26/2021	06/24/2024	CURRENT	0

PLUMBER

Name: GRIFFIN, JASON B. - Journeyman Plumber

License Number: 37483		Current Date: 08/19/2021 02:32 PM
Name:	GRIFFIN, JASON B.	
License Type:	Journeyman Plumber	
License Status:	Current	
Expiry Date:	07/31/2022	
Effective Rank Date: (2)	06/12/2003	
Certification of Insurance:	No	

STATEMENT OF QUALIFICATIONS

Precision Utility, LLC currently has 36 projects in Harris, Montgomery, Liberty, Chambers, Fort Bend, San Jacinto, and Waller Counties in the State of Texas. Our main office is located in Houston Texas (Sheldon / Channelview Area) and a satellite office in Huntsville, Texas.

Precision Utility, LLC employs 31 team members including a master electrician and a master plumber. We have 23 company vehicles, 5 backhoes / utility tractor, 1 Jet Truck, 1 CCTV inspection camera, and have the capability to install taps up to 6 inches with our boringrig.

Precision Utility, LLC also utilizes 3 technologies, Service Fusion, Birdnest, and AVR to enhance efficiency and accuracy of reporting. Service Fusion is a paperless mobile workorder and time tracking program. Birdnest is a data management software that is utilized for logging in plants and compliance reporting. AVR is a utility billing software that allows for billing customers and also provides them with multiple alternative payment services, including Telephone ACH, Credit/Debit card payments or recurring ACH payments. AVR also has online account access and paperless statements.

Please visit www.precisionutility.biz for more information. Precision Utility, LLC is a fast growing, privately held, Texas based S Corporation, that has adopted an employee health and safety manual and we are continuously expanding our standard operating procedures to be consistent with the industry best practices, as set forth by the AWWA, and TCEQ rules and regulations.

PRECISION UTILITY, LLC.

SECTION 7

SCOPE OF WORK

SCOPE OF WORK

During the term of this Agreement, Operator shall perform the following basic services:

BASIC SERVICES

During the term of this Agreement, Operator shall perform the following basic services:

A. GENERAL

- 1. Operator shall operate and maintain the Facilities in a proper and workmanlike manner. Operator agrees to operate and maintain the Facilities in accordance with all applicable laws, permits, rules and regulations.
- 2. Operator shall be responsible for operating and maintaining the Facilities in accordance with the O & M Manual.
- 3. Operator shall arrange for and supervise all testing required by all regulatory agencies and applicable laws, permits and regulations and shall arrange for any regularly scheduled reports as required by any regulatory agencies and any applicable laws, permits and regulations.
- 4. Operator shall render a condensed monthly operating report to Client which shall include at least the following information:
 - a) Any abnormal change in condition of Client's equipment, necessary repairs and any recommendations as to the repair or replacement of such equipment;
 - b) Any damage to the Facilities and the possible causes thereof, including any insurance claims filed on behalf of Client. In instances where the damage may be attributable to any contractor, builder, corporation, utility company or other person, Operator shall back charge the party responsible for such damage and report it to the Client;
 - c) The number of gallons of water billed to Client's customers, along with the numbers of gallons pumped from the Client water plant and a comparison of water volume produced to the Ground Water Conservation Client Permit holder;
 - d) The number of taps performed during the reporting period;
 - e) The sum of money received on water and sewer service accounts, tap fees, back charge collections, deposits, inspection fees, other receivable income and such other information as would provide Client with the current status of its financial condition;
 - f) A report on whether any proposed or final utility service disconnections, customer statements or delinquencies in payment have been protested and appealed to Client

by Client's customers;

- g) A report on whether all water and sewer connections to Client's Facilities have been installed in accordance with any standard diagram furnished by the Client's Engineer, and in compliance with the Client's rules and regulations governing the particular type of work involved;
- h) Copies of monthly testing reports, if requested by the Client and correspondence to regulatory authorities, if appropriate.
- 5. Operator shall provide at least one fully qualified and competent operator to directly operate the Facilities. The person so provided shall have a Texas certification as required by the regulatory agencies.
- 6. Operator shall maintain a twenty-four (24) hour telephone access number.
- 7. Operator shall promptly notify Client's Representative of any condition known to Operator, which adversely affects the quality of water supply, wastewater collection or treatment, drainage or Client's compliance with all current permits or regulations.
- 8. Operator shall render Client all reasonable assistance in the promotion of good relations with Client's customers.
- 9. Operator shall routinely order and arrange for delivery of inventory items listed in the O & M Manual, expendable supplies, and other necessary supplies.
- 10. Operator shall provide a representative to attend Client meetings; said representative shall be familiar with the operations in Client's facilities.
- 11. Operator shall provide operations and maintenance cost data available to Client's Bookkeeper for use in budget comparison.
- 12. Operator shall maintain such information and reports as may be required for audit of Client's accounts and shall make same available to Client's auditor during regular business hours.
- 13. Operator shall visually inspect and flow all the flushing valves within Client's facilities semiannually and submit a written status report to Client and any fire department designated by Client.
- 14. Operator shall perform an ongoing manhole inspection program. This inspection shall include a visual inspection of the top of the manhole and the surrounding area (for depressions) and a visual inspection of the inside of the manhole as accessible from the top. Each manhole will be inspected on an as needed basis with subsequent reports to Client
- 15. Operator shall inspect each water distribution valve on an as needed basis with subsequent

reports submitted to The Client. This inspection shall include a visual inspection of the valve riser and cap as well as the utilization of a valve key to check valve operating nut accessibility and operability.

16. Upon the request of Client, Operator shall inspect and maintain any and all Client drainage facilities.

B. WATER SUPPLY PLANT

- 1. Operator shall maintain an operating log at Client's water supply plants, which may be inspected by Client at any time.
- 2. Operator shall check operation of the water supply plants routinely and shall make any needed adjustments, lubrications or repairs.
- 3. Operator shall maintain the water supply plants in a neat orderly condition, compatible with the neighborhood. Maintenance shall not include the painting of equipment or the facilities, other than "touch up" painting needed to prevent damage to the facilities. Maintenance shall not include mowing.

C. WASTEWATER TREATMENT PLANT

- 1. Operator shall maintain an operating log at Client's Wastewater Treatment plants, which may be inspected by Client at any time.
- 2. Operator shall check operation of the wastewater plant the required number of days that are specified in the sewer plant permit and shall make any needed adjustments, lubrications or repairs.
- 3. Operator shall maintain the wastewater treatment plants in a neat orderly condition, compatible with the neighborhood. Maintenance shall not include the painting of equipment or the facilities, other than "touch up" painting needed to prevent damage to the facilities. Maintenance shall not include mowing.

D. SLUDGE TREATMENT AND DISPOSAL

- 1. Operator shall routinely draw sludge from the Client's wastewater treatment plant to maintain the average sludge age and optimum concentrations.
- 2. In the event that extraordinary sludge hauling is required, sludge shall be processed from the facilities by others or by the Operator in a manner and at a cost to be agreed on from time to time by the parties hereto.

E. WATER DISTRIBUTION, SANITARY SEWER COLLECTION SYSTEMS

- 1. Operator shall be responsible for the installation of water taps, setting meters and meter boxes, the minor adjustment of meter boxes, reading water meters, the billing and collecting of tap fees, sewer inspection fees, deposits, water and sewer service charges and back charges, all in accordance with the Client's Rate Order, as amended from time to time. (Operator shall be compensated for said work according to rate schedule, attached hereto as <a href="Exhibit "A") Operator shall provide all the necessary personnel in order to read meters, mail statements to customers, collect and deposit revenues and provide customary accounting and office services. Operator shall cause all water taps to be made in accordance with a plat map or other written instructions from the Client's Representative.
- Operator shall perform or cause to be performed a daily, weekly, monthly and yearly routine and preventive maintenance program as required to keep the facilities operational and in compliance with the regulatory authorities.
- 3. Operator shall at least monthly, patrol Client in order to observe and take corrective action regarding leaks, defects, damaged and missing equipment. Operator shall establish an inspection program in order to examine each sanitary manhole and each water main valve. Minor repairs or debris removal shall be performed immediately. (Operator shall be compensated for said inspections and repairs according to rate schedule, attached hereto as Exhibit "A".)
- 4. Operator shall report all damages to the Client Facilities. In the event that, in the Operator's opinion, foreseeable damage could occur, Operator shall report such opinion to Client Representative immediately and shall attempt to comply with the Clients policy governing control of damages to Client Facilities and to prevent others from causing additional damage. In those instances, in which damage is discovered, Operator shall diligently attempt to ascertain the causes therefore and report it in the monthly report.

PRECISION UTILITY, LLC

SECTION 8

EXHIBITS

EXHIBIT "A"

CERTIFICATE OF INSURANCE

A	CORD® CI	ĒR'	TIFICATE (OF LIAB	ILITY INS	URANC	E [(MM/DD/YYYY)	
В	IIS CERTIFICATE IS ISSUED AS A M. ERTIFICATE DOES NOT AFFIRMATIV ELOW. THIS CERTIFICATE OF INSUI EPRESENTATIVE OR PRODUCER, AI	ATTE ELY	R OF INFORMATION OR NEGATIVELY AS DOES NOT COM	ON ONLY AND AMEND, EXTE	CONFERS NO F	RIGHTS UPO	N THE CERTIFICATE H	OLDEF E POLI	ICIES	
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	Mesquite, TX 75149						RDING COVERAGE		NAIC#	
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	Precision Utility, LLC					s Mutual			29939	
	24631 Royal Pike Dr			IN:			Insurance		24074	
	Katy, TX 77493				SURER E :	.,				
L					SURER F :					
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							MED EXP (Any one person)	s	5,000	
							PERSONAL & ADV INJURY	s	1,000,000	
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	OTHER:							\$,,	
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	DED RETENTION\$							\$		
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	ANY PROPRIETOR/PARTNER/EXECUTIVE	N/A					E.L. EACH ACCIDENT	s	1,000,000	
	OFFICER/MEMBER EXCLUDED? (Mandatory in NH)	.,, A					E.L. DISEASE - EA EMPLOYEE	s	1,000,000	
	If yes, describe under DESCRIPTION OF OPERATIONS below						E.L. DISEASE - POLICY LIMIT	\$	1,000,000	
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	17 NISSAN NV200 S VIN: 3N6CM									
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				- 1	THE EXPIRATION I	DATE THERE	F, NOTICE WILL BE DELIV			
l	Insured Copy				ACCORDANCE WITH THE POLICY PROVISIONS.					

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Sara Rhys

Municipal Operations & Consulting, Inc.



Response to the Request for Proposa for Operation & Maintenance Of:

City of Hilshire Village

Spring Office 25003 Pitking Road, D600 Spring, Texas 77386 **Cypress Office** 20141 Schiel Road Cypress, Texas 77433 **Katy Office** 1817 N. Mason Road Katy, Texas 77449

Statement of Qualifications

Table of Contents

1.0	Background	Information	and Com	pany	/ History	y

- 1.1 Executive Letter
- 1.2 Executive Summary

2.0 Firm and Key Personnel Experience

- 2.1 Professional References
- 2.2 Client List
- 2.3 Vendor List
- 2.4 Experience and Background of Assigned Management Personnel
- 2.5 Proposed District Manager/Board Rep and Accompanying Staff
- 2.6 Licensed Operators
- 2.7 Organizational Chart

3.0 Technical Proposal

- 3.1 Customer Service/Call Center Experience
- 3.2 Regulatory Compliance
- 3.3 Standard Operating Procedure for Emergency Management of District
- 3.4 Procedures for Following Operations and Maintenance (O&M) Manuals
- 3.5 Standard Process for Reporting Work Orders

4.0 Liability Insurance Certification

4.1 Certificate of Insurance

5.0 <u>Sample Documents</u>

- 5.1 Sample Board Report
- 5.2 Sample 1295 Form
- 5.3 Sample Bill to District
- 5.4 Sample Customer Water Bill

Section 1.0

Background Information and Company History

- 1.1 Executive Letter
- 1.2 Executive Summary



February 17, 2023

City of Hilshire Village City Hall 8301 Westview Drive Houston, Texas 77055

Re: Response to Request for Proposals for Operations & Maintenance

Dear Board of Directors,

Municipal Operations & Consulting is pleased to submit this proposal for the Operations and Maintenance of The City of Hilshire Village. We are confident that we have assembled a team of highly skilled individuals that are capable of operating and maintaining the facilities and infrastructure of your District at the highest possible standards within the operating community.

Municipal Operations & Consulting is a 20-year-old company that has experienced stead growth over our existence. The company is a U.S. corporation that is completely owned by my wife Beth and myself. The corporation was formed in April of 2002. We have put controls in place as we have grown that enable us to better serve each of our customer's needs as the industry and standards change. We are not a small company, but we have maintained much of our "mom and pop" identify by being attentive to each of our client's needs and anticipating and reacting to industry needs before they occur. We are confident that the experience and ability of our organization and the individuals within it can provide the required level of service and attention to the Directors, residents, and consultants that your community deserves.

In the 20 years that we have been in business, I am very proud to say that we have NEVER been terminated from a contract with one of our clients. I attribute this to the level of care that we give to all our clients and the culture that exists within our company. My hope is that The City of Hilshire Village will conclude that Municipal Operations and Consulting is the right choice as the next Operator for your District.

Sincerely,

Lonnie and Beth Wright - Owners

Section 1.2

Municipal Operations & Consulting

Executive Summary

Excellence in customer service and operations is why Municipal Operations & Consulting ("MOC") is one of the fastest growing water and wastewater operations companies in the greater Houston area. Our 200-plus professionals are responsible for over 100 contracts that encompass more than 53 wastewater treatment facilities, over 120 water treatment facilities, over 200 lift stations, and over 160,000 connections. MOC is committed to customer satisfaction for our Boards as well as their constituents. Additionally, we are heavily involved with the other District consultants and regulatory agencies to ensure strict compliance with all rules and regulations.

MOC has 3 offices in the area. The main office is located South of Grand Parkway at Mueschke Road with 2 satellite offices in Katy and The Woodlands. Given the location of The City of Hilshire Village, we are very well positioned with existing clients and staff in and around the area.

MOC leads the industry in customer service when it comes to customer bill pay. As the cost of water continues to increase and things continually move to a virtual setting, we felt we had to give your customers multiple avenues for paying bills. Your customers will be able to set up new accounts, make payment (one time or recurring), view usage history and more by utilizing our online customer portal. We have not managed to make paying your water bill enjoyable, but it is certainly much more convenient.

The structure utilized by MOC to ensure that we can rightly satisfy our role for the District is to provide experienced and well trained filed personnel to ensure that all service work and facility operations is executed as required in an efficient and cost effective manner. The board representative/area supervisor would be intimately involved in the daily operations of the District and would serve as the primary point of contact for Directors and consultants. The area supervisor would be tasked with overseeing plant operations to ensure strict compliance with all applicable rules and regulations.

In addition to the staff outlined above, there are several other individuals that provide oversight and direction to our staff. An organizational chart is included for review.

We hope this brief overview of our business will prove helpful in making Municipal Operations & Consulting the next operations company for your District.

Firm Experience and Key Personnel

- 2.1 Professional References
- 2.2 Client List
- 2.3 Vendor List
- 2.4 Experience and Background of Assigned Management Personnel
- $2.5-Proposed\ District\ Manager/Board\ Rep\ and\ Accompanying\ Staff$
- 2.6 Licensed Operators
- 2.7 Organizational Chart

Professional References

- 1. Mr. Jerry Homan (713) 703 4527 AWBD Board of Trustees, District Manager for Harris County Fresh Water Supply District No. 61
- 2. Mr. Doug Allen (713) 569 7204 President for Faulkey Gully MUD
- 3. Mr. Jon Hall (512) 301 6600 Interim Executive Director for Harris County MUD No. 50
- 4. Mr. Larry Daily (832) 702 5918 President for Ponderosa Joint Powers Agency
- 5. Mr. Phillip Givens (713) 557 0808 President for Harris County UD No. 15
- 6. Mr. James Wright (713) 305 6154 President for Harris County MUD No. 200

Client List – Oak Ridge Office

- 1. Harris County MUD No. 26 (Kenswick Subdivision) Major Facility, 4,490 connections, 1.0 MGD wastewater plant, 3 water treatment facilities.
- 2. Rayford Road MUD (Imperial Oaks Subdivision) Major Facility, 3,819 connections. 0.965 MGD wastewater plant, 2 water treatment facilities.
- 3. Harris County MUD No. 200 (Cranbrook Subdivision) Major Facility, 1,223 connections, 1.440 MGD wastewater plant, 3 water treatment facilities.
- 4. Sunbelt Fresh Water Supply District One Major Facility, 7,500 connections, 6 wastewater treatment plants, 9 water treatment plants.
- 5. Harris County MUD No. 153 (Walden on Lake Houston) 2,602 connections, multi-use development of single family, multi-family and commercial sites in the Atascocita area of Northeast Harris County. Water Plant, 3 Lift Stations.
- 6. Northwest Harris County MUD No. 30 (Windrose) 1,100 Connections, single family and commercial sites near the intersection of FM 2920 and Kuykendahl Road. One water plant.
- 7. Ponderosa Forest Utility District (Ponderosa Forest) 1,196 connections, 3 water treatment plants
- 8. Harris County MUD No. 205 All commercial Districts with 18 connections
- 9. Harris County MUD No. 48 (Cashel Forest) 160 connections Single Family Residential
- 10. Harris County Utility District No. 15 (Greenfield Village & Copper Creek) 925 Connections
- 11. Harris County MUD No. 96 New Single Family Residential and Commercial development on Rankin Rd. Currently 2,325 connections.
- 12. Hunters Glen MUD Residential development 1,253 connections 1.0 MGD wastewater plant, 1 water plant Major Facility.
- 13. Harris County WCID No. 91 Residential development 845 connections. 1 water treatment plant.
- 14. Ponderosa Joint Powers Agency 4.89 MGD regional wastewater treatment facility. Major Facility.

- 15. Harris County MUD No. 399 Residential development currently 636 connections.
- 16. Montgomery County MUD No. 98 Residential development in Kingwood area. Currently 740 connections.
- 17. Montgomery County MUD No. 99 Residential development in The Woodlands. Currently 378 homes.
- 18. Montgomery County MUD No. 115 Residential development in The Woodlands area. Currently 1,314 connections.
- 19. Montgomery County MUD No. 112 Residential development in The Woodlands area. Currently 1,343 connections.
- 20. Montgomery County MUD No. 127 Residential and commercial development in The Woodlands area. Currently 187 connections.
- 21. Montgomery County Drainage Ditch No.10 Storm water and drainage control entity.
- 22. Pine Village PUD 600 Connections, multi-use development of Single Family Homes, Townhomes, Apartments and Commercial near U.S. 59 and Beltway 8.
- 23. Harris County MUD No. 401 Residential single family development, currently 1,070 homes, located on FM 2920 and Boudreaux Road near Tomball.
- 24. Harris County MUD No. 58 Single family, Multi-family, Commercial and Retail development at the intersection of FM 1960 and Kuykendahl Road. Currently 264 connections.
- 25. Montgomery County MUD No. 24 Single family residential District on Ford Road east of Porter, Texas. 214 Connections. Water Plant and Wastewater Plant.
- 26. Montgomery County MUD No. 56 Single family residential District on FM 1314 just west of Porter, Texas. Water and Wastewater facilities. Currently 319 connections.
- 27. Spring Creek UD Single family residential District on Rayford Road and Riley Fuzzel Road in Spring, Texas. 3,534 Connections. Water Plant and Wastewater Plant.
- 28. Harris County MUD No. 50 Barrett Station. 1,650 connections. One 0.500 MGD wastewater plant and two water plants.

- 29. The Gardens Apartments Multi-family complex near West T.C. Jester Blvd and Ella Blvd. 200 units served by one wastewater plant.
- 30. Harris County MUD No. 494 Planned community, 272 large lot homes on Lake Houston, Commercial and Multi-Family.
- 31. Harris County MUD No. 154 2,351 single family residential connections and large commercial connections along I-45 and FM 1960, Spring, Texas.
- 32. Central Harris County Regional Water Authority Managing the conversion and distribution of surface water from the City of Houston to 12 MUD Districts in the North Central Houston vicinity.
- 33. Sequoia Improvement District 325 single family residential connections and light commercial near the intersection of Beltway 8 and Lee Road.
- 34. Harris County MUD No. 222 1,100 single family residential connections, with multi-family and commercial areas along FM 1960 near US 290.
- 35. Montgomery County MUD No. 95 At the intersection of I-45 and SH 242, 2500 proposed single family lots with commercial frontage on 600 acres. Water and wastewater facilities. Currently 562 connections.
- 36. Harris County MUD No. 215 Multi-family and commercial District near I-45and Richey Road. Water plant.
- 37. Harris County MUD No. 36 300 connections, Single family, Multi-family and Commercial near I-45 and Richey Road. Water and wastewater plant.
- 38. MUD No. 461 Warehouse Distribution and Office Park located near Beltway 8 and John F. Kennedy Blvd. in Harris County. Currently 31 connections.
- 39. Northwest Harris County MUD No. 24. Single family and commercial development on Bammel N. Houston Rd and Beltway 8 in Northwest Harris County. Approximately 800 connections.
- 40. Emergency Services District (ESD) 60 Water Plant serving emergency services facility on Beltway 8 at John Ralston in Northeast Harris County.
- 41. Northpark PUD Commercial and Multi-family District near I-45 and FM 1960 in North Harris County. Water Plant and Wastewater Plant.

- 42. Montgomery County MUD No. 89 Single Family development on Rayford Road east of I-45 in Southern Montgomery County. Currently 1,633 connections.
- 43. Reid Road MUD No. 1 Single Family development near Beltway 8 and Fallbrook Road. 1.75 MGD wastewater plant. Water Plant with elevated storage. Approximately 1600 connections.
- 44. Reid Road MUD No. 2 Single Family development near Beltway 8 and Fallbrook Road. Water Plant. Approximately 920 connections.
- 45. Harris County MUD No. 104 Single Family development between Louetta Road and Cypresswood east of Ella Boulevard. 0.5 MGD wastewater plant. Water Plant. Currently 1,483 connections.
- 46. Harris County WCID 133 Single Family and Commercial Development on FM 249 and Fallbrook Drive, Houston, Texas. Approximately 1800 Connections. 3.0 MGD Wastewater Plant, Two Water Plants and Elevated storage.
- 47. Montgomery County MUD No. 88. Single Family residential community on Rayford Road east of I-45 in southern Montgomery County. Wastewater Plant. Currently 639 connections.
- 48. White Oak Water Supply Corporation Single family, Multi-family, Commercial and Retail development. Currently 350 connections.
- 49. Montgomery County MUD No. 113- New residential development in The Woodlands Area. Currently 2,400 connections.

Client List - Katy Office

- 1. Fort Bend County WC&ID No. 8 Development on FM 359 near Richmond, Texas. One Water Plant. Approximately 42 connections.
- 2. Fort Bend County WC&ID No. 3 Single Family residential development on FM near Richmond, Texas. Two Water Plants. Approximately 250 connections.
- 3. Fort Bend County MUD No. 145 Residential and commercial development, approximately 240 connections.
- 4. Fort Bend County MUD No. 144 Residential and commercial development.
- 5. Fort Bend County MUD No. 19 181 single family connections adjacent to the City of Richmond. City water and sewer service.

- 6. Fort Bend County WCID No. 2 Operations of a 3.0 MGD Membrane surface water treatment facility
- 7. Fort Bend MUD No. 5 Single Family residential development in the Pleak community south of Rosenberg, Texas. 3,000 acres for future development. Approximately 250 connections.
- 8. Fort Bend County MUD No. 34 Single Family and Multi-Family development near FM 1093 and SH 99. 1.0 MGD Wastewater Plant. Water Plant. Approximately 980 connections.
- 9. Fort Bend County MUD No. 141 Single Family development on FM 521 south of SH 6. Water Plant. 3000 ultimate connections.
- 10. Fort Bend County MUD No. 41 Single Family development in the New Territory Master Planned Community on US 90-A near SH 99. Approximately 1200 connections.
- 11. Harris County MUD No. 432 Residential development in Katy area. Currently 102 connections.
- 12. Harris County MUD No. 65 (Williamsburg Parish) 1,100 connections.
- 13. Harris County MUD No. 64 (Williamsburg Hamlet) 1,290 connections, 1 water treatment plant
- 14. West Harris County MUD No. 2 (Williamsburg Colony) 1,246 connections, 1 water treatment plant
- 15. West Harris County MUD No. 5 Residential development in Katy area, currently has approximately 222 connections
- 16. West Harris County MUD No. 14 950 residential development, shared water and sewer facilities.
- 17. West Harris County MUD No. 15 250 connections: commercial / residential.
 Shared water and sewer facilities.
 Williamsburg Regional Sewage Authority Major Facility. 3.0 MGD regional wastewater treatment facility.
- 18. Tower Oak Bend WSC 125 connection in developed single family residential subdivision.
- 19. Brazoria County MUD No. 25 760 residential connections, commercial and multi-family development in Brazoria County.

- 20. Harris County MUD No. 130 (Copperbrook and Hanover) 590 Connections, multi-use development of single family, multi-family, commercial and industrial sites near the Jersey Village area of northwest Houston.
- 21. Harris County MUD No. 144 Single Family residential development in West Houston in the FM 529 and Barker Cypress vicinity. Also includes apartments and light commercial. One Water Plant. Approximately 800 connections.
- 22. Harris County MUD No. 158 Single Family residential development in West Houston in the Eldridge Road and Bellaire Blvd. vicinity. Also includes townhomes and light commercial. Lift Station and pump stations. Approximately 2,165 connections.
- 23. Harris County MUD No. 105 Single Family residential and commercial development in the Katy vicinity near Fry Road and FM 529. Water Plant, Wastewater Plant and Lift Stations. (Major Facility) Approximately 2,300 connections.
- 24. Brazoria County MUD No. 29 Single Family residential development located on SH 288. 760 Connections. 2 water plants 1 wastewater plant.
- 25. Northwest Harris County MUD No. 12 Single Family residential development located on Fry Road in West Harris County. Water Plant. Approximately 760 connections.
- 26. Harris County MUD No. 364 Single Family residential development north of U.S. 290 at Barker Cypress Road. Water Plant. Approximately 1,800 connections.
- 27. Harris County MUD No. 61 Single Family residential development near Mason north of I-10. Water Plant. Approximately 620 connections.
- 28. Harris County MUD No. 62 Single Family, Commercial and Multi-Family development near Mason Road north of I-10. Approximately 220 connections.
- 29. Harris County MUD No. 136 Single Family development on Clay Road east of Cypress. Water Plant. Approximately 1300 connections.
- 30. City of Arcola, Texas Contract Operations of 0.5 MGD wastewater plant and collection system. Billing and collection services. Approximately 250 connections.

Vendor List

vendor List										
Vendor	Type of Vendor	Primary Contact	Phone							
Backflow Services A	Backflow									
GCS Backflow Services Inc.	Backflow		(281) 895-7875							
Cla-Val	CHCRWA		(713) 540-4524							
DXI	Chemicals		(281) 457-4848							
Leslie's Poolmart, Inc	Chemicals	Amy Harrison	(602) 366-3999							
LiquiTech, Inc	Chemicals									
NAPCO Chemical Company, Inc.	Chemicals	Jud Rodriguez	(281) 651-6800							
Purify (Poolsure)	Chemicals		(800) 858-7665							
Fred's Concrete Contractors LLC	Concrete		(832) 330-1519							
National Trench Safety	Construction	Maria Bennett	(832) 200-0988							
R & A Road Boring LLC	Construction		(281) 590-1516							
Tackle Construction Co., Inc.	Construction		(281) 391-3232							
4REFUEL US, LLC	Diesel Fuel		(844) 473-3835							
Oil Purification Specialists, Inc.	Diesel Fuel		(936) 273-5529							
Sun Coast Resources, Inc	Diesel Fuel		(713) 844-9600							
Imperial Fencing	Fence		(832) 641-9096							
Southland Fence & Supply Co	Fence		(281) 355-0707							
Texas Fence & Iron Co.	Fence		(281) 955-2050							
Cathco	Fire Hydrant	Fran	(281) 578-1426							
Texas Hydrant Services	Fire Hydrant		(281) 385-1112							
Outfield Enterprises	Grease Traps	Lester Springer	(281) 787-9130							
A&B Environmental Services	Lab		(713) 453-6060							
Bio-Aquatic Testing, Inc.	Lab		(972) 242-7750							
Environmental Laboratory Services	Lab		(281) 530-5656							
NWDLS	Lab	Deena McDaniel	(936) 321-6060							
Third Coast Environmental	Lab		(713) 780-3730							
Water Utility Services, Inc.	Lab	Steve G	(281) 290-0704							
Accurate Utility Supply, LLC	Materials	Dayne Burson	(281) 391-8100							
Buffalo Seal and Gasket Company	Materials		(713) 694-9003							
Fastenal	Materials		(281) 292-6895							
Gulf Coast Materials, Inc.	Materials		(713) 882-6958							
MDN Enterprises	Materials		(281) 354-9621							
Morrison Supply Company	Materials	Rebecca	(713) 865-7770							
Ditch Witch of Houston	Rentals		(713) 462-8866							
Mickie Service Company	Rentals		(713) 682-7454							
Sunbelt Rentals	Rentals		(713) 462-4662							

Total Rental Center	Rentals		(281) 821-2682
United Rentals	Rentals		(713) 292-1723
Accurate Meter & Backflow	Service	Caleb Burson	(281) 391-8100
All American Mechanical	Service		(281) 440-8852
All-Pump & Equip. Co.	Service		(713) 868-1434
Alsay Incorporated	Service		(281) 444-6960
AUC Group	Service		(713) 983-3255
CFI Services, Inc.	Service		(281) 353-0663
Chlorinator Maintenance Co., Inc.	Service		(713) 472-1201
Enviro Services	Service		(281) 723-6256
G&S Environmental Services	Service		(281) 447-9911
G-M Inspection Services, Inc.	Service	Gary McMurrey	(281) 894-8971
Hildrebrandt's Water Wells	Service		(281) 350-3168
Kennedy Contracting Inc.	Service	Kevin Kennedy	(281) 356-8555
Lake Pro, Inc.	Service		(281) 391-3688
Moore's Tank Construction	Service	Eddie Moore	(936) 967-4606
Mud Instruments	Service		(281) 421-1864
NTS	Service		(713) 991-9800
Pinnacle Pumping Services LLC	Service		(936) 321-7700
Preventive Services, LP	Service	Kevin Cullins	
Pumps of Houston, Inc.	Service		(281) 448-1352
R & C Joy Inc.	Service		(281) 858-5988
SAMCO Leak Detection Services, Inc.	Service		(512) 263-7043
Seaback Maintenance, Inc.	Service	Greg	(713) 398-6356
Source Point Solutions, LLC.	Service	MARK MOORE	(281) 370-9135
Southern Flowmeter, Inc.	Service		(281) 997-5544
STP	Service	Jerry Kocian	(713) 672-1447
Superior Tank	Service		(281) 342-0750
Water Works Construction	Service	Jon Twilla	(281) 355-6333
Worldwide Power Products	Service		(713) 434-2300
BMI - Biosolids Management	Sludge	Chad Minter	(281) 585-2817
Magna Flow Environmental, Inc.	Sludge		(281) 448-8585
McNorton Dewatering, Inc.	Sludge		(281) 432-2097
Trinity Wastewater Solutions Company	Sludge		(281) 541-2222
Alpha Lawn Care & Sprinkler Systems	Sod/Yard	Joe E. Castro	(281) 435-2380
Champions Hydro-Lawn, Inc.	Sod/Yard		(281) 445-2614
I.M.S. Landscape Services, Inc.	Sod/Yard		(281) 351-5202
Jon Monroe Landscape	Sod/Yard		(281) 351-7992
Texas Mowing & Landscaping	Sod/Yard		(713) 705-4574

Experience and Background of Assigned Management Personnel

Lonnie & Beth Wright – Owners

Beth and I started Municipal Operations & Consulting in early 2002. I am a second generation in the operations business. I spent many years working at S & W Water Maintenance, Inc. I graduated from Texas A & M University in 1988 with a BBA in Business Management. Beth directly oversees the accounts payables as well as the client billing for all of our clients as well as a host of other areas within MOC.

Since 2002 our business has experienced exponential growth beyond anything we ever imagined. The first year we were in business we opened up a second office in the Katy area to serve our clients and potential clients on the west side of town.

I personally am the Board rep for several of our clients. When we have a new client I commit to being the Board rep for the first 12 months of the new contract. This allows me to stay heavily involved during the transition stage and ensure that all of our clients expectations and concerns are met.

Beth and I have surrounded ourselves with key individuals that have helped us build this business and implement the ideas and values that have been the core of our business since we began.

Municipal Operations & Consulting, Inc. currently serves some 100 plus clients in the Harris, Montgomery, Fort Bend and Brazoria counties in the greater Houston area. We stay closely tied to the day-to-day operations and issues that go on with our business.

Municipal Operations and Consulting has put together a team of people that are capable of handling all of the requirements of your District. We are ready to meet the local, state and federal requirements that are required, and equally important, we are focused on meeting the Board of Director's expectations and standards that you have come to expect when a privately owned Operations Company is taking care of your District.

Scott Shelnutt - Board Representative/Area Supervisor

Here at Municipal Operations & Consulting, Inc. I've been blessed to have joined the team in June 2009. I bring a diversified degree of experience and knowledge in the Municipal Utility District industry with over 30 years of experience in the water & wastewater industry. Experience includes hands-on field proficiency in utility construction, repairs, operations, water production, wastewater treatment, regulatory compliance and reporting, utility planning, managing, directorship in municipal operations, and managing MOC's backflow and cross connection program.

My career started in the Greater Houston Metropolitan area surveying for local engineering firms. Surveying included boundary surveys, aerial panels, street paving, underground utilities, including water and wastewater plants construction, and utility infrastructure inspections. Afterwards, I moved into utility repairs and maintenance, plant operations and treatment, customer service, to managing, and regulatory compliance. Consequently, I became an elected Water Board of Director, HOA Board member, AWBD water smart committee member, an elected Board member on the Sam Houston Water Utility Association and I serve on the Scholarship Committee.

My portfolio includes a wide array of experience in water operations from ground water production to a 120 MGD surface water purification facility, wastewater treatment includes minor to major facilities up to 5 MGD, rehabilitation in collection and distribution systems of all shapes and sizes, managing MUD's to City of Houston contracts. My professional qualifications include:

Certifications:

- ✓ Class "A" TCEQ certified in Water operations
- ✓ Class "A" TCEQ certified in Wastewater operations
- ✓ Double "A" TWUA Club Member
- ✓ Certified TCEQ "Customer Service Inspector"
- ✓ Certified "Backflow Prevention Assembly Tester" with TCEQ
- ✓ Backflow Prevention Tester with the City of Houston Cross Connection Control Dept.

Experience and Recognitions:

- ✓ Operations Manager for the Forest Cove M.U.D. and liaison to the City of Houston Public Works Depts.
- ✓ Operations Manager for the Port of Houston, Halliburton, Cameron Iron Works, and Compaq facilities
- ✓ Company M.U.D. Board Representative submitting detailed monthly reports
- ✓ 13 years as an elected MUD Board of Director for Harris County MUD 43
- ✓ 11 years as an appointed alternate Board of Director for a TJPB Regional Wastewater Treatment facility
- ✓ Currently serving as an elected MUD Board of Director for Spring West MUD in Harris County
- ✓ Recognized by the City of Houston Department of Public Works Depts. for outstanding performance and accomplishments in 2002
- ✓ AWBD Water Smart Committee Member

John Taylor – Board Representative/Operations Manager/TCEQ Instructor

Personal Profile

- Organized time manager; astute; detail-oriented
- Reliable leader; assumes ownership of responsibility
- Excellent written and oral communication; good listener
- Enthusiastic teacher, fast learner
- Pleasant demeanor, perceptive, easily establishes trust and rapport
- Broad-minded and open to change, tolerant and flexible
- Superior work ethic: diligent, available, loyal and punctual

Certifications/Licensure

- T.C.E.Q. Class "A" Wastewater Treatment Operator License Number WW0051815
- T.C.E.Q. Class "A" Surface Water Treatment Operator License Number WO0035581
- T.C.E.Q. Customer Service Inspector License Number CI0009758
- T.C.E.Q. Certified Course Instructor

Education

Master of Business Administration, Southwest University, Kenner, LA, 2008

- Graduated with High Honors
- Member of Southwest University Honor Society

Bachelor of Science, Sam Houston State University, Huntsville, TX, 1997

Experience

Operations Manager/Supervisor/Consultant/Operator Municipal Operations and Consulting, Inc., Spring, TX April 2013 - present

- Instruct TEEX courses and assist employees in acquisition of T.C.E.Q. licensing.
- Represent the company at M.U.D. Board Meetings.
- Supervise, manage, and operate numerous municipal utility districts.
- Ensure all districts meet or exceed permit and regulatory requirements.
- Supervise supervisors, operators and, utility personnel promoting quality performance and ensuring adherence to company policies.
- Interview prospective employees, process new hire paperwork, and oversee disciplinary action up to and including terminations.
- Consultant to other districts as needed.

Wastewater Treatment Course Vocational Instructor Coastal Bend College, Department of Justice, FBOP, Three Rivers, TX February 2012 - February 2013

- Instructed students in difficult aspects of wastewater treatment and water utility math
- Assisted in the revision of course curriculum and syllabi so that they followed the new texts more closely
- Revised filing system so that it paralleled the policies of the FBOP

- Graded course assignments, recorded grades, and calculated semester averages
- Created course manuals, lessons, and exams for various classes

Surface Water Treatment Operator Texas Parks and Wildlife, Calliham, TX May 2011 – February 2012

- Operated and maintained all aspects of a surface water treatment plant and park distribution system
- Duties included process control, sample collection, meter calibration, laboratory analysis, general plant maintenance, and distribution system maintenance
- Initiated and completed several major improvement projects in and around the plant
- Consistently exceeded water quality standards set by the TCEQ
- Tutored other employees in their preparation for the TCEQ state exam

Treatment Plant Operator Department of Justice, FBOP, Three Rivers, TX February 2009 - February 2013

- Operated and maintained all aspects of a .3MGD activated sludge wastewater treatment plant
- Duties included process control, sewage treatment, sludge processing, sample collection, laboratory analysis, and plant maintenance.
- Consistently exceeded the TCEQ permit requirements and management goals

Owner/General Manager Taylor Powersports, Angleton, TX March 2000 – October 2008

- Franchise dealer selling new and pre-owned motorcycles, ATV's, parts, accessories and services
- Sold to customers via in-store contact, telephone sales and online sales
- Managed all aspects of dealership including staff, budget, finance, training, licensing, and customer satisfaction.
- Trained and managed all employees to achieve significant improvements in their productivity.
- Delivered oral and written presentations to employees regarding sales forecasts and to banks and investors regarding financial statements.

Process Operator Equistar Chemical, Wadsworth, TX June 1998 – September 2002

- Produced polyethylene through thermal and catalytic polymerization
- Controlled process manually and via SCADA
- Held a lead operator position during a multi-million-dollar expansion
- Trained other operators while bringing the expansion online

- Member of the plant fire brigade, confined space rescue team, and an emergency medical technician.
- Member of the plant fire brigade, confined space rescue team, and an emergency medical technician.

Parole Officer

Texas Department of Criminal Justice – Parole Division, Austin, TX *January 1997 – June 1998*

- Trained and Supervised offenders after their release from prison via the parole divisions DRC (Day Resource Center)
- Ensured offenders' adherence to the law while assisting in their reintegration into society
- Made referrals and recommendations to needed programs such as Mental Health/Mental Retardation and Substance Abuse counseling
- Operated as a Super-Intensive Supervision Parole (SISP) Surveillance office, conducting contact visits in the office, at the offender's home, and in the Community.

Correctional Officer

Texas Department of Criminal Justice – Institutional Division, Huntsville, TX April 1994 – January 1997

- Maintained custody and control of inmate population
- Worked Administrative Segregation at the Eastham Unit and general population at the Wynne Unit
- Supervised the "Prison for A Day" program, exposing young probation violators to the prison environment

through a controlled "shock treatment"

• Promoted to Parole Officer after college graduation

Organizations/Volunteer Activities

- Texas Water Utilities Association
- Living Water International
- National M.S. Society MS150
- Avon 39.3 Walk for the Cure

Keith E. Arrant-Board Representative/Compliance

Upon graduating from Colorado Christian University in 2010 with a Bachelors in Business Administration and Marketing I returned to Texas to work for an oil and gas contractor. During my time in the oil in gas industry I spent the majority of my time working on a forty-seven-mile HDPE pipeline intended to address water needs throughout the production area. Additionally, I assisted in managing the daily activities of two crews that installed Fiberspar spoolable pipe from well heads to Central Production Facilities.

In June of 2011, I was hired by Municipal Operations and Consulting, Inc. My experience and responsibilities have grown to include the following:

- TCEQ "B" Groundwater License
- TCEQ "B" Wastewater License
- Manage a portfolio of 16 Municipal Utility Districts
- Work alongside Board of Directors and Consultants in District Management
- Manage all permitting and reporting to Water Authorities and Subsidence Districts
- Manage insurance claims on behalf of all clients
- Preform in depth rate analysis, evaluations and recommendations
- Worked with City of Houston and the City of Conroe on wholesale water supply agreements for current clients

Since beginning with Municipal Operations and Consulting, I have become aware of the fact that each Municipal Utility District typically carries with it its own unique challenges. I have learned that in order to best manage and work through these challenges, alongside Directors and Consultants, it requires personal attention and communication. I intend to work diligently at becoming aware of the make-up of your District and paying it the attention that is expected within the operations community.

Mike Williams - Board Representative/Area Supervisor

Most recently I have been responsible for the operations of two major water districts with a total connection count of over 5,000 connections. Both of these districts have major wastewater facilities and multiple water treatment facilities. I am responsible for coordinating operations, repairs and maintenance at all of the facilities as well as overseeing the maintenance activities within the Districts.

Before coming to work for Municipal Operations & Consulting, Inc., I worked for American Water Services (formerly Azurix North America, formerly S & W Water Maintenance, Inc.). While there, I was responsible for Operations in Rayford Road MUD and Hunters Glen MUD.

Both of the Districts listed above have received a "Superior Rating" from the State of Texas.

My recent duties included:

- ✓ Interaction with the District's Consultants
- ✓ Security assessments of facilities
- ✓ Municipal Utility District (MUD) board representative for 10 MUD's.
- ✓ Supervision of repairs and maintenance
- ✓ All aspects of Customer Care and Customer Service

TCEQ Certifications:

- ✓ "C" Groundwater
- ✓ "B" Wastewater

I am looking forward to continuing to provide you with quality service.

Proposed District Manager/Board Rep and Accompanying Staff

Both Keith Arrant and Mike Williams are the proposed Board Representatives for The City of Hilshire Village. Both Keith and Mike oversee several Districts near The City of Hilshire Village. Mike would absorb The City of Hilshire Village into his emergency response area as well. Additional information about both Keith and Mike is provided in Section 2.4 above.

Mike is the proposed area manager for The City of Hilshire Village. Mike is a Double B operator and has extensive experience. He oversees the day to day operations of several Districts minutes from The City of Hilshire Village.

Keith and Mike will be joined by Roland Leal and Sam Maldanado. Their licensing information is provided in Section 2.6 below.

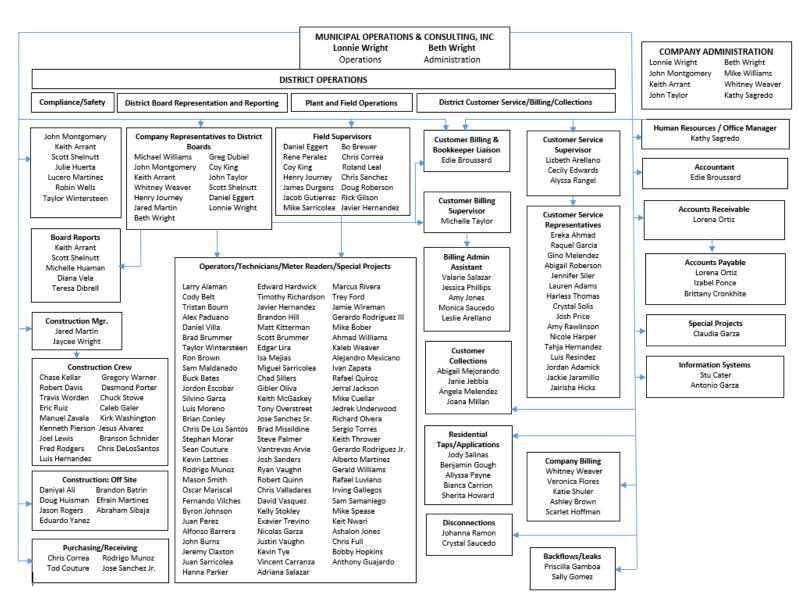
Licensed Operators

Last Name	First Name	Title	Water Ce	rt	Ехр.	Waste Co	ert	Ехр.	Cust Svc Insp.	Ехр.	Backflow Prev. Ass. Tester	Ехр.	Landscape Irrigator	Ехр.
Wright	Lonnie	OWNER	WG0009156	С	10/18/22	WW0027245	В	08/18/22						
Montgomery	John	COMPLIANCE OFFICER	W00005831	Α	10/21/24	WW0004154	Α	12/22/23	CI0005480	09/08/24	BP0019743	07/31/23		
Williams	Mike	MANAGER - KATY	WG0015904	В	01/31/23	WW0055059	В	01/31/23						
Arrant	Keith	MANAGER - OAK RIDGE	WG0016261	В	02/13/23	WW0056553	В	02/13/23						
Taylor	John	MANAGER - OAK RIDGE	W00035581	A	12/11/23	WW0051815	A	01/21/24	CI0009758	10/05/24				
,														
KATY OFFICE														
Arvie	Vantrevas	OPERATOR - KATY	W00046741	Б	09/22/23	WW0067485	Б	06/16/24	CI0011493	07/30/24				
Brummer	Brad	OPERATOR - KATY	WG0016500	c	04/14/23	WW0069235	Ā	05/16/25						
Brummer	Scott	OPERATOR - KATY	W00043784	Ā	05/30/25	WW0058805	Ä	09/25/24						
Couture	Sean	OPERATOR - KATY	WG0018790	c	05/05/24	WW0067471	c	06/09/24	CI0011567	07/30/24				
		SUPERVISOR - KATY	WG0010130	_	07/08/22	WW0063143	В	07/12/24		07/17/24				
De Los Santos	Chris			В					CI0010560					
Durgens	James	SUPERVISOR - KATY	WG0017762	В	08/08/22	WW0061603	В	02/15/25	CI0010311	09/29/23				
Gallegos	Irving	OPERATOR - KATY	WG0046148	D	08/13/23	WW0065903	D	12/17/23	010000000					
Gutierrez	Jacob	SUPERVISOR - KATY	WG0017749	В	03/29/25	WW0060159	В	07/19/24	CI0008353	09/05/24				
Hernandez	Javier	OPERATOR - KATY	WG0017093	С	04/16/24	WW0067861	В	10/27/24	CI0010362	04/17/25				
Johnson	Byron	OPERATOR - KATY	W00045416	D	12/12/22									
Kitterman	Matt	OPERATOR - KATY	WG0018057	С	01/16/25	WW0070129	В	05/27/25	CI0011389	12/10/23				
Leal	Roland	SUPERVISOR - KATY	WG0008876	С	02/24/23	WW0067640	В	07/02/24						
Lee	Hojin	OPERATOR - KATY	WG0003526	С	05/24/23	WW0026525	С	04/01/25						
Luviano	Rafael	OPERATOR - KATY	W00047773	D	05/13/24	WW0067481	D	06/09/24						
Maldonado	Sam	OPERATOR - KATY	WG0017319	С	07/18/24	WW0067647	В	06/30/24						
Mariscal	Oscar	OPERATOR - KATY	W00046073	D	10/23/23	WW0066897	D	03/26/24						
Moreno	Luis	OPERATOR - KATY	WG0018353	С	10/28/23									
Martinez	Alberto	OPERATOR - KATY	W00046149	Б	09/04/23	WW0065872	Б	12/09/23						
Mcgaskey	Keith	OPERATOR - KATY	WG0018788	В	03/31/24	WW0052548	В	02/05/24						
Mejias	Isa	OPERATOR - KATY	WG0018593	c	12/18/23	WW0066938	c	05/14/24						
Oliva	Gilber	SUPERVISOR - KATY	WG0018399	В	07/17/23	WW0064237	В	03/04/23	CI0010630	08/17/24				
Overstreet	Tony	OPERATOR - KATY	WG0017425	В	09/21/24	WW0052846	В	03/12/24	Cl0009756	03/16/24				
Quiroz	Rafael	OPERATOR - KATY	W00043600	0	03/11/25	WW0062751	5	12/13/22	0,0000130	00110124				
Ruiz	Eric	CONSTRUCTION-KATY	W00043800	0	06/04/24	WW0067577	0	07/09/24						
				_		WW0030178	0	09/15/23						
Samaniego	Sam	OPERATOR - KATY	WG0018816	C	07/19/24		_		01004054	00100104				
Sanchez	Chris	OPERATOR - KATY	WG0018082	В	08/07/24	WW0059670	В	08/02/24	CI0010564	08/09/24				
Stowe	Chuck	MAITENANCE - KATY	W00044050	D	03/01/25	WW0062697	D	05/06/25						
Torres	Sergio	OPERATOR - KATY	WG0017076	С	04/19/24	WW0065686	С	07/19/24						
Vasquez	David	OPERATOR - KATY	W0004776	D	07/30/24									
Vilchis	Fernando	OPERATOR - KATY	W00045263	D	12/11/22									
Valladares	Chris	OPERATOR - KATY	W00046074	D	10/23/23	WW0066061	D	05/03/24						
Williams	Ahmad	OPERATOR - KATY	WG0018379	В	03/04/24	WW0051648	В	02/09/24	CI0011774	12/16/24				
OAK RIDGE OFFICE														
						1.11.10000000	_	40101100	010010707	00141105				
Alaman	Larry	OPERATOR - OAK RIDGE				WW0065250	D	10/21/22	CI0010797	09/11/22				
Bates	Buck	CONSTRUCTION - OAK RIDGE	WD0013179	С	09/13/22	WW0059668	В	02/20/24	CI0010770	09/05/24				
Belt	Cody	OPERATOR - OAK RIDGE	WG0018796	В	09/07/24	WW0049912	В	10/21/22	CI0010797	09/11/22				
Bober	Mike	OPERATOR - OAK RIDGE	WG0018698	С	06/30/24	WW0068335	С	05/06/25	CI0011289	03/03/23				
Brewer	Во	SUPERVISOR - OAK RIDGE	WG0015260	В	11/10/23	WW0051916	В	10/13/23	CI0009751	02/11/24				
Brown	Ron	OPERATOR - OAK RIDGE	WG0015346	С	03/26/24	WW0058970	С	11/30/23						
Butler	Michael	OPERATOR - OAK RIDGE	WG0017673	В	06/27/22	WW0061491	В	01/17/25						

Licensed Operators - Continued

Conley	Brian	OPERATOR - OAK RIDGE	WG0011911	С	07/25/24	WW0053041	В	07/30/24	CI0009786	08/01/24				
Correa	Chris	SUPERVISOR - OAK RIDGE	WG0018171	В	02/28/23	WW0063198	В	02/28/23	CI0010651	12/06/22				
Cuellar	Mike	OPERATOR - OAK RIDGE	W00044792	D	10/02/22	WW0063591	D	01/09/23	CI0011371	10/29/23				
Dubiel	Greg	MANAGER-OAK RIDGE	WG0001487	В	08/31/22	WW0017751	В	04/24/23						
Eggert	Daniel	SUPERVISOR - OAK RIDGE	WG0007942	В	03/29/23	WW0007378	В	01/11/23	CI0004034	03/29/23	BP0012014	03/17/21	LI0007868	03/31/21
Escobar	Jordan	OPERATOR - OAK RIDGE	WG0018125	С	03/13/23	WW0066246	С	02/10/24	CI0010933	02/26/23				
Ford	Traybeon	OPERATOR - OAK RIDGE	WG0017456	С	10/19/24	WW0059266	В	11/20/23	CI0010953	04/12/25				
Full	Chris	CONSTRUCTION - OAK RIDGE	WG0017714	С	06/21/25	WW0069821	СІ	05/17/25						
Garea	Antonio	INFORMATION SYSTEMS	W00046114	D	07/30/23	WW0064636	D	03/12/23	CI0011312	08/17/23				
Gilson	Rick	SUPERVISOR - OAK RIDGE	WG0017531	В	01/13/23	WW0052431	В	12/08/23	CI0009771	05/29/24				
Hardwick	Ed	OPERATOR - OAK RIDGE	WG0005755	С	08/07/24	WW0027834	В	01/13/23						
Hill	Brandon	OPERATOR - OAK RIDGE	WG0017804	С	06/19/22	WW0050753	С	12/05/22						
Journey	Henry	SUPERVISOR - OAK RIDGE	WG0015228	В	02/18/24	WW0052300	В	06/10/24	CI0008614	07/15/23				
Kebodeaux	Kirk	FACILITY INSPECTOR	wo0001283	Α	05/18/24	ww0015397	Α	12/22/23	CI0008250	01/24/25	BP0014182	09/18/23		
King	Coy	SUPERVISOR- OAK RIDGE	WG0003856	В	12/11/23	WW0006936	В	02/08/23						
Lettries	Kevin	OPERATOR - OAK RIDGE	WW0045262	D	11/03/22									
Lira	Edgar	OPERATOR - OAK RIDGE	WG0018912	С	03/09/25	WW0067356	С	05/18/25	CI0011266	03/13/23				
Longoria	Edward	OPERATOR - OAK RIDGE	W00041343	D	03/29/25	WW0067348	D	03/23/25						
Missildine	Brad	OPERATOR - OAK RIDGE	WG0012797	В	05/26/25	WW0027481	В	10/08/22	CI0004627	07/19/22				
Paduano	Alex	OPERATOR - OAK RIDGE	W00044251	D	04/10/25	WW0062843	D	08/29/22	CI0011268	11/18/23				
Palmer	Steven	OPERATOR - OAK RIDGE				WW0045675	D	11/22/23						
Peralez	Rene	SUPERVISOR - OAK RIDGE	W00040025	Α	02/20/23	WW0056926	Α	10/31/23	CI0009757	06/22/24	BP0019630	02/24/23		
Quinn	Robert	VALVE SURVEY SUPERVISOR	W00046903	D	12/08/23	WW0068028	D	09/07/24						
Richardson	Tim	OPERATOR - OAK RIDGE	W00044385	D	06/19/22	WW0064721	D	03/06/23						
Rivera	Marcus	OPERATOR - OAK RIDGE	WG0017503	С	01/25/25	WW0062191	С	03/29/25						
Roberson	Doug	SUPERVISOR - OAK RIDGE	WG0017426	С	10/26/24	WW0062230	С	03/29/25	CI0011253	02/19/23				
Roberts	Rich	OPERATOR - OAK RIDGE	W00047440	D	03/24/24	WW0066759	D	03/26/24						
Rodriguez III	Gerardo	OPERATOR - OAK RIDGE				WW0064076	D	03/05/23						
Sala	Trevor	OPERATOR - OAK RIDGE	W00046174	D	01/08/24	WW0066425	D	02/08/24						
Sanchez	Jose	OPERATOR - OAK RIDGE	W00046176	D	09/29/23	WW0032469	В	09/21/24						
Sanders	Josh	OPERATOR - OAK RIDGE	WW0047647	D	05/10/24									
Sarricolea	Miguel	SUPERVISOR - OAK RIDGE	WG0018863	В	05/19/24	WW0061807	Α	03/21/25	CI0010573	08/14/24				
Shelnutt	Scott	OPERATOR - OAK RIDGE	W00014214	Α	06/28/23	WW0016611	Α	09/15/23	CI0003972	09/26/23	BP0007691	04/01/23		
Sillers	Chadwick	OPERATOR - OAK RIDGE	W00030564	A	01/19/24	WW0045469	A	09/18/24						
Thrower	Keith	OPERATOR - OAK RIDGE	WG0015996	С	05/20/25	WW0056036	С	10/25/22	CI0009775	03/17/24				
Underwood	Jedrek	OPERATOR - OAK RIDGE	WG0017406	С	10/19/24	WW0062270	В	03/21/25	CI0010942	04/12/25				
Vaughan	Ryan	SAFETY COORDINATOR	WG0019431	С	04/11/25	WW0063633	С	04/04/25	CI0011866	03/28/25				
Villa	Daniel	OPERATOR - OAK RIDGE	WG0017409	С	03/19/25	WW0061010	С	04/04/25	CI0010562	02/22/25				
Weaver	Kaleb	OPERATOR- OAK RIDGE	WG0017984	С	08/26/22	WW0063714	С	12/06/22						
Williams	Gerald	ELECTRICAL TECHNICIAN	WG0019309	c	01/19/25	WW0063057	С	01/19/25	CI0011775	01/19/25				
Wireman	Jamie	OPERATOR - OAK RIDGE	WG0017079	c	03/27/24	WW0059767	С	04/04/24						
Wintersteen	Taylor	CONTREMINEE - OAK	W00042696	Ā	01/25/25	WW0066459	Ā	04/06/24	CI0003601	02/23/24	BP0020775	10/27/24		
Zapata	Ivan	OPERATOR - OAK RIDGE	WG0013829	c	06/27/24	WW0050044	В	05/20/23						
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Organizational Chart



Section 3.0

Technical Proposal

- 3.1 Customer Service/Call Center Experience
- 3.2 Regulatory Compliance
- 3.3 Standard Operating Procedure for Emergency Management of District
- 3.4 Procedures for Following Operations and Maintenance (O&M) Manuals
- 3.5 Standard Process for Reporting Work Orders
- 3.6 Subcontractor and Mark-up Invoices

Section 3.1

Customer Service/Call Center Experience

Municipal Operations and Consulting, Inc. has 24 friendly, courteous, live representatives available to answer any and all customer service inquiries. We have 3 live dedicated phone operators that will direct each individual call to the correct department and or live Customer Service Representative in our call center.

Our office hours are 8:00AM thru 5:00PM Monday through Friday. We also have two locations available to all our customers. However, we realize not all customers can conduct their business between our business hours. We also have a live after-hours service available. The answering service will take a message in regards to the call and then dispatch based on priority to one of our after-hours representatives who are available Monday thru Friday from 5:00PM-10:00PM. After 10:00PM Monday thru Friday, and on Saturday and Sunday the answering service dispatches all emergency calls to our on-call operator who will assist the customer as necessary. In our call center we have Bilingual (English and Spanish) representatives available for our customer's convenience. We have 23 lines available for incoming and outgoing customer calls. Our main office number takes care of all of our customer's needs. All of our trained Customer Service Representatives are able to assist our customers with any and all information needed, such as, but not limited to: billing, service inquiries, reporting leaks, sewer back up's or odors complaints, processing payments, etc.

Our Customer Service Operations is led by Kathy Sagredo, Office Manager, 17 years of experience, Lizbeth Arellano, Customer Service Supervisor, 18 years of experience, Cecily Edwards, Customer Service Supervisor, 11 years of experience, and Abigail Mejorado, Customer Service Supervisor, 10 years of experience.

At MOC, we use the Starnik Billing Program for our customers. Our dedicated Customer Service Representatives have extended experience and are very knowledgeable on working and maneuvering through the Starnik program. From adding customer notes, updating customer information, and reading customer usage history, we have the training and tools necessary to provide our customers to provide excellent service.

Our Billing Department takes great pride in providing excellent customer service. The Billing Department works alongside our in-house meter reading team to make sure that all districts are read in a timely manner. Using our meter readers report generated through our billing software we make sure that all accounts, residential and commercial, all have correct information before closeout. We close the districts when they are due to make sure the bills go out to our customers on time.

Customer Service/Call Center Flow Chart

Calls are unforwarded from the answering service at 8am and go to 1 out of our 3 phone operators then to the CSRs for assistance. Also during this time we have an assigned CSR return any non emergency calls from the previous night to make sure all issues are resolved.

If the phone system ever goes down our calls will go to the answering service. If we are experiencing a high call volume the overflow of calls go to the answering service. During this time we are in contact with the answering service to return any calls from the customers.

During time of an emergency due to either a hurricane or any other natural disaster. We have a plan set where we have 4 shifts throughout the day at 6 hour intervals. During these shifts we have assigned CSRs and operators who will be answering customer calls to make sure all issues are being handled and resolved.

Customer calls

the MOC office

5pm-10pm

10pm-8am

After 5pm all calls are automatically forward to the answering service. The answering service takes a message of all calls and forwards any emergency calls to the CSR on-call. The CSR will then call the customer back and any true emergency calls will go on to the Operator on-call. The CSR will also follow up with the customer and Operator until the issue is resolved. For any non emergency calls the CSR will inform the customer to call back during normal business hours.

After 10pm all calls continue with the answering service but will only send emergency calls to the Operator on-call. Any non emergency calls received during this time the customer will have the option to either leave a message or return the call during normal business hours. Any messages left during this time will be sent to the office in the morning via email where our assigned CSR will return these customer calls.

Section 3.2

Regulatory Compliance

Regulatory compliance is not a department at MOC. Regulatory compliance is the culture of our company and it is performed at every level. From facility operations all the way to the construction crews and our CSR's everyone is involved in Regulatory Compliance.

John Montgomery heads up compliance for MOC. John is one of the most respected Compliance experts in the water utility industry in the area. He has excellent working relationships with local and state regulators. They know and respect the fact that John is truthful, diligent, and hard-nosed regarding compliance issues. John's credentials and direct staff follow.

MOC takes daily compliance of our managed facilities seriously, we employed a dedicated operator whose only job is to review facilities and create reports detailing all areas of note. This operator, Kirk Kebodeaux, holds a Class A Water Treatment Operator license, a Class A Wastewater Treatment Operator license, a Customer Service Inspector license, and a Backflow Protection Assembly Tester license through the TCEQ. His resume is included below, as is a sample report generated after his inspection. These reports are reviewed by managers and discussed with operators before being filed in the operator's employee file. They are also considered during the operator's performance review. The owners of MOC also review each of these reports as well. A recent inspection report is included beginning on page 30.

John Montgomery - Regulatory Compliance/ Board Representative

Currently, I manage all water and wastewater regulatory compliance for Municipal Operations and Consulting, Inc. and have since the inception of the company.

My most recent position was as the City Manager/Public Works Director for the City of Llano, Texas. My primary responsibility was overseeing the 3.3 MGD conventional surface water plant. This plant received water from the Llano River that has seen a daily fluctuation in turbidity from 2 NTU to 2000 NTU. The plant utilized a fully automated SCADA system, which was integrated to operate level controls, turbidity monitors, chlorine analyzers and filter systems.

Prior employment includes: General Manager for Sunbelt Freshwater Supply District of Harris County, Water and Wastewater Supervisor with The City of College Station, and Plant Operations Supervisor for Eco Resources. Duties included:

- Managed seven ground water treatment plants and six activated sludge plants.
- Maintained pump stations, distribution systems and collection systems.
- Operated 10 MGD wastewater treatment plants.
- Operated five different surface water plants on the Highland Lakes in and around Austin, Texas.

I have extensive experience with SCADA systems and remote monitoring systems for plant operations. I am qualified to perform numerous plant inspections on all types of water and wastewater plant construction.

My certifications and awards include:

- "A" license in wastewater in the State of Texas
- "A" license in water in the State of Texas
- "A" license in customer service in the State of Texas
- Licensed Customer Service Inspector in the State of Texas
- Double "A" Club Member
- Certified Flood Plain Manager in the State of Texas
- 1996 Region VI EPA Public Drinking Water Excellence Award, COCS.
- 1997 Region VI EPA Wellhead Protection Award, COCS.
- 1997 TWUA Community Improvement Award, Galveston County
- 1999 Dickinson Citizen of the Year (North Galveston County Chamber of Commerce)

2007 Chamber of Commerce Citizen Excellence Award Operator Qualifications

Taylor Wintersteen – Regulatory Compliance

Water and Wastewater Compliance Coordinator

Professional with eleven plus years of experience in the water utility field. Decisive, strategic, and performance driven with strengths in environmental policy, data analysis and compliance program implementation. Established track record of maintaining current compliance requirements while putting into practice new federal, state, and local mandates. Advanced problem-solving skills with proven ability to clarify and resolve complicated issues and situations. Well Acquainted with various types of clients in the water utility industry including Municipal Utility Districts, Investor-Owned Utility, Public Owned Utility and Government operated utilities like the City of Houston.

Expertise areas include:

Federal and State Mandated Reporting	Electronic Data Management and Organization	Water and Wastewater System Operation
Rate Order and Contract Analysis	Development and Implementation of Policy	Employee Training and Coaching
Strong ability to multi-task in fast-paced environment	Problem Resolution and Decision-Making	Laboratory Data Assessment
Environmental Compliance Audit	Project Management and Development	Philomath
Cross-Connection Control Program	Risk Evaluation and Mitigation	Client Focus

PROFESSIONAL EXPERIENCE

Municipal Operations and Consulting Inc., Oak Ridge North, Texas 2018 - Present

Water Utility District Management, Operation and Consulting

Compliance Officer - Environmental Compliance Team

Selected accomplishments:

Working with a compliance team to create and implement AWIA Risk and Resiliency Assessments for municipalities. Automating compliance tasks and reports with a focus in electronic data management and bulk data upload. Creating an extensive compliance data base, simplifying the state audits process. I work closely with engineers on design projects and specialized reports required by the TCEQ. Designing and modifying industrial rate orders to better protect the collection system and WWTP. Piloting the Net Bio program that is used for annual sludge reporting to the EPA. Moving closer to paperless reporting and operations. Performing a 5-year water loss audit on over 100 municipalities. I am a consistent resource to operators and supervisors in the company.

- Monthly Discharge Monitoring Reports to the EPA
- Managing the Company's sludge program
- Onsite inspections of the facilities
- Resolving and preventing TCEQ Violations
- Administrative manager for the electronic operation log system Bird Nest for the company
- Preparing reports and presentations for board reports
- Participating in and organizing Water Smart events
- Creating personal and team goals to ensure compliance in operations and record management
- Designing compliance schedules for the area supervisors to follow
- Scheduling water and wastewater sampling
- Working with Bookkeepers on billing formulas for industrial pretreatment program
- Maintaining Sanitary Sewer Overflow program
- Annual water use survey
- Quarterly Disinfection Reports
- Storm Water Sampling and SWPPP implementation
- Continuing the hazardous pollution control program for Harris County
- Subsidence District Reporting
- Aiding in the implementation of the Cross Control Program for commercial customers
- Develop strong relationships with clients by providing precise and timely services
- Provide support for internal and external audits.
- Putting all district facilities on the critical load list for local power companies
- Creating site monitoring plans, standard operating procedures, and emergency response plans
- Perform other job-related duties as assigned or apparent

Aggregate Water Utility Services, The Woodlands, Texas, 77380 2010 - Present

Private Operations and Consulting Company

Compliance Coordinator & Consultant

Selected accomplishments:

I started with this Company when I started in the industry as an operator and as I progressed through my career, I transitioned into a consulting capacity for the past 9 years. I have helped them acquire new clients and grow as a company. Through them I have consulted with companies like Enterprise Refinery, City of Tomball, City of Houston, and various privately owned water systems in Harris and Montgomery County. I have helped triple the annual revenue of the company in the past three years.

- Asset Management
- Create cross connection control programs
- Obtain new clients and negotiate contracts
- Manage and oversee special projects in district
- Aid in compliance reporting
- Outsourced to various companies to aid in bringing them into compliance
- Resolving TCEQ Violations for clients

TNG Utility, Spring, Texas, 77388 2017 - 2018

Private Operations and Consulting Company

Lead Operator

- Operator of several MUD districts in Montgomery County
- Training of new operators
- Running Customer Service Inspection Department

San Jacinto River Authority, The Woodlands, Texas, 77380 2015 - 2017

Private Operations and Consulting Company

Operations and Maintenance

- Operator of 2 WWTP rated for 7.8 MGD and one rated for .6 MGD
- Training of new operators
- Assisting Water operations of the production wells throughout The Woodlands

Southwest Water Company, Magnolia Office, Texas, 77354 2013 – 2015

Investor-Owned Utility Company

Field Technician and Operator

- Operated and maintained water and wastewater systems throughout Willis, Magnolia, and Baytown Texas
- Ran the sewer line jetting preventative maintenance program

North Water District Laboratory Services, The Woodlands, Texas, 77385 2012 - 2013

Water and Wastewater Laboratory

Field Technician

- Sampled a weekly route of 100+ facilities around Harris and Montgomery County
- Consulted with operators on lab sample data
- Trained technicians on sample protocol for grease traps and wastewater systems

CERTIFICATION:

A Wastewater Operator License A Water Operator License Backflow Prevention Assembly Tester License Customer Service Inspector License OSHA 30 License

Kirk Kebodeaux - Regulatory Compliance/Facility Inspector

Ability Summary

Hard working team player understands water system operations, employee management, customer service, and safety.

Employment History

2022-Present	Municipal Operations & Consulting – Oak Ridge North, TX Facility Inspector
2015-2021	Conducts pre-inspection surveys of plants Southwest Water Company - Sugar Land, TX Area Manager Oversaw water and wastewater operations in multiple locations.
2008-2015	City of Athens – Athens, TX Utility Superintendent Oversaw water, wastewater, and line maintenance departments.
2004-2008	Insurance Services Office – Jersey City, NJ Field Representative Graded fire suppression capabilities of communities.
2000-2004	City of Star Harbor – Star Harbor, TX Operations Manager Oversaw operation of water and wastewater systems and golf course.
1991-2000	Jefferson County WCID #10 – Nederland, TX Chief Operator Operated surface water system and wastewater system. Inspected plumbing.

Occupational Licenses

- Class A Water License
- Class A Wastewater License
- Customer Service Inspector License
- Backflow Prevention Assembly Tester License

Education

Lamar University at Beaumont Studied Environmental Science University of Texas at Austin Studied Engineering

HC WCID 113 Wastewater Facility Inspection



Facility Supervisor: Scott Shelnutt Facility Operator: Doug Roberson Facility Inspector: Kirk Kebodeaux

Positive

- Effluent is clear
- Sludge blanket at 1'
- Ammonia levels < .5
- Settable solids are at 35%
- Clarifier is brushed
- · Generator has been tested
- Fuel tank for generator is full
- · Blowers have been maintained
- Fence line is clear of growth
- No trash at facility
- Backflow device tested and up to date
- Cl2 levels are good

Negative

- Some debris on top of lift station; cleaning has been scheduled
- Blower and yard piping in need of painting (Engineer)
- Stilling well in center of clarifier had some debris





























Compliance Investigation History

Facility compliance inspections are considered the "report card" from the TCEQ for each of our facilities. These inspections are out "report cards" to the Boards on the conditions of their facilities, we take these very seriously and strive to keep every facility inspection ready.

In the last 12 months, we've received 8 letters of full compliance from the TCEQ on the wastewater side and 9 letters of full compliance for our drinking water systems

In the past 5 years we've had two Districts sent into enforcement by the TCEQ: one was on a drinking water system related to lead and copper constituents and the second was on a wastewater facility related to a single weather event. We worked diligently to get both of these matters back into compliance and both were quickly resolved.

Jon Niermann, *Chairman*Emily Lindley, *Commissioner*Bobby Janecka, *Commissioner*Toby Baker, *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

May 20, 2022

Mr. Vince Deangelis
President
Harris County Municipal Utility District 364
2929 Allen Parkway, Suite 3450
Houston, Texas 77019-7120

Re: General Compliance Letter for Modified Comprehensive Compliance Investigation at: Harris County MUD 364, 13610 Telge Road, Cypress, Harris County, Texas Regulated Entity No.: 103163457, TCEQ ID No.: 1013132, Investigation ID No.: 1765884

Dear Mr. Deangelis:

On November 3, 2021, Ms. Josephine Garcia and Ms. Nicole Gentry of the Texas Commission on Environmental Quality (TCEQ) Houston Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation; however, please see the enclosed Additional Issue. At this time, your public water supply continues to merit recognition as a Superior system.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Ms. Garcia in the Houston Region Office at (713) 767-3776.

Sincerely,

Nichole Batista Nunes Water Section Team Leader Houston Region Office

NBN/JG/es

cc: Harris County Public Health and Environmental Services 101 South Richey Street, Suite G, Pasadena, Texas 77506-1023

Mr. John Montgomery, Compliance Coordinator, Municipal Operations and Consulting, Inc., 27316 Spectrum Way, Conroe, Texas 77385-2100

Enclosure: Summary of Investigation Findings

TCEQ Region 12 • 5425 Polk St., Ste. H • Houston, Texas 77023-1452 • 713-767-3500 • Fax 713-767-3520

Austin Headquarters: 512-239-1000 • tceq.texas.gov • How is our customer service? tceq.texas.gov/customersurvey

Section 3.3

Standard Operating Procedure for Emergency Management of District

MOC has a Disaster Response Plan in place that is updated annually and consists of every District and the placement of every employee. MOC sets itself apart in their Disaster Response because we do not wait for the disaster to hit, we are in place hours before the disaster, so if it floods or if moving around is difficult, we already have boots on the ground prepared to handle any issues. During reported upcoming natural disasters, emergency procedures are covered in meetings with office staff and field staff.

In addition to having a well-defined Disaster Response Plan for field personnel, we recognize the need of having a similar plan that will allow our regular Customer Service Representatives to receive calls from customers to provided necessary information related to the public water/sanitary sewer systems as well as dispatching requested service work that will inevitably arise during an emergency. Instead of forwarding calls to our answering service during an emergency, our office staff is assigned to three different teams that answer calls 24 hours per day until the emergency has ended. MOC also has a 300-kw generator with auto transfer switch and 500 gallons reserve fuel on site at the Oak Ridge office. The generator allows our office staff to assist customers when there are power outages in the area along with keeping ourselves running. We have all experienced the frustration of needing immediate help during an emergency from various utility providers and have worked diligently to establish a plan that allows for customers voice their needs to a knowledgeable Customer Service Representative expeditiously and to have the requested work routed to field staff assigned to given area.

Example Portion of Disaster Response

MAIN CONTACT	DISTRICT(S)	PERSON(S)	NOTES	PREDISASTER	POST DISASTER PLANS
PERSONNEL		RESPONSIBLE		PREPARATION	
James Durgens	FB5	Sam S	1. I/C with City of Rosenburg at Band Rd and Amber	1.Fill Generators	1. Monitor System pressure
			Point Rd closest one to meter vault		
				2. Check Chemical supply	2. Monitor Lift Stations wet well levels
James Durgens	FB141	Keith M	1. I/C with City of Arcola is being installed.	1.Check Chemical supply	1. Monitor System pressure
		Fernando			2. Monitor Lift Stations wet well levels
James Durgens	ARCOLA	Keith M	1. District supplied by EDP Fresh Water 1	1. Fill Generators	1. Monitor Lift Stations wet well levels.
		Fernando	2. I/C with FB141	2. Check Chemical supply	
James Durgens	BC25	James D.	1. Portable generator at WP1	1. Fill Generators	1. Monitor System pressure
		Fernando	2. I/C with BC39 on Kirby Dr, south of Southfork Parkway.	2. Check Chemical supply	2. Monitor Lift Stations wet well levels
		Crane truck	3. I/C with BC 6 at Gas Station with Lift station		
			number 2, Operator SIEnviro		
James Durgens	BC29	Ahmad	1. I/C with BC21 and County Rd 48 and West Port Rd. SIEnviro	1. Fill Generators	1. Monitor System pressure
				2. Check Chemical supply	2. Monitor Lift Stations wet well levels

Section 3.4

Procedures for Following Operations and Maintenance ("O&M") Manuals and MOC's Philosophy and Approach to System Management, Operation & Maintenance

MOC uses a work order software called Adjutant. This software allows MOC to create a task and assign it to any field employee instantly. Each field employee has a tablet in which they can create, view, and complete all assigned tasks. As tasks are completed, anyone in the company can see that it is complete, what was done and read any notes associated with the job. All field work is done in this way from daily tasks such as inspections and preventive maintenance to emergency jobs such as main breaks and sewer backups.

Adjutant also allows MOC to create reoccurring tasks that are automatically created on a specific time frame. There are numerous options for the desired creation of the task including weekly, monthly, quarterly, annually, day of week, day of the month, first Monday of each month, third Wednesday of each month, etc. Usually, the reoccurring tasks are made for numerous years so that the preventive maintenance is completed as required without having to reference the O&M manuals often.

For instance, if an O&M manual specifies a schedule of blower bearing greasing of every 90 days, using a specific type of grease, an automatically reoccurring task can be created that will generate every 90 days. In this case, every 90 days for the next 5 years, for instance, a "Sewer Plant Maintenance" task would be automatically generated, and the notes would explain to grease all blower bearings with the specified type of grease. The operator would see the task on his tablet, would grease the blower bearings, and then complete the task by inputting his time and any additional notes. The same is done for annual GST and HPT external inspections and internal inspections every 5 years.

Section 3.5

Standard Procedure for Reporting Work Orders

MOC uses, Adjutant, a cloud-based work order system, that allows field technicians and office staff to work hand-in-hand to provide quality and quick response to our customers and consultants.

Our field staff is able to create and close work orders, in the field, with detailed description of work completed, meter reads, materials used and labor and equipment needed for the job. All field technicians and operators are provided with tablets to keep track of daily work orders.

Adjutant allows custom reporting from creation of a work order through final invoice of the work order. Our staff will be able to assists any consultants, or board members, with required materials regarding open and closed work orders.

Section 4.0

Liability Insurance Certification

4.1 – Certificate of Insurance

ACO	RO
700	

CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY) 2/1/2022

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

If	SUBROGATION IS WAIVED, subject is certificate does not confer rights t	to th	ne te	rms and conditions of th	ne policy	, certain po	olicies may r	equire an endorsement.	A sta	endorsed. tement on
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								MED EXP (Any one person)	\$ 15,000	
								PERSONAL & ADV INJURY	\$ 1,000,0	000
	GEN'L AGGREGATE LIMIT APPLIES PER:							GENERAL AGGREGATE	\$ 3,000,0	000
	X POLICY PRO- JECT LOC		Station						\$ 3,000,0	
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^	X ANY AUTO			PHPK2286630		6/16/2021	6/16/2022	(Ea accident)	\$ 1,000,0	000
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	AUTOS ONLY AUTOS							DECREENTARINGS	\$	
	AUTOS ONLY AUTOS ONLY							(Per accident)	\$	
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	X UMBRELLA LIAB X OCCUR EXCESS LIAB CLAIMS-MADE			F110B77 1955		0/10/2021	6/16/2022		\$ 4,000,0	
	DED X RETENTION\$ 10,000								\$4,000,0	000
В	WORKERS COMPENSATION			KWC1275338		1/10/2022	1/10/2023	X PER OTH-	\$	
	AND EMPLOYERS' LIABILITY ANYPROPRIETOR/PARTNER/EXECUTIVE					171072022	171072020		64.000.0	200
	OFFICER/MEMBER EXCLUDED? (Mandatory in NH)	N/A						E.L. DISEASE - EA EMPLOYEE	\$ 1,000,0	
	If yes, describe under DESCRIPTION OF OPERATIONS below								\$ 1,000,0	
								The state of the s	- 1,500,0	
Cer	RIPTION OF OPERATIONS / LOCATIONS / VEHICL ifficate Holder is an Additional Insured a exclusions.	.ES (A s res	cord	101, Additional Remarks Schedul Package, Auto & Excess	le, may be a policies, p	ttached if more	space is require and subject to	od) o the policy's terms, definit	ions, co	onditions
Wai poli	ver of Subrogation applies to certificate cy's terms, definitions, conditions and ex	holde clusi	er, as ons.	respects Package, Auto, V	Norkers'	Compensati	on & Excess	policies pursuant to and s	ubject t	the
30 c Cer the	lay notice of cancellation applies except ifficate Holder is Named as an Additiona contract, written agreement and or perm	for n Il Insu iit with	on pa ired v h reg	ayment of premium which i vith a Waiver of Subrogation ards to General Liability, A	s 10 days on in their auto Liabil	s notice. favor and d ity and Exce	coverage is peess Liability.	rimary and non-Contributo	ry as de	esignated in
CEF	RTIFICATE HOLDER			ing program in the control of the co	CANCE	LLATION				
	For Insurance Verification (Only			THE	EXPIRATION	DATE THE	ESCRIBED POLICIES BE CA REOF, NOTICE WILL B Y PROVISIONS.		

ACORD 25 (2016/03)

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Sample Documents

- $5.1-Sample\ Board\ Report$
- 5.2 Sample 1295 Form
- 5.3 Sample Bill to District
- 5.4 Sample Water Bill

Sample Operations Report

MUNICIPAL OPERATIONS & CONSULTING, INC. 27316 Spectrum Way Oak Ridge, Texas 77385 (281) 367-5511

MONTHLY OPERATIONS REPORT FOR HARRIS COUNTY MUD No. 26

April, 2022

	Water / Sewer \$179,485.07	Penalty \$9,087.50	Garbage \$57,910.42	Misc. \$17,098.78	RWA \$121,061.44	Insp. \$1,655.00	Sewer Sur. \$4,169.69	Tap fee \$0.00	TOTAL \$390,467.90
Total Connect Vacant:	ions:			4,530 58					
	ng cycle ed from Well No. 1: ed from Well No. 2:	03	4,789,000 624,000	HGCSD - mont Permit number: Permitted withd		142966, 142967, 400,000,000			
	ed from Well No. 3: e:		29,349,000 34,762,000 28,007,000	April withdrawal YTD - withdraw Amount remain	l al	34,872,000 236,070,000 163,930,000))		
Hunter Glen I/ Loss-leaks/flu	С		0 4,200,000 93%	RWA pumpage	9	\$148,206.00			
Pumped versu Meter leaks re	is accounted water and paired in district: aks repaired in district		93% 0 16	Uncollectable A	Accounts- \$1.682.02		Penalty Reve	nue- \$9.087.50	
Fire hydrants	•	•	0 # Taken	YTD Total Results	\$7,587.64		YTD Total	\$ 36,588.50	
Bacteriologica	I samples:		16	Good					
WASTEWATE	R TREATMENT PLA	NT AND LIFT S	TATIONS						
TPDES Permi	t Number:		WQ0011406001						
Permit expirat	ion date:		May 9, 2023						
Average daily	flow		805,433	Permitted daily	flow		1,500,000	gal.per day	
Average CBO			2.6	Permitted CBO	D		10	mg/l	
-	Suspended Solids		2.53	Permitted Total	Suspended Solid	S	15	mg/l	
Average Amm	onia Nitrogen		0.115				3	mg/l	
Average PH			6.83	Permitted PH			6.00 - 9.00	STD UNIT	
Aluminum			0.0182	Permitted Alum			5.00	mg/l	
Maximum Chl			3.87	Permitted Chlor			4.0	mg/l	
Minimum Chlo			2.27	Permitted Chlor			1.0	mg/l	
Average Disso	olved Oxygen		6.17	Permitted Disso	, ,		4.0	mg/l	
E. coli			1	Permitted E. co	oli		63.0	mpn/100 ml	
Rainfall			1.0"						
Wastewater T	reatment plant is curre	ently operating a	it 54% of the permi	tted capacity					

wastewater i reatment plant is currently operating at 54% of the permitted capacity

Annual Average as of March 2022 is 61%

pg.2 April, 2022

Harris County MUD No. 26

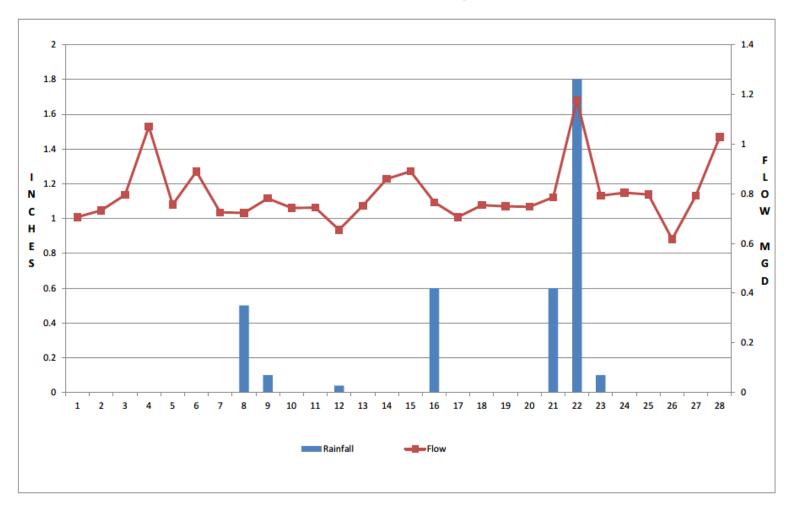
TAP AND CONNECTION COUNT

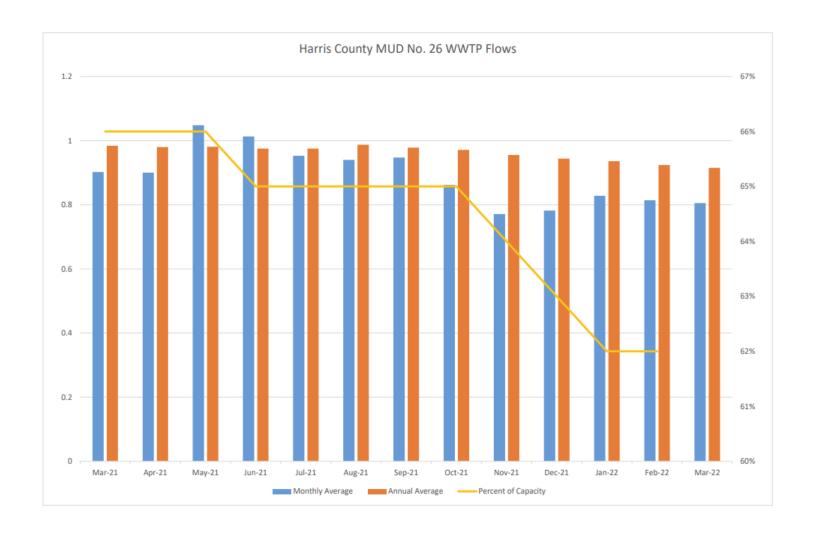
		T. I.D.
Total New Tap Connections for Res. Homes	0	0
Total New Tap Connections for Sprinklers	0	0
Total New Connections for Commercial	0	0
Total New Connections for Commercial (Old Secs)	0	0
Total New Connections for Lift Station/WWTP	0	0
Total New Connections for Civic Assoc.	0	0
Tap Credits	0	0
Total Connections	4,530	0
Total connection count for Republic Waste	4,355	

SEWER SURCHARGE C = (Q/1,000) [(\$0.45 (BOD - 200) + \$0.48 (SS - 200) + \$2.34 (NH3N - 25) + \$0.11 (G-100)] * 8.34

									-						Usage
Customer	Account No.	No	ovember	De	cember	January	F	ebruary	March	April	BOD	SS	NH3N	O & G	x 1000
Jack-in-the-Box	1-01-00045-01	\$	275.98	\$	125.61	\$ 131.43	\$	138.33	\$ 127.14	\$ 125.48	200	200	25	131	17
Sonic Drive-in	1-01-00048-00	\$	502.74	\$	273.51	\$ 155.05	\$	261.23	\$ 490.21	\$ 188.55	698	200	25	100	34
Whataburger	1-01-00053-00	\$	529.21	\$	646.13	\$ 1,356.55	\$	1,272.95	\$ 715.65	\$ 278.55	897	200	25	100	86
McDonald's	1-01-00080-01	\$	234.79	\$	320.58	\$ 374.09	\$	366.18	\$ 366.95	\$ 324.47	2010	612	25	351	23
Donald's Donuts	2-22-22220-00	\$	166.36	\$	125.00	\$ 135.74	\$	167.56	\$ 135.00	\$ 132.99	626	200	25	100	5
Subway Sandwiches	2-22-2221-00	\$	298.53	\$	147.76	\$ 139.97	\$	167.03	\$ 130.20	\$ 133.67	662	200	25	100	5
Little Caesars	2-22-2222-00	\$	125.00	\$	127.80	\$ 126.23	\$	131.23	\$ 126.44	\$ 126.44	434	200	25	100	2
Mo's Barbeque	1-01-00060-00	\$	477.50	\$	281.58	\$ 227.40	\$	154.57	\$ 154.57	\$ 154.57	2170	200	25	100	4
Valero	1-01-00086-01	\$	771.84	\$	168.64	\$ 573.18	\$	306.25	\$ 221.52	\$ 842.43	465	3210	25	100	55
Popeyes	1-01-00061-02	\$	417.28	\$	293.34	\$ 260.99	\$	450.08	\$ 232.58	\$ 200.55	530	200	25	100	61
Starbucks	1-01-00063-01	\$	466.60	\$	320.41	\$ 473.04	\$	593.63	\$ 593.63	\$ 431.68	1830	413	25	100	44
Slim Chicken	1-01-00016-03	\$	279.92	\$	132.12	\$ 280.21	\$	313.33	\$ 185.61	\$ 307.62	1170	200	25	113	50
Palace Inn	1-01-00088-00	\$	236.34	\$	194.30	\$ 162.32	\$	125.00	\$ 140.67	\$ 132.77	230	200	25	100	69
Krispy Kreme	1-01-00074-01	\$	392.00	\$	368.69	\$ 373.15	\$	408.65	\$ 393.11	\$ 226.93	596	328	25	100	51
Scottish Inn & Suites	1-01-98700-00	\$	356.04	\$	174.61	\$ 148.64	\$	142.09	\$ 160.47	\$ 352.08	909	200	25	140	72
7-Eleven	1-01-00065-02	\$	163.89	\$	125.00	\$ 152.09	\$	256.61	\$ 184.11	\$ 186.57	1660	359	25	145	10
	Grand Total	\$:	5,694.02	\$ 3	3,825.08	\$ 5,070.08	\$!	5,254.72	\$ 4,357.86	\$ 4,145.35					

Harris County MUD No. 26
Wastewater Treatment Plant Daily Flow/Rainfall





HARRIS COUNT MUD # 26
Uncollectable accounts to be presented at the May, 2022 meeting.

No	Account No.	Amount	Final Date	Comment	Owner	
1)	1-10-01170-02	\$61.37	1/5/2022	Del notice sent, Nvr paid final bill Bal after Dep applied	No	
2)	1-04-20235-12	\$342.80	1/14/2022	Del notice sent, C/O non pymt Nvr pd final bill, Bal after Dep applied	No	
3)	1-04-00540-03	\$201.34	1/11/2022	Del notice sent, Nvr paid final bill Bal after Dep applied	No	
4)	1-03-37025-08	\$160.12	1/5/2022	Del notice sent, Nvr paid final bill Bal after Dep applied	No	
5)	1-02-33469-05	238.99	1/12/2022	Del notice sent, C/O non pymt Nvr pd final bill, Bal after Dep applied	No	
6)	1-01-84920-09	\$97.00	8/28/2021	Del notice sent, Nvr paid final bill Bal after Dep applied	Yes	Used to be owner as of 6/18/21
7)	1-01-51715-02	\$143.61	1/14/2022	Del notice sent, C/O non pymt Nvr pd final bill, Bal after Dep applied	Yes	Used to be owner as of 1/19/22
8)	1-01-12030-21	\$218.39	1/14/2022	Del notice sent, C/O non pymt Nvr pd final bill, Bal after Dep applied	No	
9)	1-01-05000-08	\$218.40	1/11/2022	Del notice sent, Nvr paid final bill Bal after Dep applied	No	
	Total	\$1,682.02				

Sample 1295 Form

CERT	IFICATE OF INTERESTE	ED PARTIES		FOR	м 1295
					1 of 1
Complete Complete	Nos. 1 - 4 and 6 if there are interested partie Nos. 1, 2, 3, 5, and 6 if there are no intereste	s. od parties.	CEI	OFFICE USI	
of busine Municipa		ate and country of the business entity's place	2022	ficate Number: 2-898217 Filed:	
being file		s a party to the contract for which the form is	530.00	3/2022 Acknowledged	
description 2022-042	on of the services, goods, or other proper	ernmental entity or state agency to track or ident ty to be provided under the contract.	ify the c	ontract, and pro	vide a
				200000000	of interest
	Name of Interested Party	City, State, Country (place of bus	siness)	Controlling	pplicable) Intermediary
Vright, Loni	nie	Oak Ridge North, TX United S	itates	X	Internedialy
Vright , Bev	erly	Oak Ridge North, TX United S	itates	×	
i Check on	ly if there is NO Interested Party.	1			
UNSWOR	N DECLARATION				
My name i	s Lannie Wright	, and my date		0.5	64
My addres	s is 27316 Spectrum U	Jay Oak Ridge.	(state)	(zip code)	(country)
	inder penalty of perjury that the foregoing is in	county, State of Texas, on t	he_13	day of June	20_22
	5	ZI		(month) (year)
		Signature of authorized agent of (Declarant)	contractin	ng business entity	,
orms provid	led by Texas Ethics Commission	www.ethics.state.tx.us		Version	V1.1.191b5c

56

Sample Bill to District

WATER UTILITY OPERATIONS



27316 Spectrum Way Oak Ridge, TX 77385 Phone: (281) 367-5511 Fax: (281) 367-5517

Invoice: IN-10500

District: Harris County MUD 26 Billing Period: APRIL 2022 1825 N Mason Rd Katy, TX 77449 Phone: (281) 347-8686

Service Location	Work Description	N	laterial/	Lab	or Cost			J	ob Tota
		Labor/Equip	Qty		Rate		Amount		
	Operations								
	Residential Connection		4386	\$	2.50	\$	10,965.00	\$	10,965.00
	Multi-Family and Commercial Connections		489	s	3.75	s	1 833 75	s	1,833.75
	•		49	s	5.00	1 -		1 -	245.00
	Door Tags		143		5.00	s		1 -	715.00
	Disconnects/Reconnects for Del Accts		24	\$	25.00	\$	600.00	\$	
	Total Operations \$14,358.50								
	Administration								
	- Administration								
	Postage		1	\$ 2	2,077.88	\$	2,077.88	\$	2,077.88
	Facsimiles		772	\$	2.00	\$	1,544.00	\$	1,544.00
	Photocopies		3172	\$	0.15	s	475.80	s	475.80
	One Page Billing Stationary		3660	\$	0.80	\$	2,928.00	\$	2,928.00
	Messenger Service		1	\$	3.80	\$	3.80	\$	3.80
	Record Storage		1	\$	64.00	\$	64.00	\$	64.00
	Paperless Billing		938	\$	0.80	\$	750.40	\$	750.40
	Online Access (Customer access to bill view, bill print & bill pay)		1	\$	275.00	\$	275.00	\$	275.00
	Test call to auto dialer.	Supervisor	2.0	\$	55.00	\$	110.00	\$	110.00
	Per TCEQ compliance, created new district dead end mains inspection points which includes interconnect locations.	Plant Operator Level II	1.0	\$	51.00	s	51.00	s	51.00
8143 Tassel Field Lane 8318 Carmelwood Ln 8523 Old Maple Ln 8611 Pinemill Rd 9010 Snapping Turtle Dr	Closed account for non-payment and created possible write off list.	Clerical	2.5	\$	55.00	s	137.50	s	137.50
	8143 Tassel Field Lane 8318 Carmelwood Ln 8523 Old Maple Ln	Per TCEQ compliance, created new district dead end mains inspection points which includes interconnect locations. Closed account for non-payment and created possible write off list.	Caperations	Cabor/Equip Cty	Cabor/Equip Cty	Cabor/Equip City Rate	Cabor/Equip Oty Rate	Cabor/Equip City Rate Amount	Campaign Campaign

Page 1

Date	Service Location	Work Description	N	laterial/	Lab	or Cost			J	b Total
			Labor/Equip	Qty		Rate	,	Amount		
Mar		Prepared delinquent letters to customers.	Clerical	1.0	\$	55.00	\$	55.00	\$	55.00
Mar	20419 Beigewood Ln 20618 Oak Limb Lane 20926 Brannon Hill Lane 8106 Sanders Glen Lane 8218 Swan Meadow Ln 8414 Vistadale Drive 8422 Forest Point Dr 8519 Old Maple Ln 8931 Aurora Park Ln	Responded to after hours calls.	Clerical-OT	4.5	\$	82.50	\$	371.25	s	371.25
03/07		Prepared and submitted Tier II on behalf of district.	Clerical	2.0	\$	55.00	\$	110.00		
			CO Officer	1.0	\$	78.00	\$	78.00		
			Contractor	1.0	\$	0.00	\$	55.00	\$	243.00
03/21		Prepared and submitted Warer Conservation Plan on behalf of district.	Plant Operator Level III	6.0	\$	55.00	\$	330.00	s	330.00
03/21		Prepared and submitted Water Loss Audit on behalf of district.	CO Officer	3.0	\$	78.00	\$	234.00		
			Plant Operator Level III	3.0	\$	55.00	\$	165.00	\$	399.00
03/25	8106 Arrington Forest Ln	Additional time spent with customers regarding billing.	Clerical	0.5	\$	55.00	\$	27.50	s	27.50
03/28		Downloaded and filed dead end flushing report for the month of March 2022 per TCEQ compliance.	Plant Operator Level II	0.5	\$	51.00	\$	25.50	\$	25.50
04/01		Submitted line locate request to TX one-call center calls & online submissions.	Clerical	15.0	\$	55.00	\$	825.00	\$	825.00
04/01		Time spent balancing bank statements and getting account ready for transfers.	Clerical	2.0	\$	55.00	\$	110.00	\$	110.00
04/04	8919 Sweet Blue Jasmine Lane	Additional time spent with customers regarding billing.	Clerical-OT	0.5	\$	82.50	\$	41.25	\$	41.25
04/05		Inserts- "Washing machine"	Clerical	0.5	\$	55.00	\$	27.50		
			Inserts	3660.0	\$	0.10	\$	366.00	\$	393.50

Page 2

Date	Service Location	Work Description	M	aterial/	Lab	or Cost		Job Total
			Labor/Equip	Qty		Rate	Amount	
04/07		Prepared monthly pumpage invoice for NHCRWA and submitted to bookkeeper.	Clerical	0.5	\$	55.00	\$ 27.50	\$ 27.50
04/10		Prepared and submitted 2022 1st Qtr DLQOR on behalf of district.	Clerical	2.0	\$	55.00	\$ 110.00	
			CO Officer	1.0	\$	78.00	\$ 78.00	\$ 188.00
04/20		Prepared and submitted April DMR on behalf of district. BASIC SERVICE	Clerical	1.0	\$	0.00	\$ 0.00	
			CO Officer	0.5	\$	0.00	\$ 0.00	\$ 0.00
		Total Administration \$11,453.88						
		<u>Chemicals</u>						
03/28	20590 1/2 Bishops Gate	DXI Chlorine	Contractor	1.0	\$	0.00	\$ 171.80	\$ 171.80
03/28	20790 Lee Road	DXI Chlorine	Contractor	1.0	\$	0.00	\$ 687.17	\$ 687.17
03/29	20590 1/2 Bishops Gate	Scheduled chemical delivery to facility; chlorine.	Contractor	1.0	\$	0.00	\$ 1,404.61	
			Supervisor Utility Truck	0.5 0.5	\$	55.00 22.00	\$ 27.50 \$ 11.00	\$ 1,443.11
03/31		DXI Chlorine cylinder rental and fittings. Sulfur Dioxide	Contractor	1.0	\$	0.00	\$ 297.00	\$ 297.00
		Total Chemicals \$2,599.08						
		Conn/Disconnect						
Apr		Finals and Connects		96	\$	10.00	\$ 960.00	\$ 960.00
		Total Conn/Disconnect \$960.00						
		General						
03/26		March Mowing Services	Contractor	1.0	\$	0.00	\$ 1,397.00	\$ 1,397.00
		Total General \$1,397.00						
		<u>Laboratory Fees</u>						

Page 3

Date	Service Location	Work Description	Material/Labor Cost					Jo	b Total	
			Labor/Equip	Qty		Rate		Amount		
					Т					
Apr		TCEQ Monitoring Plan Compliance		30	\$	17.50	\$	525.00	\$	525.00
03/29		Water Utility Services, Inc.	Contractor	1.0	s	0.00	s	620.40	s	620.40
		Bact. Sampling & Analysis Bacteriological Analysis			ľ		Ť	020110	Ť	
		Bacteriological Arialysis								
03/30	20590 1/2 Bishops Gate	R&C JOY INC. Site Visit/Sampling Fee	Contractor	1.0	\$	0.00	\$	271.70	\$	271.70
		Microscopic Examination: Includes wet mount only Microscopic Examination: Includes wet mount and 1								
		stain								
04/05		NWDLS	Contractor	1.0	\$	0.00	\$	2,811.60	\$ 2	2,811.60
		Lab Fees								
04/05		NWDLS	Contractor	1.0	\$	0.00	\$	2,268.75	\$ 2	2,268.75
		Lab Fees								
04/11		NWDLS Lab Fees	Contractor	1.0	\$	0.00	\$	721.60	\$	721.60
		Lab rees								
		Total Laboratory Fees \$7,219.05	1							
			1							
		Lift Station								
02/28	8050 Forest Point	Top cleaned lift station.	Chase Truck LS	8.0	\$	125.00	\$	1,000.00		
					١.					
			Vactor Crew LS	8.0	\$	195.00	\$	1,560.00	\$ 2	2,560.00
03/14	20587 Bishops Gate	Tested generator.	Plant Operator	0.5	\$	0.00	s	0.00		
		BASIC SERVICE	Level I							
			Utility Truck	0.5	\$	0.00	s	0.00	s	0.00
							Ť		Ť	
03/15	19835 Kenswick Dr.	Top cleaned lift station.	Chase Truck LS	4.0	\$	125.00	\$	500.00		
			Dump Fee	1.0	\$	0.00	s	550.00		
			Vactor Crew LS	4.0		195.00	\$	780.00		
			Materials				\$	44.00	\$	1,874.00
03/16	7716 1/2 Kenswick Forest	Top cleaned lift station.	Chase Truck LS	3.0	Ļ	125.00	•	375.00		
03/10	7710 1/2 Keriswick Porest	Top dealed int station.	Chase Huck Es	3.0	ľ	125.00	۰	37 3.00		
			Chase Truck	1.0		187.50		187.50		
			LS-OT		•		\$	107.50		
			Dump Fee Vactor Crew LS	1.0	\$	0.00	\$			
			Vactor Crew LS-O			195.00 292.50	_			
					ľ		ľ	232.00		

Page 4

Date	Service Location	Work Description	м	aterial/	Lab	or Cost			Jo	b Total
			Labor/Equip	Qty		Rate		Amount		
			Materials		Г		\$	44.00	\$ 2	2,034.00
03/17	20250 1/2 Deerbrook Park	Top cleaned lift station.	Chase Truck LS	4.0	\$	125.00	\$	500.00		
			Dump Fee	1.0	s	0.00	s	550.00		
			Vactor Crew LS	4.0	ŝ	195.00	s	780.00		
			Materials				\$	44.00	\$ 1	,874.00
03/21	19829 1/2 Kenswick Dr	Top cleaned lift station.	Chase Truck LS	4.0	\$	125.00	\$	500.00		
			Dump Fee	1.0	s	0.00	s	550.00		
			Vactor Crew LS	4.0	\$	195.00	\$	780.00		
			Materials				\$	44.00	\$ 1	,874.00
03/22	20587 Bishops Gate	Responded to call out for high level; upon arrival all 3 pumps were on due to heavy rain. Reset alarm and auto dialer.	Plant Operator Level I	2.0	\$	47.00	\$	94.00		
			Utility Truck	2.0	\$	22.00	\$	44.00	\$	138.00
03/22	20587 Bishops Gate	Top cleaned lift station and cleaned around lift station.	Chase Truck LS	8.0	\$	125.00	\$	1,000.00		
			Chase Truck LS-OT	1.0	\$	187.50	\$	187.50		
			Vactor Crew LS	8.0	\$	195.00	\$	1,560.00		
			Vactor Crew LS-O	1.0	\$	292.50	\$	292.50	\$ 3	3,040.00
03/24	20250 1/2 Deerbrook Park	Ran generator. BASIC SERVICE	Plant Operator Level I	1.0	\$	0.00	\$	0.00		
			Utility Truck	1.0	\$	0.00	\$	0.00	\$	0.00
03/25	8050 Forest Point	Responded to call out for phase failure; upon arrival everything was normal. Reset alarm and auto dialer.	Plant Operator Level I	1.0	\$	47.00	s	47.00		
			Utility Truck	1.0	\$	22.00	\$	22.00	\$	69.00
04/01	8050 Forest Point	Monthly auto dialer service.	Rate	1.0	\$	32.00	\$	32.00	\$	32.00
04/01	7716 1/2 Kenswick Forest	Monthly auto dialer service.	Rate	1.0	\$	32.00	\$	32.00	\$	32.00
04/05	20587 Bishops Gate	Contacted and met contractor for bottom clean.	Contractor	1.0	\$	0.00	\$	6,206.89		
			Plant Operator Level I	1.5	\$	47.00	\$	70.50		
			Supervisor	0.5	\$	55.00				
			Utility Truck	2.0	\$	22.00	\$	44.00	\$ 6	3,348.89

Page 5

Date	Service Location	Work Description	M	Material/Labor Cost					
			Labor/Equip	Qty		Rate	Amount	Ι	
04/05	20587 Bishops Gate	Cleaned debris inside lift station area.	Plant Operator Level I	0.5	\$	47.00	\$ 23.50		
			Utility Truck	0.5	\$	22.00	\$ 11.00	\$	34.50
04/05	20250 1/2 Deerbrook Park	Replaced ETM on lift pump #1.	Contractor	1.0	\$	0.00	\$ 473.00	s	473.00
04/09	8050 Forest Point	Responded to call out for high level; upon arrival foun everything normal. Reset alarm and auto dialer.	Plant Operator Level II-OT	1.0	\$	76.50	\$ 76.50		
			Utility Truck	1.0	\$	22.00	\$ 22.00	s	98.50
04/11	20587 Bishops Gate	Purchased materials for facility use; signs.	Plant Operator Level III	0.5	\$	55.00	\$ 27.50		
			Utility Truck Materials	0.5	\$	22.00	\$ 11.00 \$ 203.34	\$	241.84
		Total Lift Station \$20,723.73]						
		Residential Inspections							
Apr		Pre Lot Inspection		1	\$	30.00	\$ 30.00	\$	30.00
Apr		Post Lot Inspection		1	\$	30.00	\$ 30.00	s	30.00
Apr		Sewer Tap Inspections		1	\$	40.00	\$ 40.00	\$	40.00
		Total Residential Inspections \$100.00]						
		Sewer Collection							
Apr		Grease Trap Inspections		20	\$	50.00	\$ 1,000.00	\$	1,000.00
03/25	20435 Oak Lodge Meadow Dr	Investigated sink holes; no issues found. Made customer contact.	Plant Operator Level I	0.5	\$	47.00	\$ 23.50		
			Utility Truck	0.5	\$	22.00	\$ 11.00	\$	34.50
03/28	20226 Bridgedale Ln	Investigated sink holes; located sinkhole on storm sewer. Left door tag to advise customer to contact the county for repairs.	Plant Operator Level I	1.0	\$	47.00	\$ 47.00		
			Utility Truck	1.0	\$	22.00	\$ 22.00	\$	69.00
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Page 6

Date	Service Location	Work Description	м	aterial/	Lab	or Cost			Job Total
			Labor/Equip	Qty		Rate	-	Amount	
03/29	8114 Tassel Field Lane	Investigated sewer back up; upon arrival located issue on district sewer line. Contacted contractor to jet line and relieve blockage.	Contractor	2.0	\$	0.00	\$	1,817.17	
			Plant Operator Level I	1.0	\$	47.00	\$	47.00	
			Utility Truck	1.0	\$	22.00	\$	22.00	\$ 1,886.17
03/29	8414 Vistadale Drive	Investigated sewer back up; upon arrival located issue on district sewer line. Contacted contractors to schedule blockage relief and repairs.	Contractor	2.0	\$	0.00	\$	5,048.93	
			Plant Operator Level I-OT	2.0	\$	70.50	\$	141.00	
			Utility Truck	2.0	\$	22.00	\$	44.00	\$ 5,233.93
03/30	8111 Tassel Field Lane	Used backhoe to make repairs to sewer line.	Rental	11.0	\$	14.00	\$	154.00	
			Backhoe Crew Backhoe Crew-OT	8.0	\$	200.00	\$	1,600.00	
			Skid Steer & Dump		`	,216.60	-	1,216.60	
			Trailer Materials				\$	214.65	\$ 4,085.25
04/04	20427 Canton Trace	Investigated customer concerns regarding standing water; upon arrival found no issues. Made customer contact.	Plant Operator Level I	0.5	\$	47.00	\$	23.50	
			Utility Truck	0.5	\$	22.00	\$	11.00	\$ 34.50
04/07	19803 Kenswick Drive	Used backhoe to make repairs to sewer line.	Backhoe Crew	11.0	\$	200.00	\$	2,200.00	
			Backhoe Crew-OT	4.0	\$	300.00	\$	1,200.00	
			Barrels & Lights	1.0	\$	125.18	\$	125.18	
			Foreman	3.0	\$	51.00	\$	153.00	
			Utility Truck Materials	3.0	\$	22.00	\$	66.00 906.49	\$ 4,650.67
04/21	19803 Kenswick Drive	Investigated sewer back up; found air relief broken on 14" force main. Valved off air relief temporarily. Contacted contractors to retap new air relief and isolate current air relief. Met with contractors to assist and turn off all lift stations to relieve pressure on force main. Verified if manhole was overflowing; it was not. Assisted contractor depressurize force main and replace valves and air reliefs. Monitored wet well and put lift stations back to normal.		6.5	\$	200.00	S	1,300.00	
			Backhoe Crew-OT	2.5	\$	300.00	\$	750.00	
			Contractor	1.0	\$	0.00	\$	6,679.12	
			Plant Operator Level I	8.5	\$	47.00	\$	399.50	
			Plant Operator Level I-OT	5.5	\$	70.50	\$	387.75	

Page 7

Date	Service Location	Work Description	м	aterial/	Lab	or Cost			Jo	b Total
			Labor/Equip	Qty		Rate		Amount		
			Supervisor-OT Supervisor-OT Utility Truck 1-Ton Utility Truck Materials	11.0 3.0 28.0 9.0	\$ \$ \$	55.00 82.50 22.00 33.00	\$ \$ \$ \$	605.00 247.50 616.00 297.00 5,858.80	\$17	7,140.67
		Total Sewer Collection \$34,134.69 Wastewater Plant								
Mar		Operated belt press. 03/14 - 03/17, 03/21 - 03/23, 03/28, 03/30, 04/04 - 04/07	Plant Operator Level I	86.5	\$	47.00		4,065.50		
			Utility Truck	86.5	\$	22.00	\$	1,903.00	\$ 5	5,968.50
03/02	20590 1/2 Bishops Gate	Formulated response to Harris County Pollution Control and sent response.	Plant Operator Level III	0.5	\$	55.00	\$	27.50		
			Plant Operator Level III-OT	0.5	\$	82.50	\$	41.25		
			Utility Truck	1.0	\$	22.00	\$	22.00	\$	90.75
03/09	20590 1/2 Bishops Gate	Met with contractor regarding quote.	Supervisor	1.5	\$	55.00	s	82.50		
			Utility Truck	1.5	\$	22.00	\$	33.00	\$	115.50
03/16	20590 1/2 Bishops Gate	Contacted contractor to press solids at plant while belt press was not operational.	Supervisor	0.5	\$	55.00	\$	27.50		
			Utility Truck	0.5	\$	22.00	\$	11.00	\$	38.50
03/17	20590 1/2 Bishops Gate	Checked for water in gear boxes; no water found.	Supervisor	0.5	\$	55.00	\$	27.50		
			Utility Truck	0.5	\$	22.00	\$	11.00	\$	38.50
03/18	20590 1/2 Bishops Gate	Purchased materials for facility use; HTH.	Supervisor	0.5	\$	55.00	\$	27.50		
			Utility Truck Materials	0.5	\$	22.00	\$	11.00 668.77	\$	707.27
03/18	20590 1/2 Bishops Gate	Cleaned parshall flume. Cleaned rags from stilling well and disposed of rags.	Supervisor	1.0	\$	55.00	\$	55.00		
			Utility Truck	1.0	\$	22.00	\$	22.00	\$	77.00
03/18	20590 1/2 Bishops Gate	Cleaned clarifier #3. BASIC SERVICE	Plant Operator Level I	3.0	\$	0.00	\$	0.00		
			Utility Truck	3.0	\$	0.00	\$	0.00	\$	207.00

Page 8

Date	Service Location	Work Description	M	aterial/	Labo	or Cost			Jo	b Total
			Labor/Equip	Qty		Rate	,	Amount		
03/21	20590 1/2 Bishops Gate	Installed new boards and resecured previous boards.	Plant Operator Level I	3.0	\$	47.00	\$	141.00		
			Utility Truck Materials	3.0	\$	22.00	\$	66.00 10.97	\$	217.97
03/22	20590 1/2 Bishops Gate	Cleaned clarifier #2 and #3. BASIC SERVICE	Plant Operator Level I	3.0	\$	47.00	\$	141.00		
			Utility Truck	3.0	\$	22.00	\$	66.00	\$	207.00
03/24	20590 1/2 Bishops Gate	Drained excess water from gear box after rain event.	Supervisor	0.5	\$	55.00	\$	27.50		
			Utility Truck	0.5	\$	22.00	\$	11.00	\$	38.50
03/26	20590 1/2 Bishops Gate	Trimmed tree limbs and brush off of fence line.	Contractor	1.0	\$	0.00	\$	440.00	\$	440.00
03/29	20590 1/2 Bishops Gate	Cleaned clariflers. BASIC SERVICE	Plant Operator Level I	1.0	\$	0.00	\$	0.00		
			Utility Truck	1.0	\$	0.00	\$	0.00	\$	0.00
03/29	20590 1/2 Bishops Gate	Cleaned clarifiers. BASIC SERVICE	Plant Operator Level I	1.5	\$	0.00	\$	0.00		
			Utility Truck	1.5	\$	0.00	\$	0.00	\$	0.00
03/30	20590 1/2 Bishops Gate	Drained excess water from clarifier gear boxes.	Supervisor	0.5	\$	55.00	\$	27.50		
			Utility Truck	0.5	\$	22.00	\$	11.00	\$	38.50
04/01	20590 1/2 Bishops Gate	Adjusted air to digester, decanted digester, and cleaned rags from stilling wells.	Supervisor	1.0	\$	55.00	\$	55.00		
			Utility Truck	1.0	\$	22.00	\$	22.00	\$	77.00
04/01	20590 1/2 Bishops Gate	Cleaned clariflers. Picked up and disposed of trash. BASIC SERVICE	Plant Operator Level I	4.0	\$	0.00	\$. 0.00		
			Utility Truck	4.0	\$	0.00	\$	0.00	\$	0.00
04/01	20590 1/2 Bishops Gate	Monthly auto dialer service.	Rate	1.0	\$	32.00	\$	32.00	\$	32.00
04/08	20590 1/2 Bishops Gate	Drained oil from clarifler gear box and cleaned rags from stilling well.	Supervisor	0.5	\$	55.00	\$	27.50		
			Utility Truck	0.5	\$	22.00	\$	11.00	\$	38.50
			<u> </u>							

Page 9

Date	Service Location	Work Description	M	laterial/	Lab	or Cost			Jo	b Total
			Labor/Equip	Qty		Rate	А	mount		
04/11	20590 1/2 Bishops Gate	Purchased materials for facility use; signs.	Supervisor	0.5	\$	55.00	\$	27.50		
			Utility Truck Materials	0.5	\$	22.00	\$	11.00 137.50	\$	176.00
04/12		Performed Bio Monitoring of Cerio and Pime required by TCEQ.	CO Officer	1.0	\$	78.00	s	78.00		
			Contractor Utility Truck Materials	1.0 1.0	\$	0.00 22.00	\$ 1 \$	1,122.00 22.00 423.23		1.645.23
		Total Wastewater Plant \$9,739.72	Materials				•	423.23	•	1,045.23
		Water Distribution								
Mar		Flushed dead end mains throughout district. 03/15 - 03/18	Plant Operator Level I	15.5	\$	47.00	s	728.50		
			Plant Operator Level I-OT	1.0	\$	70.50	\$	70.50		
			Utility Truck	16.5	\$	22.00	\$	363.00	\$	1,162.00
Mar	21122 Escala Drive 9002 Golden Foliage Trail	Verified meter information for billing purposes.	Plant Operator Level I	1.0	\$	47.00	s	47.00		
			Utility Truck	1.0	\$	22.00	\$	22.00	\$	69.00
Mar	19807 Woodhall Court 19915 Bishops Gate Ln 20118 Woodhall Ln 7914 Waxleaf Dr 8134 Villandry Lane 8154 Wooded Terrace Lane 8211 Swan Meadow Ln 8831 River Ridge View Ln 9111 River Dale Canyon Ln	Verified proper operation of meter.	Plant Operator Level I	4.5	\$	47.00	s	211.50		
			Utility Truck	4.5	\$	22.00	s	99.00	\$	310.50
Mar	19911 Rustlewood Dr 19915 Blue Mist Ct 20006 Woodhall Ln 20031 Rustlewood Dr 20108 Chipplegate Ln 20138 Chipplegate Ln 20419 Everhart Key Lane 20910 Brannon Hill Lane 20934 Roxette Court 21011 Noelle Court 21303 Maybe Harvest Lane 7918 Atwood Hills Ln 7926 Atwood Hills Ln 8146 Chancewood Lane 8227 Lone Bridge Ln	Replaced meter box lid.	Plant Operator Level I	9.5	\$	47.00	s	446.50		

Page 10

Date	Service Location	Work Description	M	laterial/	Labo	or Cost			Jo	b Total
			Labor/Equip	Qty		Rate	-	Amount		
	8742 Orchard Ridge Ln 9020 Elm Drake Ln		Utility Truck Materials	9.5	\$	22.00	\$	209.00 167.20	\$	822.70
Mar	19726 Bellaw Woods Dr 19911 Lions Gate Dr 19931 Blue Mist Ct 20010 Shumaring Drive 20410 Beigewood Ln 20414 Oak Lodge Meadow Dr 20430 Oak Limb Ct 20502 Kenswick Drive 20502 Kenswick Drive 20703 Beigewood Dr 20703 Jasperwood Ln 20922 Noelle Court 21107 Wickton Lane 21146 Kenswick Meadow Court 21606 Rain Leaf Court 8039 Branson Park Lane 8127 Chancewood Lane 8207 Burnt Ash Dr 8211 Swan Meadow Ln 8307 Opalwood Ln 8726 Old Maple Ln 8902 Aurora Park Ln 9004 Elm Drake Ln 9001 Farm Ridge Ln 9016 Elm Drake Ln	Replaced 5/8" x 3/4" meter.	Rate	26.0	\$	104.50	\$	2,717.00		
Mar	8106 Sanders Glen Lane 8318 Carmelwood Ln	Verified water was still off at the meter after previous month's cut off. Pulled meters if necessary.	Utility Truck Plant Operator Level I	26.0 1.0	\$	22.00 47.00	\$	572.00 47.00	\$	3,289.00
		Contacted engineer for overall water and sewer print.	Utility Truck Supervisor	1.0	\$	22.00	s	22.00	\$	69.00
Apr		Consided engineer for overall water and sewer print.	Utility Truck	0.5	\$	22.00	\$	11.00	\$	38.50
01/25		Query backflow data system, check billing system for accuracy, print letters, add needed attachments and mail, reply to needed emails/calls, enter collected info for TCEQ compliance and file for annual audit.	Clerical	13.0	\$	55.00	\$	715.00	\$	715.00
02/27	20110 Chipplegate Ln	Turned water on after houseline repairs, per customer request.	Plant Operator Level I-OT	1.5	\$	70.50	\$	105.75		
			Utility Truck	1.5	\$	22.00	\$	33.00	\$	138.75

Page 11

Date	Service Location	Work Description	M	laterial/	Lab	or Cost			Jo	b Total
			Labor/Equip	Qty		Rate		Amount	Г	
03/14	8806 River Dale Canyon Ln	Used backhoe to repair service line leak.	Backhoe Crew	4.0	\$	200.00	s	800.00		
			Materials				\$	308.72	\$	1,108.72
03/14	21134 Kenswick Meadow Court	Re-installed meter from deliquency.	Plant Operator Level I	0.5	\$	47.00	\$	23.50		
			Utility Truck	0.5	\$	22.00	\$	11.00	\$	34.50
03/14	8019 Arbury Glen Ln	Investigated no water call reported by customer; upon arrival found service line leak. Scheduled repairs.	Plant Operator Level I	0.5	\$	47.00	\$	23.50		
			Utility Truck	0.5	\$	22.00	\$	11.00	\$	34.50
03/15	8223 Swan Meadow Ln	Used backhoe to repair service line leak.	Backhoe Crew	7.0	\$	200.00	s	1,400.00		
			Mole & Compressor	1.0	\$	236.04	\$	236.04		
			Materials				\$	256.85	\$	1,892.89
03/17	8310 Lone Bridge Ln	Responded to water quality complaint; found normal.	Plant Operator Level I	0.5	\$	47.00	\$	23.50		
			Utility Truck	0.5	\$	22.00	s	11.00	\$	34.50
03/17	20922 Noelle Court	Responded to call out for low pressure and water quality issues reported by customer; upon arrival flushed lines. Confirmed with customer pressure restored to normal and water quality was restored.	Plant Operator Level I-OT	3.0	\$	70.50	\$	211.50		
			Utility Truck	3.0	\$	22.00	\$	66.00	\$	277.50
03/18	8102 Forest Point Dr	Investigated reported leak and re-read meter; service line leak found. Scheduled repairs.	Plant Operator Level I	0.5	\$	47.00	\$	23.50		
			Utility Truck	0.5	\$	22.00	\$	11.00	\$	34.50
03/18	8914 Elm Drake Ln	Investigated reported leak and re-read meter; service line leak found. Scheduled repairs.	Plant Operator Level I	0.5	\$	47.00	\$	23.50		
			Utility Truck	0.5	\$	22.00	\$	11.00	\$	34.50
03/18	8310 Lone Bridge Ln	Responded to water quality complaint; found normal.	Plant Operator Level I	0.5	\$	47.00	\$	23.50		
			Utility Truck	0.5	\$	22.00	s	11.00	\$	34.50
03/18	8730 Indian Maple Dr	Investigated reported leak and re-read meter; service line leak found. Scheduled repairs.	Plant Operator Level I	1.0	\$	47.00	\$	47.00		
			Utility Truck	1.0	\$	22.00	\$	22.00	\$	69.00

Page 12

Date	Service Location	Work Description	м	aterial/	Lab	or Cost		Job Total
			Labor/Equip	Qty		Rate	Amount	
03/18	8726 Indian Maple Dr	Used backhoe to repair service line leak.	Backhoe Crew	2.0	\$	200.00	\$ 400.00	
			Backhoe Crew-OT	2.0	\$	300.00	\$ 600.00	
			Materials				\$ 89.82	\$ 1,089.82
03/21	8118 Tattershall Cir	Used backhoe to repair service line leak.	Backhoe Crew	2.0	\$	200.00	\$ 400.00	
			Backhoe Crew-OT	3.0	\$	300.00	\$ 900.00	
			Materials				\$ 347.15	\$ 1,647.15
03/21	8702 Forest Point Dr (pool)	Used backhoe to repair service line leak.	Backhoe Crew	3.0	\$	200.00	\$ 600.00	
			Materials				\$ 97.92	\$ 697.92
03/21	8515 Stagewood Drive	Used backhoe to repair service line leak.	Backhoe Crew	4.0	\$	200.00	\$ 800.00	
			Materials				\$ 347.15	\$ 1,147.15
03/22	20835 Bonham Park Lane	Used backhoe to repair service line leak.	Backhoe Crew	5.0	\$	200.00	\$ 1,000.00	
			Materials				\$ 224.09	\$ 1,224.09
03/22	8019 Arbury Glen Ln	Used backhoe to repair service line leak.	Backhoe Crew	5.0	\$	200.00	\$ 1,000.00	
			Materials				\$ 362.55	\$ 1,362.55
03/22	8102 Forest Point Dr	Used backhoe to repair service line leak.	Backhoe Crew	4.0	\$	200.00	\$ 800.00	
			Backhoe Crew-OT	2.0	\$	300.00	\$ 600.00	
			Materials				\$ 362.55	\$ 1,762.55
03/22	8202 Tattershall Cir	Investigated reported leak and re-read meter; no leak found. Made customer contact.	Plant Operator Level I	1.0	\$	47.00	\$ 47.00	
			Utility Truck	1.0	\$	22.00	\$ 22.00	\$ 69.00
03/22	21231 Ambergris Ct	Used backhoe to repair service line leak.	Backhoe Crew	4.0	\$	200.00	\$ 800.00	
			Backhoe Crew-OT	1.0	\$	300.00	\$ 300.00	
			Materials				\$ 345.25	\$ 1,445.25
03/24	8515 Stagewood Drive	Investigated customer concerns regarding severity of leak; confirmed repairs were scheduled and informed customer they are on the list of upcoming repairs.	Plant Operator Level I	1.0	\$	47.00	\$ 47.00	
			Utility Truck	1.0	\$	22.00	\$ 22.00	\$ 69.00

Page 13

Date	Service Location	Work Description	N	laterial/	Labor Cost		Job Total
			Labor/Equip	Qty	Rate	Amount	
03/24	21219 Linden House Court	Investigated customer concerns regarding repairs needed; upon arrival found sod and sidewalk repairs needed. Made customer contact.	Plant Operator Level I	0.5	\$ 47.00	\$ 23.50	
			Utility Truck	0.5	\$ 22.00	\$ 11.00	\$ 34.50
03/25	20102 Bolton Bridge	Investigated reported leak and re-read meter; service line leak found. Scheduled repairs.	Plant Operator Level I	0.5	\$ 47.00	\$ 23.50	
			Utility Truck	0.5	\$ 22.00	\$ 11.00	\$ 34.50
03/25	20419 Beigewood Ln	Investigated reported leak and re-read meter; service line leak found. Scheduled repairs.	Plant Operator Level I	0.5	\$ 47.00	\$ 23.50	
			Utility Truck	0.5	\$ 22.00	\$ 11.00	\$ 34.50
03/25	21122 Normand Meadows Lane	Investigated reported leak and re-read meter; no leak found. Left door tag.	Plant Operator Level I	0.5	\$ 47.00	\$ 23.50	
			Utility Truck	0.5	\$ 22.00	\$ 11.00	\$ 34.50
03/25	21331 Maple Harvest Lane	Investigated reported leak and re-read meter; service line leak found. Scheduled repairs.	Plant Operator Level I	0.5	\$ 47.00	\$ 23.50	
			Utility Truck	0.5	\$ 22.00	\$ 11.00	\$ 34.50
03/25	20022 Lions Gate Dr	Investigated reported leak and re-read meter; no leak found. Made customer contact.	Supervisor	1.0	\$ 55.00	\$ 55.00	
			Utility Truck	1.0	\$ 22.00	\$ 22.00	\$ 77.00
03/25	8211 Swan Meadow Ln	Repaired shallow service line leak.	Rate	1.0	\$ 325.00	\$ 325.00	
			Materials			\$ 45.93	\$ 370.93
03/26	8003 Arrington Forest Ln	Responded to call out for leak reported by customer; upon arrival found no leak. Possible leak on neighbors houseline. Left door tag at 8007 Arrington Forest Ln.	Plant Operator Level II-OT	1.5	\$ 76.50	\$ 114.75	
			Utility Truck	1.5	\$ 22.00	\$ 33.00	\$ 147.75
03/28	8914 Aurora Park Ln	Investigated reported leak and re-read meter; no leak found. Left door tag.	Plant Operator Level I	0.5	\$ 47.00	\$ 23.50	
			Utility Truck	0.5	\$ 22.00	\$ 11.00	\$ 34.50
03/28	20619 Leafdale Ct	Investigated reported leak and re-read meter; no leak found. Left door tag.	Plant Operator Level I	0.5	\$ 47.00	\$ 23.50	
			Utility Truck	0.5	\$ 22.00	\$ 11.00	\$ 34.50

Page 14

Date	Service Location	Work Description	м	aterial/	Lab	or Cost			Job Total
			Labor/Equip	Qty		Rate		Amount	
03/28	8106 Sanders Glen Lane	Responded to call out for no water; upon arrival turned on water at meter. Left door tag.	Plant Operator Level I-OT	1.0	\$	70.50	s	70.50	
			Utility Truck	1.0	\$	22.00	\$	22.00	\$ 92.50
03/29	8914 Elm Drake Ln	Used backhoe to repair service line leak.	Backhoe Crew	4.0	\$	200.00	\$	800.00	
			Materials				\$	351.41	\$ 1,151.41
03/29	20419 Beigewood Ln	Used backhoe to repair service line leak.	Backhoe Crew	5.0	\$	200.00	\$	1,000.00	
			Backhoe Crew-OT	1.0	\$	300.00	\$	300.00	
			Materials				\$	351.41	\$ 1,651.41
03/29	8106 Old Maple Ln	Investigated reported leak and re-read meter; service line leak found. Scheduled repairs.	Plant Operator Level I	0.5	\$	47.00	s	23.50	
			Utility Truck Materials	0.5	\$	22.00	\$	11.00 42.35	\$ 76.85
03/30	20507 Jasperwood Ln	Investigated reported leak and re-read meter; no leak found. Left door tag.	Plant Operator Level I	0.5	\$	47.00	\$	23.50	
			Utility Truck	0.5	\$	22.00	\$	11.00	\$ 34.50
03/30	8211 Stagewood Drive	Investigated reported leak and re-read meter; no leak found. Left door tag.	Plant Operator Level I	0.5	\$	47.00	\$	23.50	
			Utility Truck	0.5	\$	22.00	\$	11.00	\$ 34.50
03/31	20102 Bolton Bridge	Used backhoe to repair service line leak.	Backhoe Crew	5.0	\$	200.00	\$	1,000.00	
			Materials				\$	362.55	\$ 1,362.55
03/31	8106 Old Maple Ln	Used backhoe to repair service line leak.	Backhoe Crew	8.0	\$	200.00	\$	1,600.00	
			Backhoe Crew-OT	1.0	\$	300.00	s	300.00	
			Materials				\$	179.19	\$ 2,079.19
03/31	21150 Grandin Wood Court	Investigated reported leak and re-read meter; no leak found. Left door tag.	Plant Operator Level I	0.5	\$	47.00	\$	23.50	
			Utility Truck	0.5	\$	22.00	\$	11.00	\$ 34.50
03/31	7514 Deloache Avenue	Investigated no water call reported by customer; upon arrival customer had water. Made customer contact.	Plant Operator Level I	0.5	\$	47.00	\$	23.50	
			Utility Truck	0.5	\$	22.00	\$	11.00	\$ 34.50

Page 15

Date	Service Location	Work Description	M	laterial/	Labo	or Cost			Jo	b Total
			Labor/Equip	Qty		Rate	,	Amount		
04/01	21331 Maple Harvest Lane	Used backhoe to repair service line leak.	Backhoe Crew	4.0	\$	200.00	\$	800.00		
			Materials				\$	347.15	\$ 1	,147.15
04/01	20738 Bishops Gate Ln	Investigated reported leak and re-read meter; no leak found. Left door tag.	Plant Operator Level I	0.5	\$	47.00	\$	23.50		
			Utility Truck	0.5	\$	22.00	\$	11.00	\$	34.50
04/01	20107 Chipplegate Ln	Investigated no water call reported by customer; upon arrival found water off due to ongoing repairs. Left water off until repairs were completed.	Plant Operator Level I	1.0	\$	47.00	\$	47.00		
			Utility Truck	1.0	\$	22.00	\$	22.00	\$	69.00
04/01	21331 Maple Harvest Lane	Investigated no water call reported by customer; upon arrival restored water to customer. Made customer contact.	Plant Operator Level I	0.5	\$	47.00	s	23.50		
			Utility Truck	0.5	\$	22.00	\$	11.00	\$	34.50
04/02	8111 Tassel Field Lane	Met with contractor regarding driveway replacement.	Supervisor-OT	0.5	\$	82.50	\$	41.25		
			Utility Truck	0.5	\$	22.00	\$	11.00	\$	52.25
04/03	8115 Sanders Forest Court	Investigated reported leak and re-read meter; service line leak found. Scheduled repairs.	Plant Operator Level I-OT	2.0	\$	70.50	\$	141.00		
			Utility Truck	2.0	\$	22.00	\$	44.00	\$	185.00
04/04	8107 Tassel Field Lane	Pulled meter for consumption after cut off.	Plant Operator Level I	0.5	\$	47.00	\$	23.50		
			Utility Truck	0.5	\$	22.00	\$	11.00	\$	34.50
04/04	20131 Chipplegate Ln	Responded to water quality complaint; found normal.	Plant Operator Level I	0.5	\$	47.00	\$	23.50		
			Utility Truck	0.5	\$	22.00	\$	11.00	\$	34.50
04/05	8510 Old Maple Ln	Investigated reported leak and re-read meter; no leak found. Left door tag.	Plant Operator Level I	0.5	\$	47.00	\$	23.50		
			Utility Truck	0.5	\$	22.00	\$	11.00	\$	34.50
04/05	20926 Neva Court	Investigated reported leak and re-read meter; service line leak found. Scheduled repairs.	Plant Operator Level I	0.5	\$	47.00	\$	23.50		
			Utility Truck	0.5	\$	22.00	\$	11.00	\$	34.50

Page 16

04/05							
04/05			Labor/Equip	Qty	Rate	Amount	
	8107 Tassel Field Lane	Re-installed meter from deliquency.	Plant Operator Level I	0.5	\$ 47.00	\$ 23.50	
			Utility Truck	0.5	\$ 22.00	\$ 11.00	\$ 34.50
04/05	9031 Elm Drake Ln	Responded to call out for no water; upon arrival turned water on at meter. Left door tag.	Plant Operator Level I-OT	1.5	\$ 70.50	\$ 105.75	
			Utility Truck	1.5	\$ 22.00	\$ 33.00	\$ 138.75
04/06	8910 Waterpine Drive	Turned on from delinquency. (Extra Attempt)	Plant Operator Level I	0.5	\$ 47.00	\$ 23.50	
			Utility Truck	0.5	\$ 22.00	\$ 11.00	\$ 34.50
04/08	8015 Arbury Glen Ln	Investigated reported leak and re-read meter; service line leak found. Scheduled repairs.	Plant Operator Level I	0.5	\$ 47.00	\$ 23.50	
			Utility Truck	0.5	\$ 22.00	\$ 11.00	\$ 34.50
04/08	8110 Kirkham Ln	Turned water on from connect. (Extra Attempt)	Plant Operator Level I	0.5	\$ 47.00	\$ 23.50	
		Total Water Distribution \$30,010.28	Utility Truck	0.5	\$ 22.00	\$ 11.00	\$ 34.50
	19914 Brightstone Dr 20419 Beigewood Ln 20835 Bonham Park Lane 21231 Ambergris Ct 8014 Arbury Glen Ln 8019 Arbury Glen Ln 8102 Forest Point Dr 8102 Forest Point Dr	Sod Repairs Sod repairs due to previous excavations.	Foreman	42.0	\$ 51.00	\$ 2,142.00	
	8111 Tassel Field Lane 8223 Swan Meadow Ln 8515 Stagewood Drive 8726 Indian Maple Dr 8818 River Dale Canyon Ln		Laborer	42.0	\$ 35.00	\$ 1,470.00	
			Utility Truck Materials	42.0	\$ 22.00	\$ 924.00 \$ 1,365.92	\$ 5,901.92
		Total Sod Repairs \$5,901.92				- 1,000.02	♥ 0,501.52
		Water Plant					
03/21	19903 Kenswick Drive	Checked voltage on batteries; 13.71 volts.	Plant Operator Level I	2.0	\$ 47.00	\$ 94.00	
			Utility Truck	2.0	\$ 22.00	\$ 44.00	\$ 138.00

Page 17

Date	Service Location	Work Description	M	laterial/	Labo	or Cost		Job Tot
			Labor/Equip	Qty		Rate	Amount	
03/22	8631 Stagewood	Met contractor to adjust setpoints to booster pumps and to adjust alarms on auto dialer.	Supervisor	0.5	\$	55.00	\$ 27.50	
			Utility Truck	0.5	\$	22.00	\$ 11.00	\$ 38.5
03/22	8631 Stagewood	Rewind one 50 HP VHS booster pump motor and replaced bearings.	Contractor	1.0	\$	0.00	\$ 4,961.00	\$ 4,961.0
03/23	20790 Lee Road	Installed windsock.	Plant Operator Level I	0.5	\$	47.00	\$ 23.50	
			Utility Truck Materials	0.5	\$	22.00	\$ 11.00 \$ 10.62	\$ 45.1
03/25	19903 Kenswick Drive	Checked onsite generator. Checked fuel capacity on secondary and primary fuel tanks. Reviewed all fluid levels, filters, and sizes. Logged all information for readiness preparedness plan.	Plant Operator Level I	1.0	\$	47.00	\$ 47.00	
			Supervisor	0.5	8	55.00	\$ 27.50	
			Utility Truck	1.5	\$	22.00	\$ 33.00	\$ 107.5
03/25	19903 Kenswick Drive	Met with sewer bursting supervisor to show him where to store equipment during project.	Plant Operator Level I	1.5	\$	47.00	\$ 70.50	
			Utility Truck	1.5	\$	22.00	\$ 33.00	\$ 103.5
03/27	20790 Lee Road	Responded to call out for elevated storage tank; upon arrival adjusted EST mercoid setting. Reset alarm and auto dialer.		2.5	\$	76.50	\$ 191.25	
			Utility Truck	2.5	\$	22.00	\$ 55.00	\$ 246.2
03/31	8631 Stagewood	Met with contractor regarding issue with chlorine feed. Assisted contractor repair fitting at GST.	Supervisor	0.5	\$	55.00	\$ 27.50	
			Utility Truck	0.5	\$	22.00	\$ 11.00	\$ 38.5
03/31	19903 Kenswick Drive	Met with board members regarding new back up portable generator at plant.	Supervisor-OT	1.0	\$	82.50	\$ 82.50	
			Utility Truck	1.0	\$	22.00	\$ 22.00	\$ 104.5
04/01	8631 Stagewood	Monthly auto dialer service.	Rate	1.0	\$	32.00	\$ 32.00	\$ 32.0
04/05	20790 Lee Road	Contacted contractor to schedule repairs on alternator	Contractor	1.0	\$	0.00	\$ 1,105.50	
			Supervisor Utility Truck	0.5 0.5	\$	55.00 22.00		\$ 1,144.0

Page 18

Date	Service Location	Work Description	м	aterial/	Labo	or Cost			Jo	b Total
			Labor/Equip	Qty		Rate	,	Amount		
04/05	19903 Kenswick Drive	Collected bacteriological samples and delivered to the lab.	Supervisor	0.5	\$	55.00	\$	27.50		
			Utility Truck	0.5	\$	22.00	\$	11.00	\$	38.50
04/06	19903 Kenswick Drive	Contacted contractor to schedule repairs on coupling at pump #3.	Contractor	1.0	\$	0.00	\$	892.10		
			Supervisor Utility Truck	0.5 0.5	\$	55.00 22.00	\$	27.50 11.00	\$	930.60
04/06	8631 Stagewood	Met with engineer, project supervisor, and contractor for walkthrough of ongoing rehab of MCC.	Supervisor	1.0	\$	55.00	\$	55.00		
			Utility Truck	1.0	\$	22.00	\$	22.00	\$	77.00
04/06	8631 Stagewood	Responded to call out for low GST alarm; upon arrival turned booster pumps and well off. Scheduled engineers to follow up due to being under warranty.	Plant Operator Level II-OT	2.0	\$	76.50	\$	153.00		
			Utility Truck	2.0	\$	22.00	s	44.00	s	197.00
04/08	20790 Lee Road	Purchased materials for facility use; drip oil well.	Supervisor	0.5	\$	55.00	\$	27.50		
			Utility Truck Materials	0.5	\$	22.00	s	11.00 91.71	\$	130.21
04/11	8631 Stagewood	Met with engineer, contractor, and board member regarding generator start up and load/bank test at plant.	Electrical Technician	8.0	\$	63.00	\$	504.00		
			Electrical Technician-OT	0.5	\$	94.50	\$	47.25		
			Supervisor	5.5	\$	55.00	\$	302.50		
			Utility Truck	5.5	\$	22.00	\$	121.00		
			1-Ton Utility Truck Materials	8.5	\$	33.00	s	280.50 458.36	١.,	1.713.61
		Total Water Plant \$10,045.79	Materials				•	458.30	•	1,713.01
			1							
		Concrete Repairs								
03/17	19914 Brightstone Dr	Concrete work completed; 4x7 Sidewalk.	Materials				\$	495.00	s	495.00
03/17	8219 Swan Meadow Ln	4X7 sidewalk	Materials				\$	495.00	\$	495.00
03/18		Used backhoe to empty and return concrete box.	Backhoe Crew	1.0	\$	200.00	\$	200.00		
			Materials				\$	815.96	\$ 1	1,015.96

Page 19

Date	Service Location	Work Description	M	laterial/	Labor Cost		Job Total
			Labor/Equip	Qty	Rate	Amount	
04/08	21331 Maple Harvest Lane	4x6 sidewalk	Materials			\$ 495.00	\$ 495.00
04/08	8515 Stagewood Drive	4x5 sidewalk	Materials			\$ 495.00	\$ 495.00
04/08	20419 Beigewood Ln	Used backhoe to break out, haul off, and repair 4x9 sidewalk.	Backhoe Crew	2.0	\$ 200.00	\$ 400.00	
			Materials			\$ 495.00	\$ 895.00
04/08	8111 Tassel Field Lane	Used backhoe to break out, haul off, and repair 30X41.6 @ 8" driveway (1248 sq ft)	Backhoe Crew	4.0	\$ 200.00	\$ 800.00	
			Steel Plates Materials	1.0	\$1,133.40	\$ 1,133.40 \$ 22,822.80	\$24,756.20
		Total Concrete Repairs \$28,647.16					
		Detention Pond					
03/31		Cleaned trash rack.	Plant Operator Level I	2.0	\$ 47.00	\$ 94.00	
			Utility Truck	2.0	\$ 22.00	\$ 44.00	\$ 138.00
04/08		Cleaned trash rack.	Plant Operator Level I	4.0	\$ 47.00	\$ 188.00	
			Plant Operator Level III	1.5	\$ 55.00	\$ 82.50	
			Utility Truck	5.5	\$ 22.00	\$ 121.00	\$ 391.50
		Total Detention Pond \$529.50	J				
					Total:	\$177,820.30	
							' l

Page 20

Section 5.4

Sample Water Bill

Monthly Water Bill Statement

Please Make Checks Payable to:

Charleston MUD

REGULAR BILL

ACCOUNT NAME	LEGEND HOME CORPORATION
ACCOUNT NUMBER	58973
STATEMENT DATE	04/28/22
BILLING PERIOD	04/06/22 - 04/18/22
SECURITY CODE	9-58973-FWY6
BILL PAY ID	70123-0000058973

For Assistance Call: 281-367-5511 Website: https://municipalops.com/

METER NO.	SERVICE ADDRESS	PRIOR READ	CURRENT READ	TOTAL USAGE	READ DATE
87907212	5502 BRIANA DEE DR	1,164	1,164	0 KGAL	04/18/22

13 Month Usage (in 1,000 gallons)

Jun Jul Aug Sep Oot Nov Dec Jan Feb Mar Apr

Meter Read Dates

ACCOUNT SUMMARY			
Description		Amount	
Builder Deposit		\$150.00	
Payment - Thank You!		(\$2,230.00)	
Tap Fee	Tap Fee		
Balance	\$0.00		
Current Billing			
Water Charges	\$8.67		
Sewer Charges	\$16.25		
Total Current Billing Ch	narges	\$24.92	
Due date applies to	TOTAL DUE BY 05/24/22	\$24.92	
current charges only.	TOTAL DUE AFTER 05/24/22	\$27.41	

MESSAGES

PLEASE HELP CONSERVE WATER.
MAKE CREDIT CARD PAYMENTS @ www.municipalops.com

GENERAL INFORMATION

The due date applies to current charges only. NOTE: Past due balances are due immediately.

27316 Spectrum Way
Oak Ridge North, TX 77385
Ph: 281-367-5511 Fax: 281-367-5517
Hours: Mon-Thurs 8:00 AM - 5:00 PM - Friday 8:30 AM - 5:00 PM

*****SEPARATE AND RETURN BELOW STUB WITH PAYMENT*****

Charleston MUD

PO BOX 1689 SPRING, TX 77383 281-367-5511

NAME	LEGEND HOME CORPORATION
SERVICE ADDRESS	5502 BRIANA DEE DR
ACCOUNT NUMBER	58973
Statement Due Date "Prev. Balance Due Immediately	05/24/22
TOTAL DUE BY 05/24/22	\$24.92
TOTAL DUE AFTER 05/24/22	\$27.41
Amount Paid	\$

PLEASE MAIL CHECK OR MONEY ORDER ONLY. DO NOT SEND CASH.

LEGEND HOME CORPORATION 10410 WINDERMERE LAKES BLVD HOUSTON, TX 77065 4996

PO BOX 1689 SPRING, TX 77383

70123000005897300000274100000249200000249202

Back of Bill

CHARLESTON MUD NOTICE ABOUT CONFIDENTIALITY OF CUSTOMER INFORMATION

Chapter 182 of the Texas Utilities Code as amended in 2021 by House Bill 872 provides that a government operated utility such as Charleston MUD ("District") may not disclose personal information (customer's <u>address</u>, <u>telephone number</u>, and <u>social security number</u>) in a customer's account, or any information related to the volume or units of utility usage or amounts billed or collected for such utility usage, unless the customer elects to allow such information to be disclosed.

The Utilities Code requires the District to provide notice of the customer's right to allow disclosure of his or her information. Therefore, if you wish to allow disclosure of your personal information, please check the box below and return this form to the District.

NOTE: The District is allowed to disclose information in a customer's account record to federal, state or local government officials; to District employees, officials and operations personnel; to consumer reporting agencies; to a contractor or subcontractor approved by and providing services to the District, the state, a political subdivision of the state, or the United States; or to any other provider of utility services.

Authorization to Disclose Customer Information

PLEASE CHECK BOX IF ALLOWING DISCLOSURE O	OF PERSONAL INFORMATION
The undersigned customer of Charleston MUD a information as identified by Texas Utilities Code	allows the District to disclose the customer's account information and person
By:	
Signature	Date
Printed name and Address	
RETURN THIS FORM TO:	Charleston MUD
If allowing disclosure.	C/o Municipal Operations & Consulting, Inc.

TREE CITY USA

An Arbor Day Foundation Program



Program History

- Started in 1976, Tree City USA is one of the Arbor Day Foundation's oldest programs. Our founders had a vision for a greener, healthier America, and hoped this initiative would inspire change on a nationwide level.
- The first Tree City USA cohort was comprised of 42 communities in 16 states. Today, the program includes more than 3,600 communities from all 50 states, Washington D.C., and Puerto Rico.
- We've seen a lot of change over the years but our participants' passion for trees has remained the same.
- Our story isn't over. We hope to continue growing our network, city by city, until every
 American can live in a Tree City USA community.

Why become a Tree City

- Trees help absorb the sounds of traffic in urban areas by 40%.
- Neighborhoods with trees are seven to nine degrees cooler than those without.
- Trees reduce energy costs up to 25% by shading buildings and protecting them from winter winds.
- Homes with trees have higher property values.
- Green space plays a major role in improving mental and physical health.
- Planting and maintaining trees absorbs carbon dioxide in the atmosphere, mitigating the effects of climate change.

Standards for Tree City USA Recognition

- Maintain a tree board
- Having a community tree ordinance
- Spending at least \$2 per capita on urban forestry
- Celebrating Arbor Day

Maintain a tree board or department

- Someone must be legally responsible for the care of all trees on city- or town-owned property. By delegating tree care decisions to a professional forester, arborist, city department, citizen-led tree board or some combination, city leaders determine who will perform necessary tree work. The public will also know who is accountable for decisions that impact community trees. Often, both professional staff and an advisory tree board are established, which is a good goal for most communities.
 The formation of a tree board often eternetic and an advisory of a tree board often eternetic and an advisory of a tree board often eternetic and an advisory of a tree board often eternetic and an advisory of a tree board often eternetic and an advisory of a tree board often eternetic and an advisory of a tree board often eternetic and an advisory of a tree board often eternetic and an advisory of a tree board often eternetic and an advisory of a tree board often eternetic and an advisory of a tree board of the advisory of the
- The formation of a tree board often stems from a group of citizens. In some cases a mayor or city officials have started the process. Either way, the benefits are immense. Involving residents and business owners creates wide awareness of what trees do for the community and provides broad support for better tree care.

Options on creating a board

- Urban Forester
- City Council
- Volunteer Citizens

A Public Tree Care Ordinance

- Cities and towns in the U.S. have both public and private property within their jurisdictional boundaries. Trees on public property are a public good, and caring for these trees is a vital element of the Tree City USA program. A public tree care ordinance or law forms the foundation of a city's tree care program; it provides an opportunity to set good policy and back it with the force of law when necessary.
- A key section of a qualifying ordinance is one that assigns authority over public trees. This could be through the establishment of a tree board or forestry department—or both—and gives one of them the responsibility for public tree care (as reflected in Standard 1).
- Qualifying ordinances will also provide clear guidance for planting, maintaining, and/or removing trees from streets, parks, and other public spaces.
- Importantly, a public tree care ordinance must be in effect 24/7/365. In other words, the policies for tree planting, care, and removal of trees codified in the ordinance must be continuous, not triggered by an event like landscaping requirements or the land development process.
- Beyond that, the ordinance should be flexible enough to fit the needs and circumstances of the particular community. There are many ways to strengthen a tree ordinance, including the task of crafting and implementing a plan of work, a clause protecting public trees from damage, or the requirements for tree care businesses.

- Current Hilshire Village Tree Protection Ordinance
 Ordinance No. 745 | Code of Ordinances | Hilshire Village, TX | Municode Library
- City of Hedwig Village's Public Tree Care Ordinance
 Ord 810 Ordinance Tree City USA signed.pdf
 (thecitvofhedwigvillage.com)
- Checklist of important items to consider when writing or improving tree ordinance

FTC9 1.pdf (arborday.org)

Spending at least \$2 per capita on urban forestry

- City trees provide many benefits—clean air, clean water, shade and beauty to name a few—but they also require an investment to remain healthy and sustainable. By providing support at or above the \$2 per capita minimum, a community demonstrates its commitment to grow and tend these valuable public assets. Budgets and expenditures require planning and accountability, which are fundamental to the long-term health of the tree canopy and the Tree City USA program.
- To meet this standard each year, the community must document at least \$2 per capita toward the planting, care and removal of city trees—and the planning efforts to make those things happen. At first this may seem like an impossible barrier to some communities. However, a little investigation usually reveals that more than this amount is already being spent on tree care. If not, this may signal serious neglect that will cost far more in the long run. In such a case, working toward Tree City USA recognition can be used to reexamine the community's budget priorities and redirect funds to properly care for its tree resources before it is too late.



An Arbor Day Observance and Proclamation

- An effective program for community trees would not be complete without an annual Arbor Day ceremony. Citizens join together to celebrate the benefits of community trees and the work accomplished to plant and maintain them. By passing and reciting an official Arbor Day proclamation, public officials demonstrate their support for the community tree program and complete the requirements for becoming a Tree City USA!
- This is the least challenging—and probably most enjoyable—standard to meet. An Arbor Day celebration can be simple and brief or an all-day or all-week observation. It can include a tree planting event, tree care activities or an award ceremony that honors leading tree planters. For children, Arbor Day may be their only exposure to the green world or a springboard to discussions about the complex issue of environmental quality.
- The benefits of Arbor Day go far beyond the shade and beauty of new trees for the next generation. Arbor Day is a golden opportunity for publicity and to educate homeowners about proper tree care. Utility companies can join in to promote planting small trees beneath power lines or being careful when digging. Fire prevention messaging can also be worked into the event, as can conservation education about soil erosion or the need to protect wildlife habitat.

HV Arbor Day 2023

- Saturday Nov. 4th
- Location: Commerical Parking Lot on Westview
- Requested trees on the approved tree list
- Overflow will be donated to the Westview Landscaping, Hilshire Village Beautification, and Spring Branch ISD

CITY OF HILSHIRE VILLAGE COMPLAINT FORM

Date Notified	Complaint/Issue	Address of Concern	Action	Results	Date Resolved
3/2/22	Drainage issues in the right-of-way caused by hydrant flushing.	1324 Pine Chase Grove	Area was reported on 11/13/19 and addressed by DonMar Grading on 10/20/20.	4/12/23 Engineer Vasquez and Cassie had a meeting with the two flanking homeowners. We discussed areas of improvement that are within the city's control for flushing practices, erosion repair and control, and general appearance of the area.	
12/2/22	Fire hydrant doesn't have the Storz connector like others in the city.	4 Hilshire Grove	Village Firefighter visited site, said that it was possibly skipped because all three steamer caps are still present.	Fire hydrants are now painted, will order the adapter and ask VFD to install.	
12/5/22	Wondering how long the temporary street patch will be in place.	Archley & Ridgeley	Informed that the patch will remain until they are finished with the ROW construction.	Patch repair made incorrectly, Engineer Vasquez to meet with CenterPoint contractor Monday 3/20/23. There is a lifetime repair on the patch, they will monitor.	3/21/2023
12/5/22	Asked when the fire hydrants will be painted.	Hilshire Village	Susan requested a quote	Hydrants have been painted per approved colors by council	4/13/2023
3/6/23	Piles of dirt and loose material in the backyard of 2 & 3 Pine Creek	2 & 3 Pine Creek Ln	Notified contractor to remove debris	Debris was cleaned up, remnants being addressed with the contractor.	3/21/2023
3/17/23	Plumber snaked line and found obstruction, but no footage or photos availabe	12 Hilshire Oaks Ct	Sent Inframark technician to Hilshire Oaks , due to mutilple complaints for the same issue	House had a sewer problem, plumber pulled a permit and replaced the line.	3/27/2023
3/17/23	Water not draining in toliet, potential sewer line issue	8 Hilshire Oaks Ct	Sent Inframark technician to Hilshire Oaks , due to mutilple complaints for the same issue	A neighbor had a sewer problem, was repaired under permit.	3/27/2023
3/17/23	Water not draining in toliet, potential sewer line issue	3 Hilshire Oaks	Sent Inframark technician to Hilshire Oaks , due to mutilple complaints for the same issue	A neighbor had a sewer problem, was repaired under permit.	3/27/2023
3/20/23	Sewer smell in house, no backing up of toilets.	24 Hickory Shadows	Sent Inframark technician to Hickory Shadows	Technician reported that there was no immediate issue, installed an odor blocker.	3/21/2023
3/22/23	Manhole rusted and falling-in	Park	Sent Inframark technician to assess the situation	Inframark protected the area with safety tape and covered the hole with plywood. Engineer Him and Vasquez will report to City of Houston for repair.	

CITY OF HILSHIRE VILLAGE COMPLAINT FORM

Date Notified	Complaint/Issue	Address of Concern	Action	Results	Date Resolved
3/22/23	There is a trash bag at the front door of the neighbor across the street.	9 Pine Creek Lane	Spoke with the owner, bag will be removed.	Bag was removed.	3/24/2023
3/23/23	Neighbor is cutting down a big tree, wanted to know if they had a permit.	17 Hickory Shadows	Lisa called the property owner.	Permit was issued.	3/24/2023
4/4/23	Hickory Shadows is difficult to get in and out of, asked about potential traffic signal.	20 Hickory Shadows	Cassie researched TxDot requirements for an intersection light, also found that a Do Not Block median sign might be a better fit for the location	Advised the caller that after the Wirt Road sidewalk is installed there will be more evidence to protect pedestrians with a traffic light. Will continue to research median sign option.	
4/6/23	Equipment status notification 11 PM: Phase failure, low voltage, low wet well level	COHVLS		Inframark handled.	4/7/2023
4/12/23	Says she is a frequent walker and bike rider and wanted to spread the word that pedestrians are safer on the left side of the road.	Hilchiro Villago	Checking with SVPD for public outreach brochures or information.		





Monthly Newsletter: April 2023

ANNOUNCEMENTS

We welcome the following entities who joined TexPool in March 2023:

TexPool

Redbird Ranch FWSD 2
School of Excellence in Education dba Legacy
Traditional Schools
McLennan County Appraisal District
Hays County ESD 5
Falls City ISD
Marshall Economic Development Corporation
Clay County
Girls Haven Inc dba Ehrhart School
City of Groves

TexPool Prime

Bastrop ISD
School of Excellence in Education dba Legacy
Traditional Schools
McLennan County Appraisal District
Falls City ISD
City of Celina
Wilbarger Creek MUD 2
City of Groves

Upcoming Events

April 16, 2023 - April 19, 2023 Government Finance Officers Association of Texas (GFOAT) Spring Conference Round Rock. TX

April 17, 2023 - April 20, 2023 Annual County Treasurers' Spring Education Seminar

San Marcos, TX

TexPool Advisory Board Members

Patrick Krishock David Landeros
Belinda Weaver Sharon Matthews
Deborah Laudermilk David Garcia
Valarie Van Vlack Dina Edgar

Overseen by the State of Texas Comptroller of Public Accounts Glenn Hegar

Operated under the supervision of the Texas Treasury Safekeeping Trust Company

Economic and Market Commentary: Coming to terms

April 1, 2023

When you hear talk of the two functions of the Federal Reserve, you likely think of its so-called "dual mandate" to foster maximum employment and stable prices. But that's the goal of its monetary policy. The Fed's foundational duality is actually to promote both those goals and the stability of the U.S. financial system. The Fed officially states it performs five functions. But one concerns setting policy while the other four fall under the rubric of safety.

This distinction is crucial to understanding the Fed's decision-making following the collapse of Silicon Valley Bank (SVB). On the one hand, it acted swiftly to provide a safety net to the banking sector with the establishment of the Bank Term Funding Program. On the other hand, a week or so later, its Federal Open Market Committee (FOMC) voted to raise the federal funds rate by 25 basis points.

This might seem contradictory. Although much of SVB's downfall stemmed from an overly concentrated clientele, a classic asset/liability mismatch and other mismanagement, the Fed's aggressive tightening put the bank's holdings of longer-term Treasuries underwater. From this perspective, the Fed perhaps should have foregone a hike. Yet its policy arm essentially shrugged this off. Not just because FOMC officials professed—and likely

(continued page 6)

Performance as of March 31, 2023		
	TexPool	TexPool Prime
Current Invested Balance	\$33,182,596,040	\$12,477,012,136
Weighted Average Maturity**	19 Days	24 Days
Weighted Average Life**	74 Days	66 Days
Net Asset Value	0.99993	0.99981
Total Number of Participants	2,771	489
Management Fee on Invested Balance	0.0450%	0.0550%
Interest Distributed	\$132,027,306.17	\$51,519,603.82
Management Fee Collected	\$1,069,875.50	\$527,268.18
Standard & Poor's Current Rating	AAAm	AAAm
Month Averages		
Average Invested Balance	\$33,729,125,153	\$12,648,652,879
Average Monthly Rate*	4.61%	4.80%
Average Weighted Average Maturity**	17	22
Average Weighted Average Life**	66	63

^{*}This average monthly rate for TexPool Prime for each date may reflect a waiver of some portion or all of each of the management fees.

Past performance is no guarantee of future results.

Phone: 1-866-TEXPOOL(839-7665) · Fax: 1-866-839-3291 · TexPool.com © 2023 Federated Hermes, Inc.

Managed and Serviced by



^{**}See page 2 for definitions.



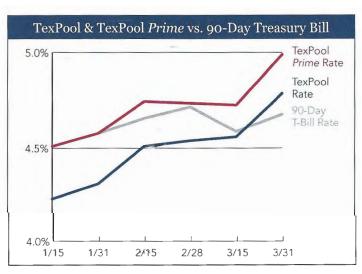


Participant Services 1001 Texas Ave. Suite 1150 Houston, TX 77002

believed—that risks of contagion spreading to the broader banking system were minute, but because their focus remains on fighting inflation. Of course, Chair Jerome Powell had to address both issues, but he passed the buck on SVB to Vice Chair for Supervision Michael Barr.

The distinction is a major reason we think the FOMC won't shift its foot from the gas to the brake pedal this year. Its members continually show they are willing to deal out pain in the name of restoring price stability. They've admittedly targeted increasing unemployment and tightening financial conditions—an agenda almost guaranteed to break some aspect of the financial system. We forecast another quarter-point hike at the May meeting and no cuts this year. That's what the Summary of Economic Projections show, and betting against the Fed now is unwise. The markets keep flirting with making that bet, 50/50 on a hike in May and still pricing in a pivot this year. But expectations are volatile, and the debt ceiling X date looms. Unsurprisingly, there's been little movement on that front.

At the end of the month, yields on 1-, 3-, 6- and 12-month U.S. Treasuries were 4.58%, 4.76%, 4.89% and 4.69%, respectively; the 1-, 3-, 6- and 12-month Bloomberg Short-Term Bank Yield Index rates (BSBY) were 4.93%, 4.08%, 5.23% and 5.27%, respectively; the 1-, 3-, 6- and 12-month London interbank offered rates were 4.86%, 5.22%, 5.32% and 5.33%, respectively.



90-Day Treasury Bill is a short-term debt instrument backed by the national government. These are used to collect immediate cash to meet outstanding obliqations.

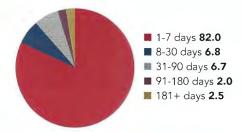
Any private investor can invest in a Treasury bill. The 90-Day Treasury Bill is a weighted average rate of the weekly auctions of 90-Day Treasury Bills.

 $Past\ performance\ is\ no\ guarantee\ of\ future\ results.$



Portfolio by Maturity (%)

As of March 31, 2023



Portfolio by Type of Investment (%)

As of March 31, 2023



	Book Value	Market Value
Uninvested Balance	\$582.55	\$582.55
Receivable for Investments Sold	0.00	0.00
Accrual of Interest Income	94,600,532.57	94,600,532.57
Interest and Management Fees Payable	-132,027,896.53	-132,027,896.53
Payable for Investments Purchased	-210,000,000.00	-210,000,000.00
Accrued Expenses & Taxes	-32,861.98	-32,861.98
Repurchase Agreements	11,691,748,000.00	11,691,748,000.00
Mutual Fund Investments	2,425,074,000.00	2,425,085,200.00
Government Securities	16,914,097,584.89	16,911,780,963.54
US Treasury Bills	1,100,307,361.76	1,100,608,748.50
US Treasury Notes	1,298,828,736.94	1,298,666,296.84
Total	\$33,182,596,040.20	\$33,180,429,565.49

Market value of collateral supporting the Repurchase Agreements is at least 102% of the Book Value. The portfolio is managed by Federated Investment Counseling and the assets are safe kept in a separate custodial account at State Street Bank in the name of TexPool. The only source of payment to the Participants is the assets of TexPool. There is no secondary source of payment for the pool such as insurance or State guarantee. Should you require a copy of the portfolio, please contact TexPool Participant Services.

Participant Summary			
	Number of Participants	Balance	
School District	609	\$10,605,150,055.29	
Higher Education	60	\$1,628,519,919.23	
County	197	\$4,429,628,649.71	
Healthcare	92	\$1,982,720,586.76	
Utility District	910	\$4,787,600,302.44	
City	490	\$8,197,937,632.46	
Emergency Districts	101	\$435,554,075.32	
Economic Development Districts	87	\$173,298,737.56	
Other	225	\$942,891,508.22	

**Definition of Weighted Average Maturity and Weighted Average Life

WAM is the mean average of the periods of time remaining until the securities held in TexPool (a) are scheduled to be repaid, (b) would be repaid upon a demand by TexPool, or (c) are scheduled to have their interest rate readjusted to reflect current market rates. Securities with adjustable rates payable upon demand are treated as maturing on the earlier of the two dates set forth in (b) and (c) if their scheduled maturity is 397 days or less; and the later of the two dates set forth in (b) and (c) if their scheduled maturity is more than 397 days. The mean is weighted based on the percentage of the amortized cost of the portfolio invested in each period.

WAL is calculated in the same manner as WAM, but is based solely on the periods of time remaining until the securities held in TexPool (a) are scheduled to be repaid or (b) would be repaid upon a demand by TexPool, without reference to when interest rates of securities within TexPool are scheduled to be readjusted.



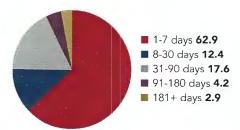
	Money Mkt. Fund	Dividend	TexPool Invested			
Date	Equiv. (SEC Std.)	Factor	Balance	NAV	WAM Days	WAL Days
3/1	4.5263%	0.000124007	\$33,773,343,198.69	0.99977	15	63
3/2	4.5243%	0.000123954	\$33,965,415,638.36	0.99977	15	62
3/3	4.5339%	0.000124216	\$33,921,604,199.45	0.99979	15	62
3/4	4.5339%	0.000124216	\$33,921,604,199.45	0.99979	15	62
3/5	4.5339%	0.000124216	\$33,921,604,199.45	0.99979	15	62
3/6	4.5291%	0.000124086	\$33,927,214,955.40	0.99977	17	62
3/7	4.5306%	0.000124125	\$33,917,501,612.69	0.99976	17	61
3/8	4.5299%	0.000124107	\$33,882,864,302.28	0.99975	18	62
3/9	4.5424%	0.000124450	\$33,763,966,656.27	0.99977	19	64
3/10	4.5425%	0.000124452	\$33,799,005,381.37	0.99983	19	64
3/11	4.5425%	0.000124452	\$33,799,005,381.37	0.99983	19	64
3/12	4.5425%	0.000124452	\$33,799,005,381.37	0.99983	19	64
3/13	4.5458%	0.000124543	\$33,706,525,064.43	0.99987	17	63
3/14	4.5511%	0.000124688	\$33,693,971,513.27	0.99985	17	65
3/15	4.5618%	0.000124980	\$33,781,283,047.80	0.99989	17	66
3/16	4.5730%	0.000125288	\$33,842,785,576.00	0.99988	17	66
3/17	4.5715%	0.000125246	\$33,858,456,177.29	0.99992	18	66
3/18	4.5715%	0.000125246	\$33,858,456,177.29	0.99992	18	66
3/19	4.5715%	0.000125246	\$33,858,456,177.29	0.99992	18	66
3/20	4.5664%	0.000125108	\$33,760,200,347.66	0.99991	16	65
3/21	4.5701%	0.000125208	\$33,749,300,323.11	0.99988	16	67
3/22	4.5704%	0.000125217	\$33,857,328,744.01	0.99990	16	66
3/23	4.6576%	0.000127606	\$33,720,812,637.30	0.99994	17	67
3/24	4.7674%	0.000130615	\$33,626,743,810.90	0.99993	19	70
3/25	4.7674%	0.000130615	\$33,626,743,810.90	0.99993	19	70
3/26	4.7674%	0.000130615	\$33,626,743,810.90	0.99993	19	70
3/27	4.7554%	0.000130285	\$33,573,531,511.90	0.99988	18	69
3/28	4.7785%	0.000130919	\$33,386,912,420.75	0.99991	18	69
3/29	4.7940%	0.000131342	\$33,313,910,731.03	0.99991	17	73
3/30	4.7902%	0.000131239	\$33,185,986,716.22	0.99990	17	73
3/31	4.7920%	0.000131287	\$33,182,596,040.20	0.99993	19	74
verage:	4.6108%	0.000126323	\$33,729,125,153.05	0.99986	17	66



TEXPOOL Prime

Portfolio by Maturity (%)

As of March 31, 2023



Portfolio by Type of Investment (%)

As of March 31, 2023



Portfolio Asset Summary as of March 31, 2023			
	Book Value	Market Value	
Uninvested Balance	\$1,485.34	\$1,485.34	
Receivable for Investments Sold	0.00	0.00	
Accrual of Interest Income	20,935,749.66	20,935,749.66	
Interest and Management Fees Payable	-51,520,220.83	-51,520,220.83	
Payable for Investments Purchased	0.00	0.00	
Accrued Expenses & Taxes	-16,540.48	-16,540.48	
Repurchase Agreements	1,105,394,000.00	1,105,394,000.00	
Commercial Paper	7,172,357,270.47	7,169,997,174.83	
Mutual Fund Investments	830,153,483.22	829,777,066.44	
Government Securities	241,984,082.09	242,032,837.30	
Variable Rate Notes	3,157,722,826.19	3,158,010,630.71	
Total	\$12,477,012,135. 66	\$1 2 ,474,612,182.97	

Market value of collateral supporting the Repurchase Agreements is at least 102% of the Book Value. The portfolio is managed by Federated Investment Counseling and the assets are safe kept in a separate custodial account at State Street Bank in the name of TexPool Prime. The assets of TexPool Prime are the only source of payments to the Participants. There is no secondary source of payment for the pool such as insurance or State guarantee. Should you require a copy of the portfolio, please contact TexPool Participant Services

Participant Summary			
	Number of Participants	Balance	
School District	139	\$4,802,617,449.62	
Higher Education	19	\$634,018,043.77	
County	50	\$1,082,097,351.77	
Healthcare	20	\$523,514,713.03	
Utility District	54	\$412,053,859.96	
City	95	\$2,333,154,941.79	
Emergency Districts	22	\$66,138,973.66	
Economic Development Districts	18	\$29,974,998.19	
Other	72	\$2,593,308,040.38	



TEXPOOL Prime

Date	Money Mkt. Fund Equiv. (SEC Std.)	Dividend Factor	TexPool Prime Invested Balance	NAV	WAM Days	WAL Days
3/1	4.7301%	0.000129592	\$12,933,368,732.63	1.00003	23	62
3/2	4.7283%	0.000129542	\$12,940,288,516.44	1.00002	23	62
3/3	4.7333%	0.000129679	\$12,805,772,434.91	0.99988	24	62
3/4	4.7333%	0.000129679	\$12,805,772,434.91	0.99988	24	62
3/5	4.7333%	0.000129679	\$12,805,772,434.91	0.99988	24	62
3/6	4.7303%	0.000129598	\$12,711,152,048.63	1.00004	22	62
3/7	4.7307%	0.000129608	\$12,715,066,427.27	0.99999	22	62
3/8	4.7374%	0.000129791	\$12,662,741,794.09	0.99995	22	62
3/9	4.7219%	0.000129366	\$12,702,380,302.76	0.99995	21	63
3/10	4.7235%	0.000129411	\$12,725,659,812.85	0.99985	22	65
3/11	4.7235%	0.000129411	\$12,725,659,812.85	0.99985	22	65
3/12	4.7235%	0.000129411	\$12,725,659,812.85	0.99985	22	65
3/13	4.7229%	0.000129394	\$12,686,746,955.91	1.00017	20	62
3/14	4.7236%	0.000129414	\$12,644,754,876.54	1.00020	20	61
3/15	4.7324%	0.000129655	\$12,704,320,119.32	1.00019	20	62
3/16	4.7443%	0.000129980	\$12,717,251,133.41	1.00007	20	61
3/17	4.7421%	0.000129921	\$12,594,232,266.66	0.99980	21	62
3/18	4.7421%	0.000129921	\$12,594,232,266.66	0.99980	21	62
3/19	4.7421%	0.000129921	\$12,594,232,266.66	0.99980	21	62
3/20	4.7439%	0.000129970	\$12,632,351,586.66	0.99998	18	59
3/21	4.7515%	0.000130178	\$12,586,499,134.07	0.99988	19	58
3/22	4.7789%	0.000130928	\$12,548,065,786.84	0.99982	20	60
3/23	4.8503%	0.000132884	\$12,504,934,983.78	0.99985	22	62
3/24	4.9457%	0.000135499	\$12,540,020,886.96	0.99976	24	64
3/25	4.9457%	0.000135499	\$12,540,020,886.96	0.99976	24	64
3/26	4.9457%	0.000135499	\$12,540,020,886.96	0.99976	24	64
3/27	4.9805%	0.000136453	\$12,479,747,551.05	0.99983	23	62
3/28	4.9786%	0.000136399	\$12,505,502,111.58	0.99979	24	65
3/29	4.9981%	0.000136933	\$12,476,639,685.19	0.99981	24	66
3/30	5.0027%	0.000138733	\$12,482,359,175.89	0.99982	24	66
3/30	4.9989%	0.000137081	\$12,477,012,135.66	0.99981	24	66
verage:	4.8006%	0.000138937	\$12,648,652,879.41	0.99991	22	63



Regular Council Meeting Minutes

Tuesday, March 21, 2023 at 6:30 PM 8301 Westview Drive, Houston, Texas 77055

- <u>CALL TO ORDER</u>: Mayor Buesinger called to order the Regular Council Meeting at 6:32 p.m.
 - 1.A. Council Member Carey gave the **invocation**.
 - 1.B. Pledge of Allegiance
 - 1.C. PRESENT

Mayor Bob Buesinger Council Member Mike Gordy Council Member Justin Crawford Council Member Andy Carey Mayor Pro Tem Paul Maddock

ABSENT

Council Member David Schwarz

Also present were City Attorney Bounds, Olson & Olson, City Engineer Vasquez, HDR Engineering, Spring Valley Police Chief Schulze and Captain Lane, City Secretary Stephens, and City Clerk Ray.

2. CITIZEN'S COMMENTS

Grayson Hilburn, representing Congressman Wesley Hunt, said that Hilshire Village has been redistricted and is now in the 38th congressional district. He stated that Congressman Hunt has a great appreciation for civic leaders.

Nancy Friedman, Pine Chase Grove, in regards to the termination of former Fire Chief Foster, said public information should be made public and asked the council members how much they know about the situation.

3. REPORTS TO COUNCIL

3.A. Police Report: Captain Lane said in February there were 467 calls for service, and of those, there were 357 business checks, 56 public relations, and 24 traffic stops. Captain Lane reminded the council and audience to keep their doors locked, not to leave firearms in the car and to report suspicious activity to non-emergency dispatch.

Council Member Crawford asked if the Flock LPR cameras have had an impact on

local crime. Captain Lane said that the ability to respond is increased, and the word is out that the Memorial Villages have these cameras, so they are a deterrent. Captain Lane said drivers should routinely check their license plates and report theft immediately.

- 3.B. **Building Official Report:** City Secretary Stephens said that there is nothing outstanding to report.
- 3.C. **Engineer Report:** Engineer Vasquez said met with **CenterPoint** contractor on Monday, who said they will make defect repairs for the life of the patch. He said that they also discussed an older patch near 1200 Ridgeley in need of repair.

Engineer Vasquez said that the City of Houston agreed to install locks to the **Pine Chase Grove Water Vault** lids at the area and will cover or remove the spraypainted numbers, although he did not know when. Engineer Vasquez said that he
would like to schedule a meeting with the area homeowners to discuss what the city
can do in the meantime in regards to erosion.

Engineer Vasquez said that there is progress being made on the **Wirt Road Safety Project** survey and developing a red line design. He said Engineer Him is scheduling a meeting for comments on the design.

Council Member Carey asked about the status of **2 & 3 Pine Creek Lane** erosion control project. Engineer Vasquez said that the contractor has yet to provide a complete plan set.

- 3.D. **Fire Commissioner's Report:** Mayor Buesinger said that the commission has had meetings regarding the leaking annex roof and have developed three (3) options.
 - 1) Remove the entire roof and install new, which is not practical.
 - 2) Add a polymer coating to the roof, not recommended by the consultant.
 - 3) Add a seamed metal overlay on top of the existing roof. This option is estimated to cost \$180,000 and it not included in the current budget. Updated bids are expected at the commission's meeting tomorrow with the architect.

Interim Chief Miller said that there was a house fire last week in Piney Point Village caused by an unattended outdoor fireplace. He stated that the time change is a good reminder to replace the batteries in smoke alarms. Interim Chief Miller also said that the department assisted with a human trafficking case where a man escaped an apartment that he was being held in.

Interim Chief Miller stated that the department is short staffed with one (1) opening and one (1) out on injury leave. He said that all apparatuses are in operation.

Interim Chief Miller said that the department has one (1) dispatcher on staff at a time, and that two (2) would be better in cases where multiple calls come in at once. He said that he hopes to collaborate with Memorial Village PD for dispatch coverage.

Interim Chief Miller said that in the month of February there were eight (8) calls for

service, of those one (1) was fire related and five (5) were EMS. He said they also responded to two (2) non-emergency calls and had an overall response time of 5:39.

Council Member Crawford asked if there have been any personnel changes since the leadership change. Interim Chief Miller said, "No".

4. DISCUSSION AND POSSIBLE ACTION

4.A. Discussion and Possible Approval/Acceptance of the City of Hilshire Village's Fiscal Year Ending 2022 Audit

Motion made by Mayor Pro Tem Maddock, Seconded by Council Member Crawford.

Katelyn Pool, Belt Harris Pechacek, gave the audit presentation. She said that an unmodified opinion was issued on the City's financial statements, being the highest level of assurance.

Ms. Pool said that on a full accrual basis of accounting which includes long term assets and liabilities, the City balance sheet has a total net position of 10.6 million. She said on a modified basis of accrual accounting, excluding long term assets and liabilities, the City balance sheet has a total fund balance of 1.7 million. Ms. Pool said that the Income Statement shows an ending General Fund balance of 1.7 million.

She said that as an indicator of financial health, bond rating agencies and creditors like to see three (3) to six (6) months' worth of expenses in reserve. Hilshire Village has 125%, or 15 months, worth of operating expenditures in fund balance.

Voting Yea: Council Member Gordy, Council Member Crawford, Council Member Carey, Mayor Pro Tem Maddock

The motion carried 4-0.

4.B. Discussion and Possible Appointment of Alternate Fire Commissioner

Motion made by Council Member Carey, Seconded by Council Member Crawford.

Mike Garofalo said that he has lived in Hilshire Village for 25 years and wants to get involved.

Voting Yea: Council Member Gordy, Council Member Crawford, Council Member Carey, Mayor Pro Tem Maddock

The motion carried 4-0.

4.C. Discussion and Possible Approval of Village Fire Department 2023 Budget Amendment for Vehicle Expenditures

Motion made by Mayor Pro Tem Maddock, Seconded by Council Member Gordy.

Mayor Buesinger said that the order for two (2) new ambulance chassis were incomplete. He stated that the stretcher power lift, radio, antennas and other equipment were not included and the funds to purchase those is unbudgeted. Council Member Carey asked when the order was made. Mayor Buesinger stated that it was over a year ago under previous leadership.

Mayor Buesinger said in order to afford this equipment, the commission will need to increase the budget line item for vehicle expenditures from \$220,000 to \$400,000. The total cost of the two new ambulances is \$527,779 including two power load systems, cots, full assembly of the ambulances, monitors, antennas, floor plate, and after deducting the trade-in value for one ambulance of \$8,000.

Mayor Buesinger said that the commission decided to move \$180,000 from the 2022 Capital Replacement Fund. Council Member Gordy asked how the transfer will affect the capital replacement budget. Mayor Buesinger said that the transfer will not deplete the funds for capital replacement, and it is the commission's goal to rebuild it in the 2024 Budget.

Kristi Cooper, Ridgeley Drive, said that she attended a Village Fire Commission meeting where she heard confusion from the commission regarding how the budget is amended and whether a contingency fund would be created. Mayor Buesinger said that the commission is discussing future budget plans but if the Interlocal Agreement is to be amended, it would need to be by the participating cities.

Interim Chief Miller said that the department is planning for growth and development. He stated that the future budgets of the department are subject to increases for equipment replacement, as well as costs of retirees and new hires. Interim Chief Miller said that he is focusing on fixing the current budget issues, and tracking income and outflows more closely. He stated that it is part of the Fire Chief's job to educate the commissioners on the way the department operates, and help answer citizen questions, ensuring that the money they are putting into the department is being used wisely.

Voting Yea: Council Member Gordy, Council Member Crawford, Council Member Carey, Mayor Pro Tem Maddock

Motion carried 4-0.

4.D. Discussion and Possible Approval of Village Fire Department 2023 Budget Increase for Computer/Radio Equipment and Bunker Gear

Motion made by Mayor Pro Tem Maddock, Seconded by Council Member Crawford.

Mayor Buesinger said that for unknown reasons to him, radios with personnel accountability report functions were put on hold in last year's budget. He also said

that the new bunker gear has come in, but there is no money to pay the invoice. Mayor Buesinger said that the participating cities approved an additional \$150,000 last year specifically for this bunker gear. He stated that there are budget line items that were over budget last year including salaries, maintenance, employee insurance and others. He said these overages are in excess of \$10,000 which should have triggered a required approval by the fire commission, but that was not done.

Mayor Buesinger said that both the radios and bunker gear are critical lifesaving equipment. He said the amount needed for both is \$141,000, assuming that there is a 2022 surplus of \$91,041.62. Mayor Buesinger said that the City's portion would be \$1,498.75.

If the 2022 surplus is not available, then the commission will have to come back to the cities for more. Council Member Carey asked when that will be determined. Interim Chief Miller said that the audit is underway and after that they will know what is remaining.

Voting Yea: Council Member Gordy, Council Member Crawford, Council Member Carey, Mayor Pro Tem Maddock

Motion carried 4-0.

4.E. Discussion and Possible Approval of Fire Hydrant Paint Color Scheme

Motion made by Mayor Pro Tem Maddock, Seconded by Council Member Carey.

Secretary Stephens said that the City of Houston has blue hydrants with white or yellow caps, and advised to avoid that combination. The Council discussed color options and agreed on dark green for the barrel with yellow steamer caps and bonnet.

Voting Yea: Council Member Gordy, Council Member Crawford, Council Member Carey, Mayor Pro Tem Maddock

Motion carried 4-0.

4.F. Discussion and Possible Approval of Pavement Striping in Designated No Parking Zones

Motion made by Council Member Carey, Seconded by Council Member Gordy.

Secretary Stephens said that the no parking zones were established by ordinance in 2019. She said that there are "No Parking" signs on the Ridgeley curve, however you cannot see them both at the same time and there have been tickets issued in no parking zones.

The council discussed confirming the size and spacing of the "No Parking" lettering and ensuring that the surface is properly prepared. The council asked Secretary

Stephens to notify the affected owners prior to the installation.

Voting Yea: Council Member Gordy, Council Member Crawford, Council Member Carey, Mayor Pro Tem Maddock

Motion carried 4-0.

5. DISCUSSION

5.A. **Front Yard Items and Obstructions:** The council discussed proceeding with a conversation between the owner of the batting cage on Pine Chase Grove and Mayor Buesinger and Council Member Crawford. The intent is not to over-regulate the city by creating an ordinance for play equipment that will adversely affect everyone.

6. REPORTS TO COUNCIL

- 6.A. **Mayor Buesinger's Report:** Mayor Buesinger said that interviews have been scheduled for this week with the two (2) recommended utility operators.
- 6.B. **City Secretary's Report:** Secretary Stephens said that the complaint log is in good shape. She said that CenterPoint has presented their 2023 Emergency Operations Plan.
 - Council Member Crawford asked if there is an update on the installation of LED street light bulbs.
 - Secretary Stephens said that she is going to be working with Susan on debt planning.
- 6.C. **City Treasurer's Report:** Secretary Stephens said that there were no changes needed to the investment policy.

7. CONSENT AGENDA

Motion made by Mayor Pro Tem Maddock, Seconded by Council Member Crawford.

Mayor Buesinger said that he attended a luncheon with the superintendent of Spring Branch ISD and the Mayors of Hunters Creek Village and Hedwig Village as well as other councilmembers. He stated that the Spring Branch School District is required to send back \$87 million in recapture payments this year, representing 21% of the taxes collected in the district. The district is the 39th largest in the state and pays the 10th highest recapture rate, even though 57% of students are economically disadvantaged. He said that this proclamation should be shared with state officials and the citizens encouraged to reach out in opposition as well.

- 7.A. Approve Disbursements
- 7.B. Approve Minutes from the Regular Council Meeting February 21, 2023.
- 7.C. Approve Check Registers
- 7.D. Approve Resolution 2023-243 approving the City Investment Policy for 2023
- 7.E. Approve Proclamation for Spring Branch ISD

7.F. Approve Proclamation for Spring Event

Voting Yea: Council Member Gordy, Council Member Crawford, Council Member Carey, Mayor Pro Tem Maddock

Motion carried 4-0.

8. ADDITIONAL COUNCIL COMMENTS:

Council Member Crawford, Council Member Gordy, and Council Member Schwarz said that the street light at the south intersection of Archley and Ridgeley is out, as well as one on the west side of Archley.

Council Member Carey said that he would like to start talking about planning financially for the Hilshire Green Capital Improvement Project.

9. FUTURE AGENDA TOPICS

9.A. Tree City USA Certification and Texas Arbor Day: 4-step framework, program summary, coordination with citizens and commercial property owners.

10. ANNOUNCEMENTS

11. ADJOURNMENT

Motion made by Mayor Pro Tem Maddock, Seconded by Council Member Crawford.

Voting Yea: Council Member Gordy, Council Member Crawford, Council Member Carey, Mayor Pro Tem Maddock

Motion carried 4-0.

The meeting was adjourned at 8:25 p.m.

ATTEST:	Robert F. Buesinger, Mayor
Cassie Stephens, City Secretary	

CITY OF HILSHIRE VILLAGE Cash Disbursements Journal

For the Period From Mar 1, 2023 to Mar 31, 2023

Filter Criteria includes: Report order is by Date. Report is printed in Detail Format.

Date	Check #	Account ID	Line Description	Debit Amount	Credit Amount	
3/1/23	ANT NOTE 1058	57000 57500 11117	Principle Interest The Independent Bankers Bank	140,000.00 3,120.75	143,120.75	
3/1/23	ANT NOTE 1059	57000 57500 11117	Principle Interest Amergy Bank	200,000.00 8,948.25	208,948.25	
/1/23	Electronic 03-01-2	56520 11114	2/15/23 - 3/14/23 AT&T U-verse	381.33	381.33	
/2/23	ACH 03-02-23	55000 11114	February 2023 SAFEbuilt, LLC	2,750.00	2,750.00	
3/2/23	ACH 03-02-23 1	51500 11114	March 2023 Sprg.Valley GenFund- Police/Court	50,736.75	50,736.75	
3/2/23	ACH 03-02-23 2	52000 11114	March 2023 Village Fire Department	21,724.62	21,724.62	
3/2/23	ACH 03-02-23 3	54424 11114	March 2023 Villages Mutual Insurance Coop	3,808.25	3,808.25	
3/3/23	ACH 03-03-23	21506 21507 54425 11114	February 2023 February 2023 February 2023 Texas Municipal Retirement System	916.23 916.23 309.68	2,142.14	
3/13/23	8925	56520 11114	3/5/23 - 4/4/23 A T & T	160.11	160.11	
/13/23	8926	56520 56520 11114	February City Hall Mowing February Pine Creek Lane Mowing Sanchez Landscaping	120.00 120.00	240.00	
3/15/23	Electronic 03-15-2	21505 11114	3/1/23 - 3/15/23 Internal Revenue Service	876.77	876.77	
3/20/23	Electronic 03-20-2	21300 47000 11114	Sales & use Tax Ending 2/28/23 Discount 2/28/23 State Comptroller	1,134.79	5.68 1,129.11	
3/21/23	8927	56551 11114	Cell Phone Reimbursement Q2: Jan - Mar Cassie Stephens	300.00	300.00	
3/21/23	8928	55600 11114	Preventative Maintenance Contract Generators of Houston	1,388.92	1,388.92	
3/21/23	8929	53500 56520 11114	Street Lights City Hall Hudson Energy Services LLC	483.31 98.61	581.92	
3/21/23	8930	56520 11114	Merry Maids 2/6/23 & 2/20/23 Amegy Bank	196.00	196.00	
/21/23	8931	56523 11114	D9igitalSpace - Website DNS Amegy Bank	11.73	11.73	
3/21/23	8932	54520 11114	FY 2021-2022 Audit Belt Harris Pechacek, LLLP	7,804.00	7,804.00	
3/21/23	8933	54000 11114	Q2 2023 Harris Central Appraisal Dst.	2,979.00	2,979.00	
3/21/23	8934	55000 11114	INV 1200509304 HDR	4,939.32	4,939.32	
3/21/23	8935	54540 11114	Billing through Olson & Olson, Attys at Law	880.00	880.00	
Item 7.C	8936	56540 56540	M&N Nameplate - Thomas Ramsey Kroger - water	6.50 9.98		1

CITY OF HILSHIRE VILLAGE Cash Disbursements Journal

For the Period From Mar 1, 2023 to Mar 31, 2023

Filter Criteria includes: Report order is by Date. Report is printed in Detail Format.

Date	Check #	Account ID	Line Description	Debit Amount	Credit Amount
		56540 11114	Kroger - candy & soda Petty Cash	19.46	35.94
3/21/23	8937	54000 11114	Annual Tax Collection: 2022 Tax Year Spring Branch ISD	1,200.00	1,200.00
3/21/23	8938	51600 11114	3/21/2023 Council Meeting Justin Lane	200.00	200.00
3/29/23	Electronic 03-31-2	21505 11114	3/16/23 - 3/30/23 Internal Revenue Service	906.65	906.65
3/30/23	ACH 04-01-23	11310 11114	March 2023 SAFEbuilt, LLC	2,750.00	2,750.00
3/30/23	ACH 04-01-23 1	11310 11114	April 2023 Sprg.Valley GenFund- Police/Court	50,736.75	50,736.75
3/30/23	ACH 04-01-23 2	11310 11114	April 2023 Village Fire Department	21,724.62	21,724.62
3/30/23	ACH 04-01-23 3	11310 11114	April 2023 Villages Mutual Insurance Coop	3,808.25	3,808.25
	Total			536,466.86	536,466.86

CITY OF HILSHIRE VILLAGE - UTILITY FUND Check Register For the Period From Mar 1, 2023 to Mar 31, 2023

Filter Criteria includes: Report order is by Date.

Check #	Date	Payee	Cash Account	Amount
4287	3/1/23	Cityof Houston#7099-3004-0015	11012	14,397.14
4288	3/7/23	City of Hilshire Village	11012	500.00
4289	3/7/23	A T & T	11012	446.85
4290	3/13/23	City of Houston, Public Wks	11012	8,466.01
4291	3/13/23	Cityof Houston#7099-3004-0015	11012	14,397.14
4292	3/13/23	Harry Gill	11012	143.14
4293	3/13/23	Jing Shi	11012	264.94
4294	3/13/23	Hudson Energy Services LLC	11012	36.47
4294V	3/13/23	Hudson Energy Services LLC	11012	-36.47
4295	3/13/23	Hudson Energy Services LLC	11012	32.64
4296	3/21/23	DSHS Central Lab MC2004	11012	8.74
4297	3/21/23	Inframark, LLC	11012	2,000.00
4298	3/21/23	Generators of Houston	11012	1,701.82
4299	3/21/23	Inframark, LLC	11012	3,645.39
4300	3/21/23	Inframark, LLC	11012	18,334.20
4301	3/21/23	Texas Excavation Safety System, Inc	11012	12.35
4302	3/29/23	Inframark, LLC	11012	1,812.28
Total				66,162.64